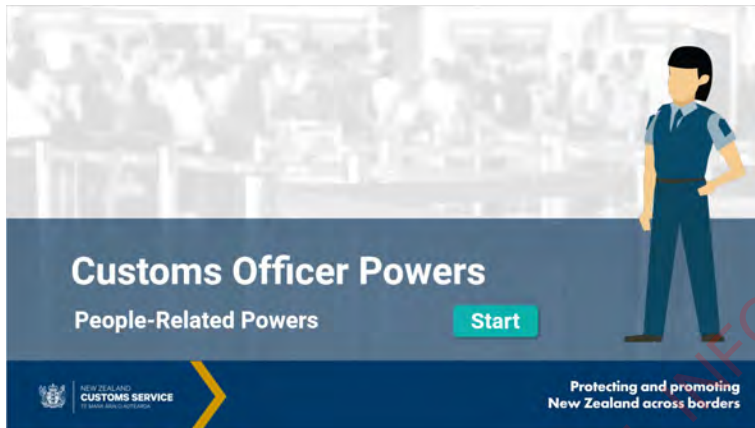


CEA 2018 - People Powers

1. PEOPLE

1.1 Start



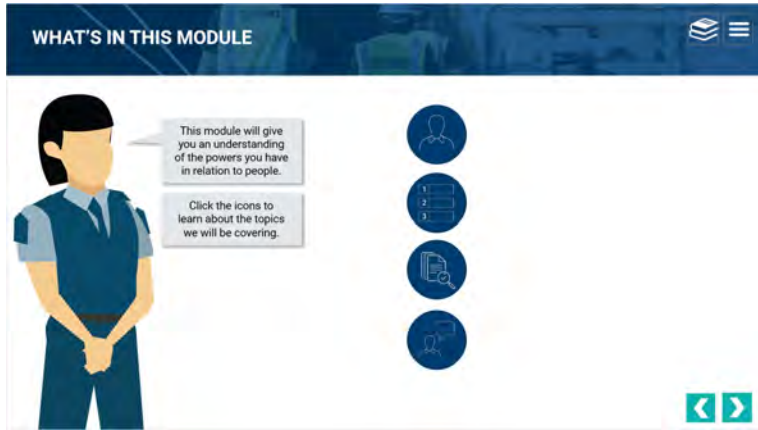
Notes:

1.2 Introduction



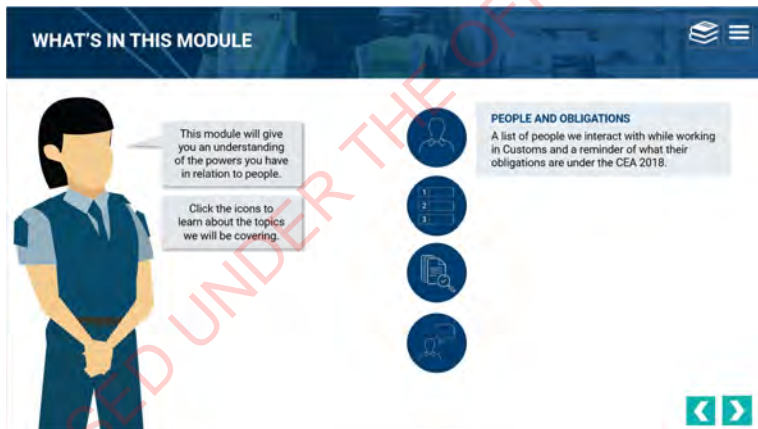
Notes:

1.3 Whats in this module




Notes:

People & obligations (Slide Layer)



Three quick questions (Slide Layer)

WHAT'S IN THIS MODULE




This module will give you an understanding of the powers you have in relation to people.

Click the icons to learn about the topics we will be covering.


- 1. People
- 2. Powers
- 3. Other Legislation

THREE QUICK QUESTIONS
A reminder of the three quick questions you can ask yourself when familiarising yourself with your Customs officer powers.



Other Legislation (Slide Layer)

WHAT'S IN THIS MODULE




This module will give you an understanding of the powers you have in relation to people.

Click the icons to learn about the topics we will be covering.


