

24 May 2012

Stacey Willers  
 Email: [fyi-request-200-b49b2e63@requests.fyi.org.nz](mailto:fyi-request-200-b49b2e63@requests.fyi.org.nz)

Dear Ms Willers

**This is the information ACC is able to provide**

Thank you for your request under the Official Information Act 1982 (the Act), received on 27 April 2012, for information about accidents on buses and public transport,.

You requested:

- 1) *Statistics relating to claims of injury on public buses*
- 2) *Statistics in regard to the last three years of claims for public transport related injury, in particular buses.*

ACC is unable to provide statistics relating to claims for injuries on public buses, because ACC does not collect information with this level of detail. This decision is made pursuant to section 18(e) of the Act.

ACC does hold information about injury claims where the client has noted that ‘public transport’ was involved. These figures include all modes of public transport, not just buses. Please find this information in the table below.

**Table: ACC claims lodged 2009-11, by age of client**

Age Bands (Age at date of accident)	Accident Calendar Year		
	2009	2010	2011
Number of Claims			
0 to 10 years of age	24	27	40
11 to 20 years of age	100	104	103
21 to 30 years of age	91	60	69
31 to 40 years of age	71	52	66
41 to 50 years of age	84	81	74
51 to 60 years of age	98	110	93
61 to 70 years of age	91	82	77
71 to 80 years of age	58	52	59
Over 80 years of age	48	36	28
<b>Grand Total</b>	<b>665</b>	<b>604</b>	<b>609</b>

**ACC is happy to answer your questions**

Please contact me at [Terence.Routledge@acc.co.nz](mailto:Terence.Routledge@acc.co.nz) if you would like to discuss the matter further. I’ll be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you're still not happy, you may make a complaint to the Office of the Ombudsmen. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsmen  
P O Box 10 152  
WELLINGTON 6143.

Yours sincerely



Terence Routledge  
**Senior Advisor, Government Services, ACC**