

Appendix A

Table One - Citizenship by Grant Applications (CBG) received from 1 May 2022 to 6 September 2022

Month Received	CBG applications
May-22	3,521
Jun-22	3,205
Jul-22	3,482
Aug-22	3,709
Sep-22	465

Table Two - Citizenship by Grant Applications received and granted from 1 January to 1 September 2022

Please note: these are only individual applications which were both received and granted during this time

Month Received	Month Granted Citizenship								TOTAL
	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	
Jan-22	18	18	15	137	402	288	294	36	1208
Feb-22	5	10	12	105	287	454	376	14	1263
Mar-22	0	5	15	17	191	478	299	9	1014
Apr-22	0	0	4	21	49	240	529	73	916
May-22	0	0	0	14	21	43	864	0	942
Jun-22	0	0	0	0	9	29	427	1	466
Jul-22	0	0	0	0	0	2	31	0	33
Aug-22	0	0	0	0	0	0	6	0	6
TOTAL	23	33	46	294	959	1534	2826	133	5848

Caveats for Tables One and Two:

- Table One contains all applications received during each month.
- Table Two only contains individual applications which were both received AND Granted during these months. i.e in Feb 2022, 18 applications which were received in January were granted and five that were received in February, in Aug 2022, 294 applications which were received in January were granted and 376 that were received in February and so on.
- As the data is extracted from a dynamic system, there may be small variances when compared with prior or future datasets.

Table Three - Number of Citizenship by Grant applications per queue (as at 15 August 2022)

This Table contains the number of Service Request per queue, a Service Request could have more than one CBG request

Assessment	Assessment (PPC)	Assessment 3	Assessment 4	Assessment 5	Validation Queue	Validation Queue 3	Validation Queue 4	Validation Queue 5	COS
10,717	4,671	608	467	900	169	2,580	362	93	1,096

I note that the 'assessment' stage is where the bulk of the processing time is spent and the 'validation' stage is where the assessment of the application is second checked by another team member.

Table Four - Number of trained case officers per queue (as at 15 August 2022)

Some Life and Identity Service Officers (LISO's) will be counted in more than one queue. The Validation Queue 5 is currently managed by a Team Leader, so has no LISO's assigned to it.

Assessment	Assessment (PPC)	Assessment 3	Assessment 4	Assessment 5	Validation Queue	Validation Queue 3	Validation Queue 4	Validation Queue 5	COS
25	21	2	5	11	17	1	1	0	20