- 1. People
- 2. Powers
- 3. Other Legislation

OTHER LEGISLATION
A look at other legislation Customs officers work under and need to be mindful of when exercising their people-related powers.



People Powers (Slide Layer)

WHAT'S IN THIS MODULE




This module will give you an understanding of the powers you have in relation to people.

Click the icons to learn about the topics we will be covering.

- 1. People
- 2. Powers
- 3. Other Legislation

PEOPLE POWERS
This section contains information about each of the powers related to people.



1.4 People and obligations


PEOPLE AND OBLIGATIONS

As a Customs officer, you could interact with different groups of people. They include:

- passengers and crew
- importers
- exporters
- suppliers
- CCA licensees
- customs brokers
- freight companies
- businesses
- government agencies.

Remember we looked at what 'obligations' are in the Introduction module.

Click the button to remind yourself what these are: **OBLIGATIONS**



Navigation arrows: < >

Notes:

Obligations (Slide Layer)

OBLIGATIONS


There are obligations under the CEA 2018 that people have to comply with to assist Customs to assess imported and exported goods, and craft or people arriving in or departing from New Zealand.

If obligations are not met, Customs officers can exercise their powers in response. Therefore it's important you are aware of people's obligations so you can respond appropriately. For example, in order to detain someone under s212, they must be non-compliant with their obligations stated in that section.

Examples of obligations are:

- the person in charge of a craft must provide an advance notice of arrival (s12)
- every person arriving in New Zealand must report to a Customs officer or Police station (s28)
- an importer must lodge an entry for imported goods (s75).

CLOSE



1.5 Three quick questions


THREE QUICK QUESTIONS

By now you will know how important it is to know what you can and can't do when exercising your powers, so you can confidently say you are acting **lawfully** and **reasonably**.

In the previous modules, we looked at three main questions to ask yourself when familiarising yourself with a power. For the rest of this module we'll use these questions to break down your powers relating to these people.

Click on the questions to remind yourself of what each one means.

- 1 WHAT CAN I DO?
- 2 WHO/WHAT DOES IT APPLY TO?
- 3 WHAT ARE THE LIMITATIONS?



1 (Slide Layer)

THREE QUICK QUESTIONS


By now you will know how important it is to know what you can and can't do when exercising your powers, so you can confidently say you are acting **lawfully** and **reasonably**.

In the previous modules, we looked at three main questions to ask yourself when familiarising yourself with a power. For the rest of this module we'll use these questions to break down your powers relating to these people.

Click on the questions to remind yourself of what each one means.

- 1 WHAT CAN I DO?
- 2 WHO/WHAT DOES IT APPLY TO?
- 3 WHAT ARE THE LIMITATIONS?

What is the action this power gives you the authority to do e.g. search, examine, question, enter.



2 (Slide Layer)

THREE QUICK QUESTIONS

By now you will know how important it is to know what you can and can't do when exercising your powers, so you can confidently say you are acting **lawfully** and **reasonably**.

In the previous modules, we looked at three main questions to ask yourself when familiarising yourself with a power. For the rest of this module we'll use these questions to break down your powers relating to these people.

Click on the questions to remind yourself of what each one means.

- 1 WHAT CAN I DO?
- 2 WHO/WHAT DOES IT APPLY TO?
- 3 WHAT ARE THE LIMITATIONS?

Who or what you can exercise this power on e.g. a person departing New Zealand, an airline employee, or goods subject to the control of Customs.



3 (Slide Layer)

THREE QUICK QUESTIONS

By now you will know how important it is to know what you can and can't do when exercising your powers, so you can confidently say you are acting **lawfully** and **reasonably**.

In the previous modules, we looked at three main questions to ask yourself when familiarising yourself with a power. For the rest of this module we'll use these questions to break down your powers relating to these people.

Click on the questions to remind yourself of what each one means.

- 1 WHAT CAN I DO?**
- 2 WHO/WHAT DOES IT APPLY TO?**
- 3 WHAT ARE THE LIMITATIONS?**

These are the parameters in which you can exercise your power e.g. meets a reasonable cause threshold, the questions must be about DPUF goods.

