



# MINISTRY OF SOCIAL DEVELOPMENT

*Te Manatū Whakahiato Ora*

MINISTRY OF SOCIAL DEVELOPMENT, Bowen State Building, Bowen Street, Wellington 6011, PO Box 1556, Wellington 6140  
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25 SEP 2014

Keith Bolland

[fyi-request-1966-5815ff92@requests.fyi.org.nz](mailto:fyi-request-1966-5815ff92@requests.fyi.org.nz)

Dear Mr Bolland

Thank you for your email of 28 August 2014 requesting, under the Official Information Act 1982, information about customer relationship management software.

This letter is to advise you that the Ministry will provide a response but needs to extend the time available to answer your request. The Ministry's response will be with you no later than 10 October 2014.

The reason for the extension is that the Ministry needs further time to consult with other parties on the release of the information you have requested. These other parties may be affected by the release of the information and I need to provide them with an opportunity to identify any prejudice that might arise from its release before I make a final decision.

You have the right to seek an investigation and review of our decision to extend the time by the Ombudsman, whose address for contact purposes is:

The Ombudsman  
Office of the Ombudsman  
PO Box 10-152  
WELLINGTON 6143

I will respond to you sooner if I am able to.

Yours sincerely

Elisabeth Brunt

**General Manager Ministerial and Executive Services**