

22 August 2022

Official Information Request No. 8140010528
(Please quote this in any correspondence)

Ali Anwar
By email - fyi-request-19827-8a1373ff@requests.fyi.org.nz

Tēnā koe Ali

Local Government Official Information and Meetings Act 1987 (LGOIMA)

Re: 'White Lady' food truck

Thank you for your email which we received on 5 July 2022, requesting information about the 'White Lady' food truck.

The specific details of your request and our response is below:

According to media reports, the Regulatory Compliance Unit has made changes to the license granted to the enterprise operating the 'White Lady' food truck, in response to complaints.

Kindly disclose all complaints received regarding said business from January 2021 onwards.

Our Licensing & Regulatory Compliance department have provided the attached information relating to your request.

Auckland Council does not generally release details that identify complainants. We consider complaints are made with an expectation of confidence. We rely on complaints received from members of the public to carry out many of our regulatory and enforcement functions and we believe members of the public would hesitate to supply similar information to us in future if they thought their personal information would be shared.

Therefore, we are withholding the names of people who made these complaints under the LGOIMA - s7(2)(a) to protect the privacy of natural persons and s7(2)(c)(i) because release would likely prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied.

Decisions relating to the information that is being released to you were made by **James Hassall, General Manager Licensing and Regulatory Compliance.**

You have the right to seek an investigation and review of this response by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you have any questions please contact me at kelly.harnett@aucklandcouncil.govt.nz.

Ngā mihi

Kelly Harnett
Privacy & LGOIMA Business Partner
Democracy Services