Navigation arrows: < >

1.6 Legislation related to People powers

LEGISLATION RELATED TO PEOPLE POWERS

When interacting with people as a Customs officer, there is other legislation we work under that complements the CEA 2018. This legislation contains rules we need to comply with and keep in mind when we search, question or detain people.

Let's find out more about these Acts. Click each tab for more information. You will be able to move on when you have viewed all of the Acts.

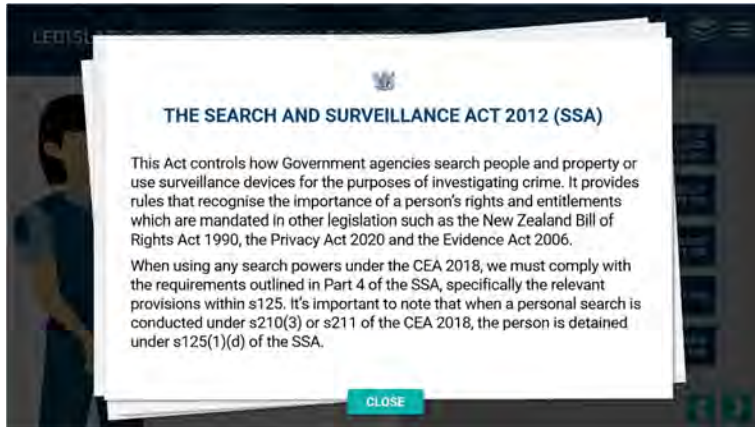
ACTS

- SEARCH & SURVEILLANCE ACT 2012
- NZ BILL OF RIGHTS 1990
- ORANGA TAMARIKI ACT 1989
- PRIVACY ACT 2020
- EVIDENCE ACT 2006

Navigation arrows: < >

Notes:

Search and Surveillance Act 2012 (Slide Layer)



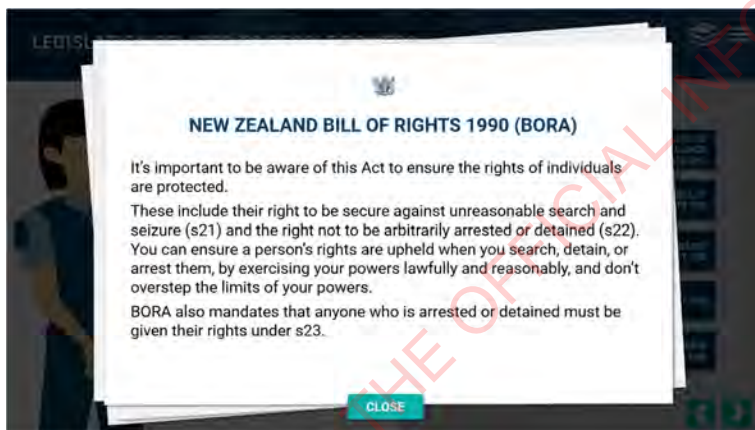
THE SEARCH AND SURVEILLANCE ACT 2012 (SSA)

This Act controls how Government agencies search people and property or use surveillance devices for the purposes of investigating crime. It provides rules that recognise the importance of a person's rights and entitlements which are mandated in other legislation such as the New Zealand Bill of Rights Act 1990, the Privacy Act 2020 and the Evidence Act 2006.

When using any search powers under the CEA 2018, we must comply with the requirements outlined in Part 4 of the SSA, specifically the relevant provisions within s125. It's important to note that when a personal search is conducted under s210(3) or s211 of the CEA 2018, the person is detained under s125(1)(d) of the SSA.

