

From: Out of Scope
Sent: Thursday, 21 July 2022 5:08 PM
To: Out of Scope
Subject: FW: Questions for the Digital Team re implementing digital driver licences/consumer hub
Attachments: Document 8 - Refused under section 18(c)(i)

FYI 😊

From: Out of Scope <Out of Scope nzta.govt.nz>
Sent: Thursday, 21 July 2022 3:56 pm
To: Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>
Cc: Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Hi All,

I only have a draft version of the standard (attached). The published version is available but costs around \$327 NZD to [download](#), I had meant to find out if Waka Kotahi could purchase this but haven't had a chance to follow that up.

Regarding signature, the ISO 18013-5 standards says that the mDL (mobile drivers licences) "*fulfils at least the same function as an IDL (ISO/IEC 18013-1) but, instead of being paper or plastic based, resides on a mobile device or requires a mobile device as part of the process to gain access to the driving licence*". Since ISO 18013-1 guides the design format and data content, [Section 9\(2\)\(g\)\(i\)](#)

Kind Regards,

[Section 9 \(2\)\(a\)](#)

From: Out of Scope
Sent: Thursday, 21 July 2022 4:10 PM
To: Out of Scope
Cc: Out of Scope Out of Scope
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Hi Out of Scope

Section 9(2)(g)(i)

Kind regards

Out of scope

From: Out of Scope <Out of Scope nzta.govt.nz>
Sent: Thursday, 21 July 2022 2:54 pm
To: Out of Scope <Out of Scope nzta.govt.nz>
Cc: Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Hi Out of Scope

Section 9(2)(g)(i)

the driver licence number and driver licence card version number.

Section 9(2)(g)(i)

From: Out of Scope <Out of Scope nzta.govt.nz>
Sent: Wednesday, 20 July 2022 1:34 pm
To: Out of Scope <Out of Scope nzta.govt.nz>
Cc: Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>
Subject: Questions for the Digital Team re implementing digital driver licences/consumer hub

Kia ora Out of Scope

Thanks for the info provided. We have had a chance to review the Digital Team's comments and have a couple of follow up questions.

- Do you have a copy of the ISO standard that you would be able to send to us
- Does the ISO standard require a signature as a feature of a mDL
- Lastly, will a flash pass have a time stamp so that the verifying party can see that it isn't a PDF/JPEG

Other than that, we have provided some comments in the attached document.

Please get in touch if there is anything that you would like to discuss.

Ngā mihi

Out of Scope

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI Out of Scope

M Out of Scope

E Out of Scope nzta.govt.nz w nzta.govt.nz

Waka Kotahi NZ Transport Agency
Chews Lane Office / 50 Victoria Street
Private Bag 6995, Wellington 6141, New Zealand

From: Out of Scope
Sent: Monday, 18 July 2022 9:23 am
To: Out of Scope <Out of Scope nzta.govt.nz>
Cc: Out of Scope <Out of Scope nzta.govt.nz>
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Morning Out of Scope

Thank you, we will review the doc and will get back to you with any answers or follow up questions.

Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI Out of Scope

M Out of Scope

E Out of Scope nzta.govt.nz w nzta.govt.nz

From: Out of Scope <Out of Scope nzta.govt.nz>
Sent: Monday, 18 July 2022 8:46 am
To: Out of Scope <Out of Scope nzta.govt.nz>
Cc: Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope <Out of Scope nzta.govt.nz>
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Good morning Out of Scope

Please find attached the answers to your questions. Some created more questions due to the stage at which we are at with the digital drivers licence.

Feel free to reach out if you have any questions.

Many thanks.

Out of Scope

From: Out of Scope
Sent: Friday, 15 July 2022 2:10 pm
To: Out of Scope <Out of Scope nzta.govt.nz>
Cc: Out of Scope <Out of Scope nzta.govt.nz>
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Hi Out of Scope

Just following up on this – the team have started looking at it, but have not had time yet to consolidate our comments.

I have set up some time for Monday for us to do it and will feed back to you soon after.

Apologies again for the delay.

