

Incident and Investigation Report

General Incident Information

ID No: **1299318** Incident Date: **13 Sep 2022**

Title of Incident:	Discussion of an incident - the day after	Event Type:	Incident
Site:	PSR Pools:Keith Spry	Incident Category:	Injury Illness
Location:	SwimWell Office	Main Contractor:	Unassigned
Reporting Line:	KSP Programmes 10690		

Details of the Incident

Details of Incident: (MOP) came into the office to talk about an incident that had happened the afternoon before that she had witnessed. (MOP) had seen a father trying to grab his 3yr old daughter from the railings in the ramp section of the main pool after she became stuck. He was having trouble reaching her or getting the lifeguards attention. A family friend went over to the 3 SwimWell Instructors who were waiting poolside for classes to start at the deep end of pool. She asked them to help but was told "Not my job luv". This had caused the family friend to start yelling.

Immediate action undertaken: I thanked (MOP) for the information and got her details and let her know that we are taking this incident very seriously.
I spoke to my team leader as soon as possible to update about (MOP) witness to the incident. I had already given a brief before (MOP) came in.

Hazard Source:	Personal confrontation	Key Person Involved:	Public	Other People Involved:	member of public
-----------------------	------------------------	-----------------------------	--------	-------------------------------	------------------

Consequence Assessment

Actual Safety Consequence:	1. First aid injury/ debrief	Consequence description:	
Risk Rating:	1. Low	Potential Consequence:	1. Minor (An event that requires a worker and/or other person to seek first aid and/or debrief)
		Likelihood of reoccurring:	2. Unlikely (Event could occur in the next one to five years)

Environment

Sub Category:	
Abatement Notice Issued:	No
Issued Date:	
Description of Impact:	
Complainant Details:	

Security

Sub Category:	
External Regulation:	
Internal Policy:	
External Agency Notified:	
Notification Date:	

Vehicle

Sub Category:	
Describe Vehicles/Public Involved:	

Injury Details

Injured Person	Injury Type	Part of Body	Severity	Treatment
Public	Other	Foot - Left	3. Notifiable Event	no injury in this conversation

Investigation Details

Investigator: **Date Completed:**

Background/ Introduction:

Events leading up to the incident:

Full Incident Description:

Post Incident Response:

Investigation Findings:

Key Learnings:

Other Observations:

Summary of Recommendations:

Date Closed:

Signature:

Causation Analysis

.....

Category	Factor	Description

Corrective Action Details

.....

Action Title	Description	Date Due	Person responsible	Date Closed

Photos attached

Caption	Attached Photos
---------	-----------------