CLOSE

NZ Bill of Rights 1990 (Slide Layer)



NEW ZEALAND BILL OF RIGHTS 1990 (BORA)

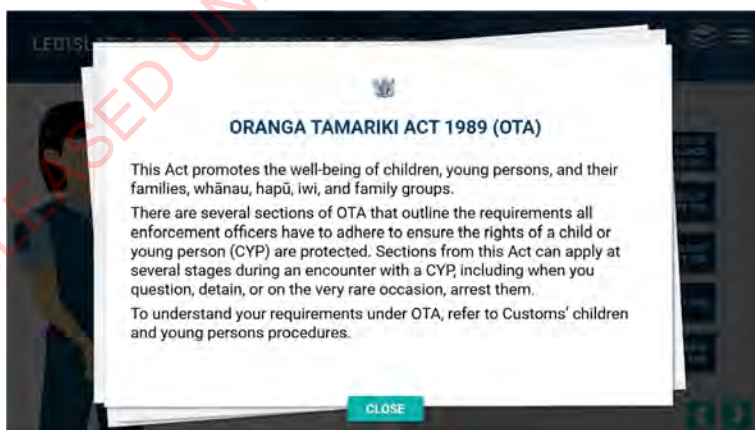
It's important to be aware of this Act to ensure the rights of individuals are protected.

These include their right to be secure against unreasonable search and seizure (s21) and the right not to be arbitrarily arrested or detained (s22). You can ensure a person's rights are upheld when you search, detain, or arrest them, by exercising your powers lawfully and reasonably, and don't overstep the limits of your powers.

BORA also mandates that anyone who is arrested or detained must be given their rights under s23.

CLOSE

Oranga Tamariki Act 1989 (Slide Layer)



ORANGA TAMARIKI ACT 1989 (OTA)

This Act promotes the well-being of children, young persons, and their families, whānau, hapū, iwi, and family groups.

There are several sections of OTA that outline the requirements all enforcement officers have to adhere to ensure the rights of a child or young person (CYP) are protected. Sections from this Act can apply at several stages during an encounter with a CYP, including when you question, detain, or on the very rare occasion, arrest them.

To understand your requirements under OTA, refer to Customs' children and young persons procedures.

CLOSE

Privacy Act 2020

(Slide Layer)



PRIVACY ACT 2020

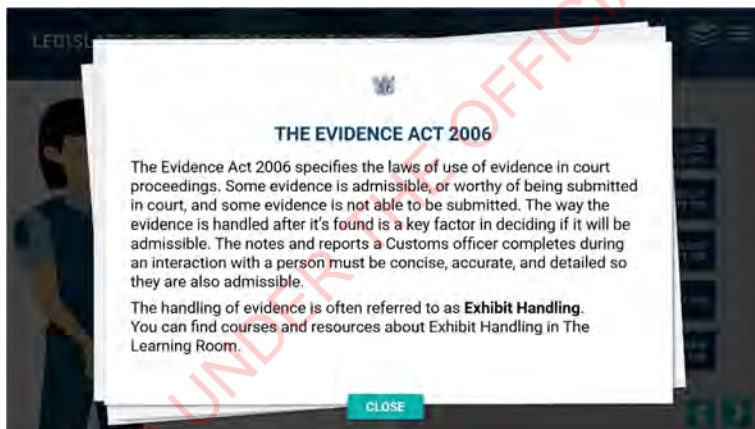
The Privacy Act 2020 promotes and protects individual privacy. It controls how agencies and organisations collect, use, disclose, store and give access to personal information.

Information relating to an individual which is held by Customs is deemed to be personal information, and access to this information is governed by the Privacy Act 2020.

At Customs the collection and use of data/information brings with it responsibilities, particularly when it comes to the personal information of people we interact with. We need to practice good privacy management so we adhere to the legal responsibilities the Privacy Act 2020 places on Customs.

CLOSE

Evidence Act 2006 (Slide Layer)