Out of Scope

From: Out of Scope <Out of Scope nzta.govt.nz>
Sent: Monday, 11 July 2022 9:29 am
To: Out of Scope <Out of Scope nzta.govt.nz>
Cc: Out of Scope <Out of Scope nzta.govt.nz>
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Thanks Out of Scope Out of Scope .

Ngā mihi

Out of Scope

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Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Hi Out of Scope

My apologies for not getting back to you before, I'm not sure how I missed your first mail! Out of Scope

Regards,

Out of Scope

From: Out of Scope <Out of Scope nzta.govt.nz>
Sent: Thursday, 7 July 2022 8:33 am
To: Out of Scope <Out of Scope nzta.govt.nz>
Cc: Out of Scope <Out of Scope nzta.govt.nz>
Subject: Questions for the Digital Team re implementing digital driver licences/consumer hub

Kia ora Out of Scope

Hope you're having a great week. I'm just following up with regards to the below email. Would Thursday 14 July be enough time for you to review and get back to us on these questions? Also happy to set up a meeting to chat through anything if you'd prefer.

Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI Out of Scope
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Waka Kotahi NZ Transport Agency
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Subject: Questions for the Digital Team re implementing digital driver licences/consumer hub

Kia ora Out of Scope

As mentioned in our last meeting, we are in the process of drafting a recommendation memo for regulatory services senior management (and at their discretion the wider organisation), giving an overview of what legislative change is likely needed to enable digital driver licences (DDLs) and the consumer hub, and that will likely provide a recommended approach.

In this email, I've listed the features that a (physical) driver licence must have to verify and protect licence integrity according to the Land Transport Driver Licensing Rule 1999 clause 62. I've also listed what information a (physical) driver licence must have according to clause 63 of the same Rule.

We note the some of the features and information requirements for a DDL may be different from the legal requirements for a physical driver licence. For example, a DDL might not have a barcode, however it may show the real time status of the licence e.g. revoked, suspended, which wouldn't be displayed on the physical driver licence. The features and information a driver licence must have are listed below:

| <u>62 Features to verify and protect licence integrity</u> | | |
|--|-------------------------------|---|
| A driver licence (other than a temporary driver licence) must have the following features for the purposes of verifying or protecting the integrity of the licence: | | |
| Requirement | Regulatory Policy Expectation | Digital team's assessment Agree/Disagree + Comments |
| (i) For a full driver licence, green background colour | Section 9(2)(g)(i) | |
| (ii) For a restricted driver licence, yellow background colour | | |
| (iii) For a learner licence, blue background colour | | |
| (iv) For a limited licence, an alcohol interlock licence, or a zero alcohol licence, a pink background colour | | |
| (Note this colour could change if the director decides) | | |
| For a driver licence if the holder holds licences to which 2 or more of paragraphs (i) to (iv) apply, such background colour as the Director considers desirable to protect the integrity of the licence | | |
| the words "NEW ZEALAND DRIVER LICENCE" | | |

| | | |
|---|--------------------|--|
| the word "LEARNER", if the driver licence is a learner licence | Section 9(2)(g)(i) | |
| the word "LIMITED", if the driver licence is a limited licence issued under section 105 of the Act | | |
| the word "RESTRICTED", if the driver licence is a restricted licence | | |
| the words "ALCOHOL INTERLOCK", if the driver licence is an alcohol interlock licence | | |
| (v) the words "ZERO ALCOHOL", if the driver licence is a zero alcohol licence | | |
| an image of the New Zealand Flag | | |
| a one-dimensional bar code containing the driver licence number, driver licence card number, and a quality control number | | |
| 1 or more of the following | | |
| a. micro-printing: | | |
| b. special fonts: | | |
| c. a ghosted image of a photographic image | | |
| d. a holographic image: | | |
| the expiry date of each endorsement held by the holder of the licence. | | |

| | | |
|---|-------------------------------|---|
| 63 Form of driver licence | | |
| A driver licence must, at the discretion of the Director, display the following information on either the front or back of the licence: | | |
| | Regulatory Policy Expectation | Digital team's assessment Agree/Disagree + Comments |

