



1 September 2022

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James

dia.govt.nz

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Tēnā koe James

OIA request 22/23 0120 Request for citizenship by grant application timeframes

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 11 August 2022.

You requested –

- *The status of paper based citizenship applications made in the months of April 2021, May 2021, June, 2021, July 2021, August 2021, Sept 2021 in Auckland.*

Month - Total applied - Yet to be processed - Still in processing - Approved - Withdrawn

In response to your request, please refer to the table below. The table provides a breakdown of paper-based citizenship by grant applications received at the Auckland and Manukau offices between April and September 2021.

Month received	Current status of application				Total received
	Unassigned - yet to start processing	Still Processing	Approved	Declined/ Withdrawn	
Apr-21	0	19	362	8	389
May-21	0	42	476	22	540
Jun-21	<5	284	209	15	509-513
Jul-21	174	72	43	9	298
Aug-21	218	12	27	<5	267-271
Sep-21	<5	<5	<5	0	3-12

Please note:

- Applications received at the Manukau office have been included as this is technically Auckland.
- The total applications may differ slightly from any previous similar statistics. The way we determine which office the applications were received at is by looking at the office address of the citizenship trained Life and Identity Services Officer who entered the application. Some staff may have changed offices since April 2021 so their applications would not show up in Auckland/Manukau.
- September has very low volumes due to the Auckland offices being closed because of Covid-19 at that time.
- Numbers smaller than five have been masked by '<5'

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

A handwritten signature in blue ink, appearing to be 'Julia Taylor', with a long horizontal line extending to the right.

Julia Taylor
Manager Operational Policy and Official Correspondence
Service Delivery and Operations