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23 November 2022

Richard James

By email: fyi-request-21155-52218f43@requests.fyi.org.nz
Ref: H2022017221

Tēnā koe Richard,

Transfer of your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) to Manatū Hauora (Ministry of Health) on 19 November 2022. You requested:

- “- Current and historical staff numbers of the Air Desk for the last 3 years (number of staff employed and their function)*
- Data relating to historical tasking of helicopters: number of requests for helicopters and the number which were subsequently sent, broken down by quarter, over the last 3 years to allow assessment of the Air Desk 'refusal' rate*
- The documented criteria for deciding if a helicopter is sent or not*
- Reporting structure for the Air Desk within the Ministry of Health/NASO: who do they report to? What governance structures are in place to ensure their function?*
- Details set by the Ministry for the Air Desk Key Performance Indicators (KPIs)*
- Details of the process by which retrospective review of decisions made can occur and who is involved in that process”*

The requested information is more closely connected to the functions of Te Whatu Ora (Health New Zealand). For this reason, I have decided to transfer your request to Te Whatu Ora under section 14(b)(i)(ii) of the Act. You can expect a response from Te Whatu Ora in due course.

Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: info@ombudsman.parliament.nz or by calling 0800 802 602.

Nāku noa, na



Jen Torres
Acting Manager, OIA Services
Government and Executive Services