| | |
|---|--------------------|
| the word "LEARNER", if the driver licence is a learner licence: | Section 9(2)(g)(i) |
| the word "RESTRICTED", if the driver licence is a restricted licence: | |
| either the word "LEARNER" or the word "RESTRICTED", if the holder holds 2 or more of those driver licences | |
| the words "ALCOHOL INTERLOCK", if the driver licence is an alcohol interlock licence | |
| the words "ZERO ALCOHOL", if the driver licence is a zero alcohol licence: | |
| the word "LIMITED", if the driver licence is a limited licence issued under section 105 of the Act: | |
| the holder's signature: | |
| the original date on which the driver licence is issued: | |
| the date or dates of expiry of the licence class or classes: | |
| the expiry date of each endorsement held by the holder of the licence: | |
| the holder's current address, if requested by the holder: | |
| the classes to which the licence applies and the endorsements issued to the holder: | |
| an indication of any condition the holder must comply with while driving a motor vehicle: | |
| the word "DONOR", if the holder has indicated a willingness to be an organ donor: | |

Released under the Official Information Act 1982

| | | |
|--|--|--|
| a one-dimensional bar code containing the driver licence number, driver licence card | | |
| number, and a production quality control number. | | |
| the words "NEW ZEALAND DRIVER LICENCE": | | |
| an image of the New Zealand flag: | | |
| a photographic image of the holder: | | |
| the holder's full name, unless it is impracticable to display the name in full: | | |
| the holder's date of birth: | | |
| the driver licence number and driver licence card version number. | | |
| An endorsement must be indicated on a driver licence in the following way: | | |
| for all endorsements other than a driving instructor endorsement, by the appropriate single letter specified in Schedule 4 : | | |
| for a driving instructor endorsement, by the single letter specified in Schedule 4 followed by the appropriate driver licence class number specified in Schedule 3 . | | |

It would be useful if you or your team would be able to review these requirements, and let us know how they compare to the features and information that a DDL may have. Lastly, to gain a better understanding of what other changes might be required and the possible privacy implications, I've listed some questions we have for your team in the table below. If you would like to chat through any of these, or there's anything we can clarify, please let me know.

| Question | Example /Reg Pol comments | Digital Team's comments |
|----------|---------------------------|-------------------------|
|----------|---------------------------|-------------------------|

| | | |
|--|--|--|
| <p>1. Does the Digital team refer to users of the app as consumers or customers?</p> | | |
| <p>2. How will consumers register for the app?</p> | <ul style="list-style-type: none"> • E.g., using RealMe, passport, driver licence etc. | |
| <p>3. How are supermarkets, liquors etc. stores expected to verify the information on a DDL?</p> <p>4. If we are using a QR code, will the supermarket attendants be expected to use their personal phones to scan the digital driver licence QR code?</p> | <ul style="list-style-type: none"> • In Western Australia, Coles would not accept DDLs because their liquor stores did not have a mobile device in place to complete the verification. Note that DDL were introduced in WA in 2017 and perhaps since we've had the Covid scanner app this will not be an issue. | |
| <p>5. How is the DDL secure?/What security features will it have?</p> | <p>For example:</p> <ul style="list-style-type: none"> • Holographic image • Facial recognition technology • Cryptography • Encryption • DDL data validated against the back-end database • Pull to refresh function. | |
| <p>6. What will the authentication process be?</p> | | |
| <p>7. How will info be stored, and data transmitted and verified?</p> | | |
| <p>8. If someone loses their phone, will they be able to cancel access to their digital licence app by using another device and restoring it onto a new device?</p> | | |

| | | |
|--|--|--|
| <p>9. Are there any security and/or identity features that we think should be a mandatory minimum on a DDL and will be unlikely to change?</p> | | |
| <p>10. How will privacy be ensured?</p> | <p>For example:</p> <ul style="list-style-type: none"> • no geolocation tagging • no tracking of your device or DL usage • not accessible to third parties without customer's consent • phone always remains in customer's hands • consumer controls when to show it • consumer controls what data to share • Consumer can access a log displaying who has accessed their info, and what info was shared. | |
| <p>11. Can the DDL hide info such as if the licence is revoked or suspended in a separate tab to protect the consumer's privacy?</p> | <p>Section 9(2)(g)(i)</p> | |
| <p>12. Will there be a need for temporary DDLs?</p> | | |

