

29 September 2022

File Ref: OIAP-7-25702

Evan

By email: fyi-request-20440-56974ecf@requests.fyi.org.nz

Tēnā koe Evan

Request for information 2022-146

I refer to your request for information dated 1 September 2022, which was received by Greater Wellington Regional Council (Greater Wellington) on 1 September 2022. You have requested the following:

Can you please provide the past 12 month data for the Great Wellington bus scheduled time and the actual departure time? Please provide the data requested as following when possible:

- 1. For Bus Route 1, 2, 3, 7, 12, 14, 17, 18, 21, 22, 23, 24, 25, 52, 60, 83. Please separate the bus route if the route has different starting places, e.g. Route 1 Johnsonville west, Route 1 Churton Park, and Route 1 Grenada village.*
- 2. The data should include, the date, Bus Route number, starting stop name, scheduled time at the starting stop, and the actual time at the stop, please indicate if the bus is cancelled in advance or no show.*
- 3. If possible, please provide the scheduled time and actual time at Wellington Station - Stop A in addition to 2.*
- 4. Please provide data for all buses operated at all hours or in particular between 6 am to 9 am and 3 pm to 7 pm, for the bus routes listed in above 1.*
- 5. Please provide the data in csv format.*

Greater Wellington's response follows:

A copy of that data is provided in the following 18 attachments. Please note this file is provided in csv format as requested which required us to separate each route into separate files. This also allowed us to email the files as the amount of information together created a substantial file size. Note further information is available on our website at: <https://www.metlink.org.nz/news-and-updates/surveys-and-reports/performance-of-our-network/>.

Our system does not record the actual starting time of a bus where it varies from the scheduled time. However, it does record the variance in time from the scheduled starting time to the actual starting time. We have included steps to work out the actual starting time in the notes section of Attachment One, and copied below:

- * split out the whole minutes & the decimal (seconds)
- * add the 'whole minutes' to the start time
- * multiply the decimal by 60 to convert to the actual number of seconds & add to the start time

e.g. for route 83 on 31/8/22, start time 14:20, variance 3.58

<i>variance - whole minutes</i>	<i>0:03:00</i>
<i>convert decimal to actual seconds (0.58 * 60 = 34.8)</i>	<i>0:00:35</i>
<i>start time (or scheduled time)</i>	<i>14:20:00</i>
<i>actual departure time</i>	<i>14:23:35</i>

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly on Greater Wellington's website with your personal information removed.

Nāku iti noa, nā



Samantha Gain
Kaiwhakahaere Matua Metlink | General Manager Metlink

Attachments (18)