



1 March 2023

Felix Lee

fyi-request-21505-e980c667@requests.fyi.org.nz

Ref: DOIA 2223-1421

Dear Felix,

Thank you for your email of 2 January 2023 requesting, under the Official Information Act 1982 (the Act), the following information:

This is an OIA request to INZ regarding eVisa transfer to a new passport. I would like information on e-Visa only and not cases where visa labels are required on the new passport.

- 1. For each of the last 3 months, please provide the processing time for when 50% and 90% of applications were completed*
- 2. Are there any plans to use an electronic method of applying for e-Visa transfer, for example using the passport scanning technology used in NZeTA app. If so, please provide any documents that discuss these plans.*

Our Response

Question 1: The information you have requested in part one of your request is presented below:

Table One: Processing timeframe of eVisa transfer applications from 1 October 2022 to 31 December 2022

Month completed	Number of days to complete eVisa transfer		Number of applications
	50% of applications	90% of applications	
October 2022	2 days	7 days	578
November 2022	2 days	10 days	1,013
December 2022	2 days	15 days	699

Question 2: Immigration New Zealand (INZ) is working on making the application for a transfer or confirmation of a visa available online in the first half of 2023. This will allow applicants to submit their applications through the INZ website. Further details can be found in the memo, attached as **Appendix A**.

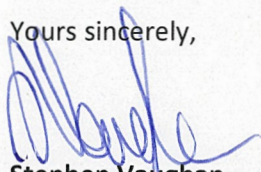
Please note that some information contained in the document has been withheld under sections 9(2)(h) of the Act, as the withholding of the information is necessary to maintain legal professional privilege; and 9(2)(g)(i) of the Act, as the withholding of the information is necessary to maintain the effective conduct of public affairs through the free and frank expression of opinions.

In accordance with section 9 (1) of the OIA, I have considered whether there are any factors that make it desirable, in the public interest, to release information to which section 9 of the OIA applied. I do not consider that any public interest considerations outweigh the need to withhold this information.

You have the right to seek an investigation and review by the Ombudsman of the Ministry's response to your request, in accordance with section 28(3) of the Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss any aspect of your request or this response, please contact inzoias@mbie.govt.nz.

Yours sincerely,



Stephen Vaughan
Chief Operating Officer,
Immigration New Zealand