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28 November 2022

Josh Smith  
By email: [fyi-request-21076-e400f263@requests.fyi.org.nz](mailto:fyi-request-21076-e400f263@requests.fyi.org.nz)

Tēnā koe Josh

**Information Request – Southland Hospital (F3594694)**

I refer to your official information request dated 8 November 2022 asking for a copy of the Incident Report for F3594694 relating to an incident at Southland Hospital.

In accordance with the provisions of the Official Information Act 1982 (OIA), I *enclose* the SMS Incident Report.

Please note the SMS Incident Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system (SMS Report). In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

Also of note, the SMS Incident Report is not yet complete. However, we have decided to share the report with you as it stands at this time, and this document is enclosed. It is possible that information in the report may change, or more information may be added, before a final version is generated.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa nā

Julia McCook-Weir  
Manager, Information Requests