Released under the Official Information Act 1982

| | | |
|--|--|--|
| <p>13. Can our technology/agents issue a DDL in real time – i.e., process photo and application in 10 minutes? If they can't, do we need temporary digital DDLs or will we continue issuing physical temporary driver licences?</p> | | |
| <p>14. Do we hold the correct data already to issue DDLs i.e. can we use the images and information we already hold in the Driver Licence Register, or do customers need to reapply with new info such as a new photo?</p> | | |
| <p>15. Could there be a surrender function on the app?</p> | <ul style="list-style-type: none"> • For example, if someone's DL has been revoked, they are required to return their physical licence to Waka Kotahi. What would this process look like for a DDL? | |
| <p>16. Do you think additional resourcing would be required to control the validity of digital driver licences and to perform administration tasks related to revoking or suspending a licence?</p> <p>17. Alternatively, will this be automated and fall within existing capability and capacity?</p> | | |
| <p>18. If someone provides an email address and signs up to the consumer</p> | | |

| | | |
|--|---------------------------|--|
| <p>hub, is it envisaged that they would receive notices both by email and through the consumer hub?</p> | | |
| <p>19. Would/could there be a feature to display individual licence classes separately. E.g. a driver could display only their class 6R licence when operating a motorcycle or only their Class 1F when operating a car?</p> | <p>Section 9(2)(g)(i)</p> | |

Ngā mihi

Out of Scope

Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI Out of Scope

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Waka Kotahi NZ Transport Agency
Chews Lane Office / 50 Victoria Street
Private Bag 6995, Wellington 6141, New Zealand

Released under the Official Information Act 1982

From: [Out of Scope]
Sent: Thursday, 21 July 2022 3:50 PM
To: [Out of Scope] [Out of Scope]
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Yep I agree, especially in the interest of best practice.

From: [Out of Scope] <[Out of Scope]@nzta.govt.nz>
Sent: Thursday, 21 July 2022 3:45 pm
To: [Out of Scope] <[Out of Scope]@nzta.govt.nz>; [Out of Scope] <[Out of Scope]@nzta.govt.nz>
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Hey team

Section 9(2)(g)(i)

Do you agree?

Ngā mihi

[Out of Scope] / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI [Out of Scope]

M [Out of Scope]

E [Out of Scope]@nzta.govt.nz w nzta.govt.nz

Waka Kotahi NZ Transport Agency
Chews Lane Office / 50 Victoria Street
Private Bag 6995, Wellington 6141, New Zealand

From: [Out of Scope] <[Out of Scope]@nzta.govt.nz>
Sent: Thursday, 21 July 2022 2:54 pm
To: [Out of Scope] <[Out of Scope]@nzta.govt.nz>
Cc: [Out of Scope] <[Out of Scope]@nzta.govt.nz>; [Out of Scope] <[Out of Scope]@nzta.govt.nz>
Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Hi [Out of Scope]

Section 9(2)(g)(i)

the driver licence number and driver licence card version number.

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Sent: Wednesday, 20 July 2022 1:34 pm
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Kia ora Out of Scope

Thanks for the info provided. We have had a chance to review the Digital Team's comments and have a couple of follow up questions.

- Do you have a copy of the ISO standard that you would be able to send to us
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Cc: Out of Scope <Out of Scope nzta.govt.nz>

Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Morning Out of Scope

Thank you, we will review the doc and will get back to you with any answers or follow up questions.

Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
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Good morning Out of Scope

Please find attached the answers to your questions. Some created more questions due to the stage at which we are at with the digital drivers licence.

Feel free to reach out if you have any questions.

Many thanks.

Out of Scope

From: Out of Scope

Sent: Friday, 15 July 2022 2:10 pm

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Apologies again for the delay.

