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3 August 2022

Lance D. Lavery

By email: [fyi-request-20090-a46ac1ef@requests.fyi.org.nz](mailto:fyi-request-20090-a46ac1ef@requests.fyi.org.nz)  
Ref: H2022009017

Tēnā koe Lance

### **Response to your request for official information**

Thank you for your request under the Official Information Act 1982 (the Act) to Manatū Hauora (Ministry of Health) on 31 July 2022. You requested:

*“Under what circumstances is it lawful for a Doctor to interview and video record patients?”*

Te Kaunihera Rata o Aotearoa (Medical Council of New Zealand) are responsible for communications and consent standards for doctors' interactions with patients and family members. They publish guidance on their website such as *Managing patient records* which includes information about the audio or video recording of clinical consultations with patients. This document is publicly available here:

[www.mcnz.org.nz/assets/standards/0c24a75f7b/Maintenance-patient-records.pdf](http://www.mcnz.org.nz/assets/standards/0c24a75f7b/Maintenance-patient-records.pdf).

For more information, you may wish to contact Te Kaunihera Rata o Aotearoa by phone: 0800 286 801, or the standards team by email: [standards@mcnz.org.nz](mailto:standards@mcnz.org.nz).

Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by calling 0800 802 602.

Please note that this response, with your personal details removed, may be published on Manatū Hauora website at: [www.health.govt.nz/about-ministry/information-releases/responses-official-information-act-requests](http://www.health.govt.nz/about-ministry/information-releases/responses-official-information-act-requests).

Nāku noa, nā



Jay Torres  
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