



23 September 2022

Ref: OIA 22-136

M B

By email: [fyi-request-20082-a35c9012@requests.fyi.org.nz](mailto:fyi-request-20082-a35c9012@requests.fyi.org.nz)

Tēnā koe M B

### Request for information under the Official Information Act 1982

Thank you for your email dated 30 July 2022 to the New Zealand Customs Service (Customs) via the FYI website, requesting the following information under the Official Information Act 1982 (the Act):

- “1. How many ANPR cameras does Customs use, monitor, or otherwise have access to? (Including third party access).*
- 2. What Automatic Number Plate Recognition (ANPR) databases does Customs have access to?*
- 3. Does Customs have any contracts or integration with Securogroup, SaferCities, Auror, or vGRID?*
- 4. What software, database, or other method of access is used to remotely view video feeds from third parties such as Howick Village Association. See [https://infocouncil.aucklandcouncil.govt.nz/Open/2022/05/HW\\_20220516\\_AGN\\_1030\\_AT.htm](https://infocouncil.aucklandcouncil.govt.nz/Open/2022/05/HW_20220516_AGN_1030_AT.htm)”*

Please find below responses to each of your questions.

**Question one** – *How many ANPR cameras does Customs use, monitor, or otherwise have access to? (Including third party access)*

**Question two** – *What Automatic Number Plate Recognition (ANPR) databases does Customs have access to?*

**Question three** – *Does Customs have any contracts or integration with Securogroup, SaferCities, Auror, or vGRID?*

In response to questions one, two and three, Customs is withholding the information sought under section 6(c) of the Act, as making available the information would be likely to prejudice the maintenance of the law, including the prevention, investigation, and detection of offences, and the right to a fair trial.

I can advise that reviewing surveillance camera footage is part of range of tools utilised by Customs to assess risk at the border. Accordingly, disclosing specific details about the number and type of devices and platforms utilised by Customs would likely impede our ability to operate those capabilities effectively.

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**Question four** – *What software, database, or other method of access is used to remotely view video feeds from third parties such as Howick Village Association. See [https://infocouncil.aucklandcouncil.govt.nz/Open/2022/05/HW\\_20220516\\_AGN\\_10306\\_AT.htm](https://infocouncil.aucklandcouncil.govt.nz/Open/2022/05/HW_20220516_AGN_10306_AT.htm)*

In response to question four, I can advise that Customs does not use software, databases, or other methods of access to remotely view Automatic Number Plate Recognition video feeds from third parties such as the Howick Village Association. As such, Customs is refusing this part of the request under section 18(e) of the Act, as the information sought does not exist.

You have the right, by way of complaint to the Office of the Ombudsman under section 28(3) of the Act, to seek an investigation and review of the decision conveyed in this letter.

In the first instance, if you have any queries in relation to this response, please contact the Correspondence, Reviews and Ministerial Servicing team at: [OIA@customs.govt.nz](mailto:OIA@customs.govt.nz).

Please note that Customs proactively releases responses to Official Information Act requests on our website. As such, we may publish this response on our website after we have sent it to you. Your name and contact details will be removed.

Nāku noa, nā



Simon Jones  
**Manager Operations Support**