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Subject: RE: Questions for the Digital Team re implementing digital driver licences/consumer hub

Thanks **Out of Scope** **Out of Scope**.

Ngā mihi

Out of Scope

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI **Out of Scope**
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Hi **Out of Scope**

My apologies for not getting back to you before, I'm not sure how I missed your first mail! **Out of Scope**

Regards,

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In this email, I've listed the features that a (physical) driver licence must have to verify and protect licence integrity according to the Land Transport Driver Licensing Rule 1999 clause 62. I've also listed what information a (physical) driver licence must have according to clause 63 of the same Rule.

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|---|-------------------------------|---|
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| Requirement | Regulatory Policy Expectation | Digital team's assessment Agree/Disagree + Comments |
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| (iv) For a limited licence, an alcohol interlock licence, or a zero alcohol licence, a pink background colour | | |

(Note this colour could change if the director decides)

For a driver licence if the holder holds licences to which 2 or more of paragraphs (i) to (iv) apply, such background colour as the Director considers desirable to protect the integrity of the licence

the words "NEW ZEALAND DRIVER LICENCE"

the word "LEARNER", if the driver licence is a learner licence

the word "LIMITED", if the driver licence is a limited licence issued under [section 105](#) of the Act

the word "RESTRICTED", if the driver licence is a restricted licence

the words "ALCOHOL INTERLOCK", if the driver licence is an alcohol interlock licence

(v) the words "ZERO ALCOHOL", if the driver licence is a zero alcohol licence

an image of the New Zealand Flag

a one-dimensional bar code containing the driver licence number, driver licence card number, and a quality control number

1 or more of the following

a. micro-printing:

b. special fonts:

c. a ghosted image of a

| | |
|--|--------------------|
| photographic image | Section 9(2)(g)(i) |
| d. a holographic image: | |
| the expiry date of each endorsement held by the holder of the licence. | |

| <u>63 Form of driver licence</u> | | |
|---|-------------------------------|---|
| A driver licence must, at the discretion of the Director, display the following information on either the front or back of the licence: | | |
| | Regulatory Policy Expectation | Digital team's assessment Agree/Disagree + Comments |
| the word "LEARNER", if the driver licence is a learner licence: | Section 9(2)(g)(i) | |
| the word "RESTRICTED", if the driver licence is a restricted licence: | | |
| either the word "LEARNER" or the word "RESTRICTED", if the holder holds 2 or more of those driver licences | | |
| the words "ALCOHOL INTERLOCK", if the driver licence is an alcohol interlock licence | | |
| the words "ZERO ALCOHOL", if the driver licence is a zero alcohol licence: | | |
| the word "LIMITED", if the driver licence is a limited licence issued under section 105 of the Act: | | |
| the holder's signature: | | |
| the original date on which the driver licence is issued: | | |
| the date or dates of expiry of the licence class or classes: | | |
| the expiry date of each endorsement held by the holder of the licence: | | |

the holder's current address, if requested by the holder:

the classes to which the licence applies and the endorsements issued to the holder:

an indication of any condition the holder must comply with while driving a motor vehicle:

the word "DONOR", if the holder has indicated a willingness to be an organ donor:

a one-dimensional bar code containing the driver licence number, driver licence card number, and a production quality control number.

the words "NEW ZEALAND DRIVER LICENCE":

an image of the New Zealand flag:

a photographic image of the holder:

the holder's full name, unless it is impracticable to display the name in full:

the holder's date of birth:

the driver licence number and driver licence card version number.

An endorsement must be indicated on a driver licence in the following way:

for all endorsements other than a driving instructor endorsement, by the appropriate single letter specified in [Schedule 4](#):

Section 9(2)(g)(i)



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for a driving instructor endorsement, by the single letter specified in [Schedule 4](#) followed by the appropriate driver licence class number specified in [Schedule 3](#).

