

12 August 2022

Anthony Jordan
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Kia ora Anthony

Your Official Information Act request, reference: GOV-019340

Thank you for your email of 17 July 2022, asking for information about Personal Grievances under the Official Information Act 1982 (the Act):

1. Number [...], in bands per year from October 2020, made against the ACC by Employees (Excluding any Board members)
2. Number [...], in bands per year from October 2020, withdrawn by Employee/ex-Employee
3. Number [...], in bands per year from October 2020, settled as the result of a Mediation Hearing
4. Number [...], in bands per year from October 2020, settled as the result of a Court/Legal Hearing
5. Financial cost incl Legal Fees etc, in bands per year from October 2020, settled as the result of a withdrawal by Employee/ex-Employee
6. Financial cost incl Legal Fees etc, in bands per year from October 2020, settled as the result of a Mediation Hearing
7. Financial cost incl Legal Fees etc, in bands per year from October 2020, settled as the result of a Court/Legal Hearing
8. Copy of ACC policy in processing and dealing with such Grievances

Personal grievances lodged by ACC employees

We have interpreted your request for information “in bands” to mean information broken down by year.

Please note that the year of settlement may be different to the year the personal grievance was lodged.

Period	Lodged	Withdrawn by the employee		Settled after Court/Legal		Settled after Mediation	
		(Number)	(Costs)	(Number)	(Cost)	(Number)	(Cost)
1 October 2020 – 30 June 2021	18	None	Nil	None	Nil	9	\$256,162
1 July 2021 – 30 June 2022	10	None	Nil	None	Nil	2	\$19,150

Notes:

- Financial costs relating to personal grievances are the costs paid by ACC as a result of a settled personal grievance. No other cost can be identified on our systems.

Copy of ACC policy in processing and dealing with personal grievances

The process for resolving employment relationship problems at ACC, including personal grievances, is attached.

If you have questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

Ngā mihi



Sara Freitag

Acting Manager Official Information Act Services
Government Engagement