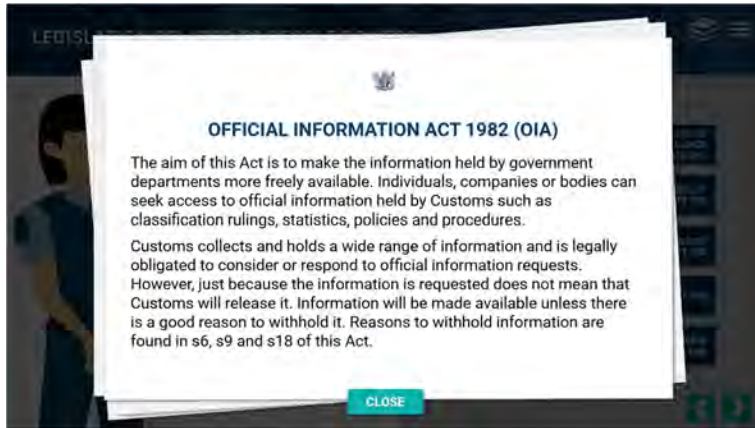
THE EVIDENCE ACT 2006

The Evidence Act 2006 specifies the laws of use of evidence in court proceedings. Some evidence is admissible, or worthy of being submitted in court, and some evidence is not able to be submitted. The way the evidence is handled after it's found is a key factor in deciding if it will be admissible. The notes and reports a Customs officer completes during an interaction with a person must be concise, accurate, and detailed so they are also admissible.

The handling of evidence is often referred to as **Exhibit Handling**. You can find courses and resources about Exhibit Handling in The Learning Room.

CLOSE

Official Information Act 1982 (Slide Layer)



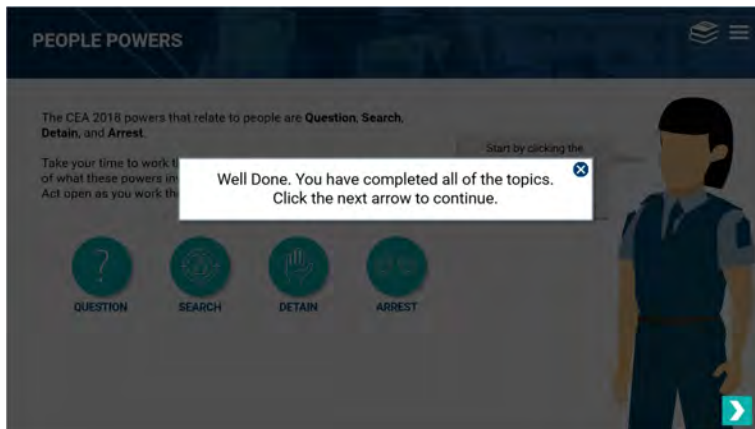
2. TOPIC LANDING SCREEN

2.1 People Powers



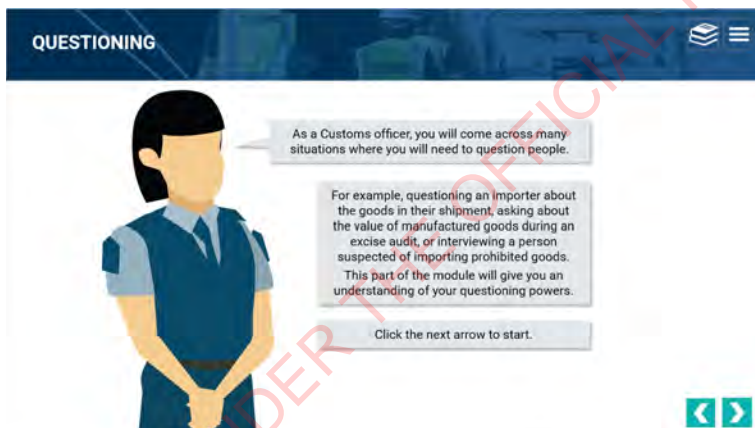
Notes:

Well done (Slide Layer)



3. QUESTION

3.1 Questioning



Notes:

3.2 Coercive questioning

COERCIVE QUESTIONING



There are several sections in the CEA 2018 that give Customs officers **coercive** questioning powers. This means there are certain questions we can ask and the person legally **must** answer. If they fail or refuse to do so, they are committing an offence.

Customs officers will also conduct a range of questioning including some that the person isn't obligated to answer under the Act.

It is useful for you to understand your questioning powers so you are aware of which questions the person is legally obligated to answer and when an offence is being committed.

For example, you can ask an importer if they have any children in making general conversation, but because you don't have the legal power to ask about their children, the importer doesn't have to answer.

You can then question the importer about the goods on their import entry (s75(4)) and they must answer.



Notes:




3.3 Getting to know your Questioning powers

GETTING TO KNOW YOUR QUESTIONING POWERS

All of your coercive questioning powers can be viewed in the [People Powers Reference Guide](#).