It would be useful if you or your team would be able to review these requirements, and let us know how they compare to the features and information that a DDL may have. Lastly, to gain a better understanding of what other changes might be required and the possible privacy implications, I've listed some questions we have for your team in the table below. If you would like to chat through any of these, or there's anything we can clarify, please let me know.

| Question | Example /Reg Pol comments | Digital Team's comments |
|---|--|-------------------------|
| 1. Does the Digital team refer to users of the app as consumers or customers? | | |
| 2. How will consumers register for the app? | <ul style="list-style-type: none"> E.g., using RealMe, passport, driver licence etc. | |
| 3. How are supermarkets, liquors etc. stores expected to verify the information on a DDL? 4. If we are using a QR code, will the supermarket attendants be expected to use their personal phones to scan the digital driver licence QR code? | <ul style="list-style-type: none"> In Western Australia, Coles would not accept DDLs because their liquor stores did not have a mobile device in place to complete the verification. Note that DDL were introduced in WA in 2017 and perhaps since we've had the Covid scanner app this will not be an issue. | |
| 5. How is the DDL secure?/What security features will it have? | For example: <ul style="list-style-type: none"> Holographic image Facial recognition technology Cryptography Encryption DDL data validated against the back-end database Pull to refresh function. | |

| | | |
|--|--|--|
| 6. What will the authentication process be? | | |
| 7. How will info be stored, and data transmitted and verified? | | |
| 8. If someone loses their phone, will they be able to cancel access to their digital licence app by using another device and restoring it onto a new device? | | |
| 9. Are there any security and/or identity features that we think should be a mandatory minimum on a DDL and will be unlikely to change? | | |
| 10. How will privacy be ensured? | <p>For example:</p> <ul style="list-style-type: none"> • no geolocation tagging • no tracking of your device or DL usage • not accessible to third parties without customer's consent • phone always remains in customer's hands • consumer controls when to show it • consumer controls what data to share • Consumer can access a log displaying who has accessed their info, and what info was shared. | |
| 11. Can the DDL hide info such as if the licence is revoked or suspended in a separate tab to protect the consumer's privacy? | Section 9(2)(g)(i) | |

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|---|--|--|
| | | |
| <p>12. Will there be a need for temporary DDLs?</p> <p>13. Can our technology/agents issue a DDL in real time – i.e., process photo and application in 10 minutes? If they can't, do we need temporary digital DDLs or will we continue issuing physical temporary driver licences?</p> | | |
| <p>14. Do we hold the correct data already to issue DDLs i.e. can we use the images and information we already hold in the Driver Licence Register, or do customers need to reapply with new info such as a new photo?</p> | | |
| <p>15. Could there be a surrender function on the app?</p> | <ul style="list-style-type: none"> For example, if someone's DL has been revoked, they are required to return their physical licence to Waka Kotahi. What would this process look like for a DDL? | |
| <p>16. Do you think additional resourcing would be required to control the validity of digital driver</p> | | |

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| | | |
|--|---------------------------|--|
| <p>licences and to perform administration tasks related to revoking or suspending a licence?</p> <p>17. Alternatively, will this be automated and fall within existing capability and capacity?</p> | | |
| <p>18. If someone provides an email address and signs up to the consumer hub, is it envisaged that they would receive notices both by email and through the consumer hub?</p> | | |
| <p>19. Would/could there be a feature to display individual licence classes separately. E.g. a driver could display only their class 6R licence when operating a motorcycle or only their Class 1F when operating a car?</p> | <p>Section 9(2)(g)(i)</p> | |

Ngā mihi

Out of Scope

Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI Out of Scope

M Out of Scope

E Out of Scope nzta.govt.nz w nzta.govt.nz

Waka Kotahi NZ Transport Agency
Chews Lane Office / 50 Victoria Street
Private Bag 6995, Wellington 6141, New Zealand

From: Out of Scope
Sent: Thursday, 30 June 2022 10:58 AM
To: Out of Scope Out of Scope Out of Scope
Subject: RE: Questions relating to enabling DDLs/consumer hub

Thanks Out of Scope

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy
Systems Integrity | Te Rōpū Waeture | Regulatory Services

Email: Out of Scope [nzta.govt.nz](mailto:Out of Scope@nzta.govt.nz)

Mobile: Out of Scope

Waka Kotahi NZ Transport Agency
Chews Lane Office, 50 Victoria Street
Private Bag 6995, Wellington 6141, New Zealand

