



25 January 2023

45 Pipitea Street, Wellington 6011

Phone +64 4 495 7200

Najeeb Z

fyi-request-21493-1d81ce0e@requests.fyi.org.nz

dia.govt.nz

Tēnā koe Najeeb Z

OIA 2223-0492 Request for Status of Citizenship Applications Submitted Online

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 29 December 2022.

You requested –

- *Number of Approved Applications (Submitted Online) Number of Processing Applications (Submitted Online) Number of applications (Submitted Online) waiting to be allocated to a case officer. Number of applications (Submitted Online) each month in different queues., requesting the number of applications in each queue separately (June 2022 to November 2022)*

In response to your request please refer to Appendix A, attached. Appendix A provides you with the breakdown requested above.

I should add that because citizenship applications are allocated into different workstreams based on differing manual workloads, we have included multiple tables to reflect this. These different workstreams are 'buckets' on Appendix A.

For more information on the workstreams/ 'Buckets' please refer to our website <https://www.dia.govt.nz/Official-Information-Act-Requests-2> and the reference number 2223-0324.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.



**Te Tari Taiwhenua
Internal Affairs**

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

A handwritten signature in black ink, appearing to read 'Anne-Claire Wyseur'.

Anne-Claire Wyseur
Manager Operational Policy and Official Correspondence (Acting)
Service Delivery and Operations