

29 September 2022

Zhiming Shi

Kia ora Zhiming,

Your request for information under the Local Government Official Information and Meetings Act 1987 (LGOIMA) – CAS-617794-X1D4G0

I refer to your official information request dated 2 September 2022 requesting the pre-recorded audio files used for the announcements at Auckland train stations.

As previously advised, there is a contract in place with the voice talent agency (Johnson & Laird) that prevents us from releasing any of the recordings to a third party.

The licensing agreement Auckland Transport has is that the recordings can only be used on buses, trains, ferries and facilities.

I have attached the spreadsheets which include all the scripts for the PA announcements.

We trust this clarifies your request, but should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review in regard to this matter.

Ngā mihi,



Darek Koper
Group Manager Metro Services