[Facebook](#) | [Twitter](#) | [LinkedIn](#)



Private Bag 6995, Wellington 6141, New Zealand



From: Out of Scope <Out of Scope@nzta.govt.nz>
Sent: Wednesday, 29 June 2022 3:48 PM
To: Out of Scope <Out of Scope@nzta.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>; Out of Scope <Out of Scope@nzta.govt.nz>
Subject: RE: Questions relating to enabling DDLs/consumer hub

Hello

Notes from today's meeting

| Question | Example | Comments |
|---|---------|--------------------|
| 1. Currently, what is the difference in time between the serving of suspension notices, and when the notice takes effect? | | Section 9(2)(g)(i) |

Section 9(2)(g)(i)

Section 9(2)(g)(i)

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Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

Teams/DDI **Out of Scope**

M **Out of Scope**

E **Out of Scope** nzta.govt.nz **w** nzta.govt.nz

Waka Kotahi NZ Transport Agency
Chews Lane Office / 50 Victoria Street
 Private Bag 6995, Wellington 6141, New Zealand

-----Original Appointment-----

From: **Out of Scope**

Sent: Wednesday, 22 June 2022 10:02 am

To: **Out of Scope** **Out of Scope**

Cc: **Out of Scope** **Out of Scope**

Subject: Questions relating to enabling DDLs/consumer hub

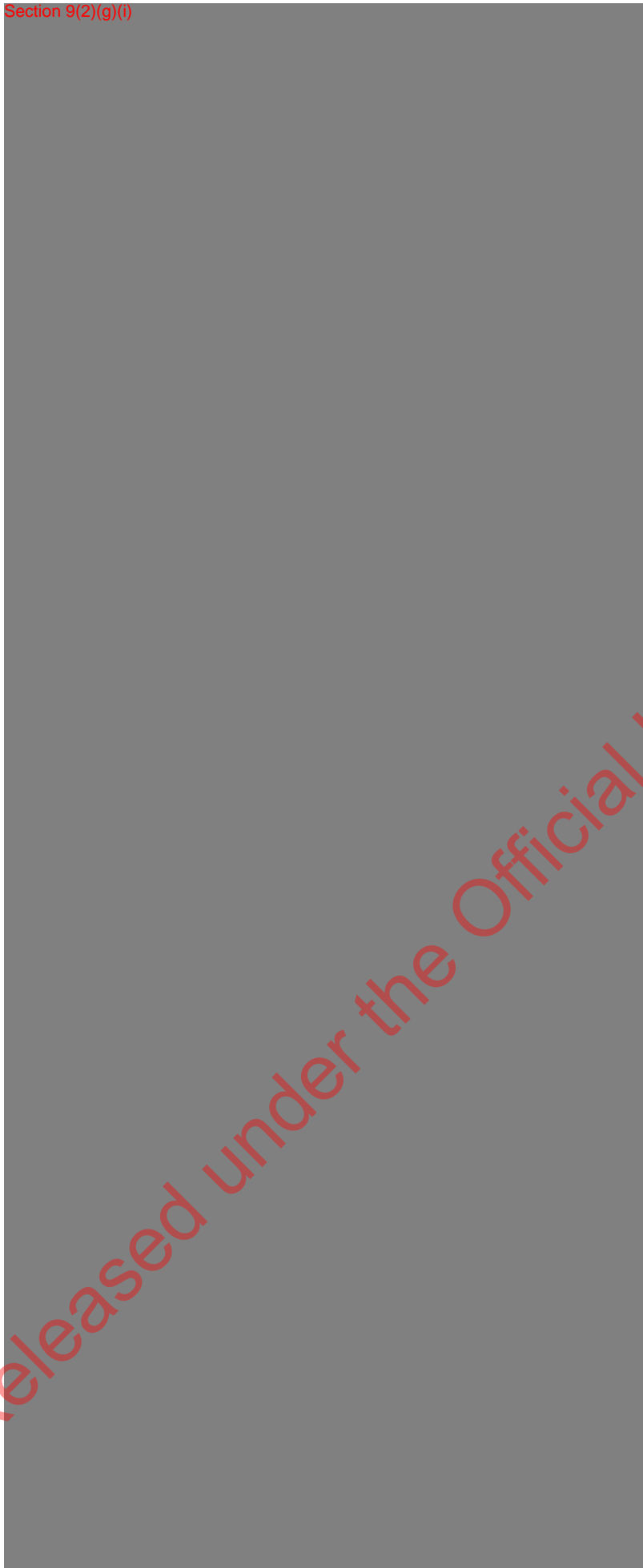
When: Wednesday, 29 June 2022 3:00 pm-3:45 pm (UTC+12:00) Auckland, Wellington.

