

21 July 2022

Harry Peterson
fyi-request-19722-35544824@requests.fyi.org.nz

Tēnā koe Harry,

Your Official Information Act request, reference H202208201:

Thank you for your email of 22 June 2022 requesting information relating to wait times at Whangarei Hospital emergency department (ED).

As part of the transformation of the health and disability system reforms, as of 1 July 2022 the functions previously under the Ministry of Health's District Health Board (DHB) Performance and Support directorate have now transferred to Te Whatu Ora – Health New Zealand. As the matters you have raised now fall under the functions of Te Whatu Ora, our agency will respond to your request which has been considered under the Official Information Act 1982 (the Act). You requested the following:

“all data, from the date beginning 26 October 2017 to now, showing the average change in ED waiting times for patients at the Whangarei Base Hospital. Per this request, I also request a year-on-year breakdown of the change in ED waiting times.”

Please refer to the table provided below. Please note, we have used the existing financial years (commencing 1 July and finishing 30 June) as it would take significant work to amend the information to align with your requested date of 26 October 2017.

As an approximation of time of triage, we have extracted the time of presentation to the ED. Therefore, the times noted in this response may overstate the time from triage to first contact by a specialist.

Financial Year	Number of minutes from presentation to First Contact	Change from previous year	# attended ED events
2017/18	70.53		39,165
2018/19	73.12	2.59	40,432
2019/20	63.30	-9.82	36,740
2020/21	62.70	-0.60	39,208
2021/22 (01 July to 31 May only)	58.60	-4.11	35,498

I trust the information provided is of assistance. You are advised of your right to also raise any concerns with the Office of the Ombudsman. Information about how to do this is available at: www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may decide to proactively release a copy of this response on Te Whatu Ora's website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā

Kieran Houser

Group Manager

Hospitals and Specialist Services

