

27 January 2023

J Schofield fyi-request-21370-8b7cb08c@requests.fyi.org.nz

Ref: OIA-2022/23-0413

Dear J Schofield

## Official Information Act request for communications with Twitter's SRT-GET and SIP-PES

Thank you for your request under the Official Information Act 1982 (the Act) of 9 December 2022.

## You have requested:

- 1. "I request all documents held that constitute communications between the Prime Minister, other Ministers, or other NZ Government officials, agencies or agents and; Twitter's Strategic Response Team - Global Escalation Team (SRT-GET), and Twitter's Site Integrity Policy, Policy Escalation Support (SIP-PES).
- 2. Please consider SRT-GET and SIP-PES to include any known/potential members of that team, and any high ranked officials/employees at Twitter. Specifically but not exclusively this includes Jack Dorsey, Vijaya Gadde, Yoel Roth, Parag Agrawal, as identified as SIP-PES members by Ms Bari Weiss.
- 3. I seek any communications relating to requests by NZ govt persons or entities and Twitter that seek to suppress or alter the dissemination of any information tweeted by any person known or thought to be either or both a New Zealand citizen/permanent resident and/or located within New Zealand (incl any overseas territory/overseas NZ govt controlled location).
- 4. I also request all documents held that may constitute similar discussions or communications that may be of any international public interest.
- 5. I also request all documents held that constitute any discussion of suppression of any information whatsoever, between the same NZ Govt persons and twitter-related persons.
- 6. I also request all documents held that constitute NZ-govt internal policies or discussions relating to the suppression or algorithmic alteration of the dissemination of information by Twitter, Facebook, and Instagram.

I limit the period covered by this request to the period between 1 January 2019 and today's date (9 December 2022).

Please reference the #TwitterFiles by journalists Matt Tiabbi and Bari Weiss, brought to us by Twitter's new owner, notable gigachad Elon Musk.

## Specifically;

as "SIP-PES.

"12. The group that decided whether to limit the reach of certain users was the Strategic Response Team - Global Escalation Team, or SRT-GET. It often handled up to 200 "cases" a day.

13. But there existed a level beyond official ticketing, beyond the rank-and-file moderators following the company's policy on paper. That is the "Site Integrity Policy, Policy Escalation Support," known

14. This secret group included Head of Legal, Policy, and Trust (Vijaya Gadde), the Global Head of Trust & Safety (Yoel Roth), subsequent CEOs Jack Dorsey and Parag Agrawal, and others".

These tweets are available from this link – <a href="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/1601007575633305600?s=20&t="https://www.twitter.com/bariweiss/status/sta

On 22 December 2022, we wrote to you and advised that your request, as it is currently framed, has not been specified with due particularity as per section 12(2) of the OIA. We further advised that we consider it reasonably necessary for your request to be clarified in order for us to respond appropriately and requested that you provide clarity and particularity on the six points of your request. On 27 December 2022, you responded and noted that you are confident that your request meets the "due particularity" test.

I have decided to extend the time limits for deciding on your request by an additional 14 working days under section 15A of the Act. Consequently, the extended due date for your response will be 17 February 2023. The extension is required because of the consultations necessary to make a decision on your request. Despite the extension, a response will be sent to you as soon as possible.

You have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the Act.

Yours sincerely

Amy Teague

**Manager, Ministerial Services** 

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