Where: Microsoft Teams Meeting

Good morning **Out of Scope**

Hope you are well. Since our last meeting on digital driver licences, we have touched base with **Out of Scope** from the digital team, and updated **Out of Scope** on our progress. Currently, we are in the process of drafting a recommendation memo for regulatory services senior management, giving an overview of what legislative change is likely needed to enable DDLs and the consumer hub, and likely providing a recommended approach. A few questions have cropped up and I was hoping we could have a meeting with you next week to discuss. I've also invited **Out of Scope** and **Out of Scope** who will be able to help thread the e-servicing changes and safety camera work together.

| Question | Example | Answer |
|---|---------|--------|
| 1. Currently, what is the difference in time between the serving of suspension notices, and when the notice takes effect? | | |
| Section 9(2)(g)(i) | | |



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If this time doesn't suit, please let me know.

Ngā mihi

Out of Scope

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity
Regulatory Services

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M Out of Scope

E Out of Scope nzta.govt.nz w nzta.govt.nz

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Microsoft Teams meeting

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Phone Conference ID: 894 440 528#

[Find a local number](#) | [Reset PIN](#)



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From: Out of Scope
Sent: Friday, 22 July 2022 11:31 AM
To: Craig Hill; Out of Scope Out of Scope Out of Scope
Subject: FW: This afternoon's e-service meeting with MoT

More things from the archives

Out of Scope (She/Her)

Manager, Regulatory Policy

Systems Integrity | Te Rōpū Waeture | Regulatory Services

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Phone: Out of Scope

Mobile: Out of Scope

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From: Section 9(2)(a) <Section 9(2)(a)@nzta.govt.nz>
Sent: Tuesday, 16 June 2020 11:43 AM
To: Out of Scope <Out of Scope@nzta.govt.nz>
Subject: FW: This afternoon's e-service meeting with MoT

Hey,

Have you got a quick chance to discuss this prior to 2:30?

Section 9(2)(a)

From: Out of Scope <Out of Scope@nzta.govt.nz>
Sent: Tuesday, 16 June 2020 11:41 AM
To: Section 9(2)(a) <Section 9(2)(a)@nzta.govt.nz>
Subject: This afternoon's e-service meeting with MoT

Hi Section 9(2)(a)





Driver licence app:

- South Australia already provides for a digital driver licence app. It is part of a wider government initiative whereby other important documents can also be digitised. To obtain the app users must have a SAGov ID: <https://my.sa.gov.au/>
- Denmark is proposing to make a driver licence app available in two years: <https://www.thelocal.dk/20180925/denmark-to-make-driving-licence-digital-with-app>. It will not replace the physical version but it can be used as an alternative;



Smart phone usage is on the increase in NZ. As of mid-2017, there were 3.8 million smartphones in NZ, an increase of 11% over the previous year, according to [Stats NZ](#). (Admittedly some people will have more than one cell phone so that figure does not mean that 3.8 million people own smartphones.) Interestingly cell phone internet usage increased by 104% between 2016 and 2017.

Other research suggests 66% of New Zealanders use social media on a mobile device: <https://www.statista.com/statistics/680711/new-zealand-mobile-social-media-penetration/>.

Happy to discuss.

Kind regards

Out of Scope

Out of Scope Senior Counsel, Regulatory
Legal Team / Corporate Support

DDI Out of Scope

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