

3 October 2022

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Tēnā koe James

## OIA request 22/23 0190 Request for citizenship processing data

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 5 September 2022.

You requested -

We need citizenship applications status for Auckland paper based and online applications that were made in the months of -

June 2021

July 2021

August 2021

September 2021

October 2021

Month - Total - unprocessed - under processing - approved.

Can you please provide the data as applicable possibly on say 20th September?

In response to your request I can provide you with the following information.

Please first refer to the caveats to the data provided below –

- The statuses of the applications were collated as at 20 September 2022.
- Online applications cannot be broken down by location received as they come through a central online system, opposed to being submitted to a particular office.
- The paper channel data is based on the date the application was received in the Auckland region (Auckland and Manukau offices).
- Applications within our system can be picked up by any citizenship trained Life and Identity Services Officer in any office, so paper applications are not necessarily processed in the same office they were submitted.
- As the data is extracted from a dynamic system, there may be small variances when compared with prior or future datasets.

Citizenship by Grant applications submitted online						
Month Received	Total	Unallocated	In process	Approved		
June 2021	2082	1	180	1901		
July 2021	2030	2	368	1660		
August 2021	2233	662	242	1329		
September 2021	2340	814	84	1442		
October 2021	2621	971	83	1567		

Citizenship by Grant applications submitted to Auckland Region offices						
Month Received	Total	Unallocated	In process	Approved		
June 2021	480	0	79	401		
July 2021	288	1	115	172		
August 2021	251	129	65	57		
September 2021	4	0	2	2		
October 2021	8	3	2	3		

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <a href="https://www.dia.govt.nz/Official-Information-Act-Requests-2">https://www.dia.govt.nz/Official-Information-Act-Requests-2</a>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

Julia Taylor

Manager Operational Policy and Official Correspondence Service Delivery and Operations