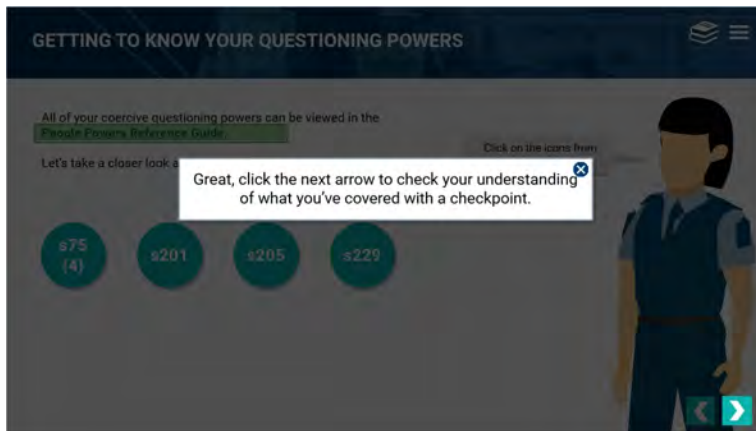
Let's take a closer look at some commonly used questioning powers.

Click on the icons from left to right.



Notes:

Completed layer (Slide Layer)



3.4 Section 75(4)



Notes:

1 (Slide Layer)

SECTION 75(4)
ENTRY OF IMPORTED GOODS

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s75(4) Question.

This screenshot shows the first slide layer of a presentation. At the top, there is a dark blue header with the text 'SECTION 75(4) ENTRY OF IMPORTED GOODS' and a menu icon. Below the header is a navigation bar with four buttons: '1 WHAT CAN I DO?' (highlighted in red), '2 WHO/WHAT DOES IT APPLY TO?' (green), '3 WHAT ARE THE LIMITATIONS?' (green), and 'MORE INFORMATION' (green). The main content area features a teal circular icon with 's75(4)' and the text 'Question.' below it.

2 (Slide Layer)

SECTION 75(4)
ENTRY OF IMPORTED GOODS

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s75(4) A person entering goods under s75.

This screenshot shows the second slide layer. The header and navigation bar are identical to the first slide. The main content area features a teal circular icon with 's75(4)' and the text 'A person entering goods under s75.' below it.

3 (Slide Layer)

SECTION 75(4)
ENTRY OF IMPORTED GOODS

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s75(4) A Customs officer can ask anything to do with the goods being entered.

This screenshot shows the third slide layer. The header and navigation bar are identical to the previous slides. The main content area features a teal circular icon with 's75(4)' and the text 'A Customs officer can ask anything to do with the goods being entered.' below it.


4 (Slide Layer)

SECTION 75(4)
ENTRY OF IMPORTED GOODS

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

Here's an example


§75(4) You are an officer working in Service Delivery. You come across an entry for a shipment of imported personal effects. You question the importer to verify the value of the shipment under s75(4) before you can decide if the entry can be cleared. The person must answer any question relating to the goods they've entered in the import entry.



3.5 Section 201

SECTION 201
EVIDENCE OF IDENTITY, ENTITLEMENT TO TRAVEL, ETC

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION



This is your power to question people to establish who they are and to ask them to produce documents establishing their travel movements, and their entitlement to travel for a domestic sector.
Click on the tabs to learn more.

Notes:

1 (Slide Layer)

SECTION 201
EVIDENCE OF IDENTITY, ENTITLEMENT TO TRAVEL, ETC

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s201 Question.

2 (Slide Layer)

SECTION 201
EVIDENCE OF IDENTITY, ENTITLEMENT TO TRAVEL, ETC

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s201

- Passengers using air or sea travel for a domestic sector.
- A person in a designated place who has arrived in or is departing from New Zealand.
- A person in a CCA that is licensed to be used for disembarkation, embarkation, or processing people arriving in or departing from New Zealand.

3 (Slide Layer)

SECTION 201
EVIDENCE OF IDENTITY, ENTITLEMENT TO TRAVEL, ETC

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s201

- A Customs officer can demand the person gives their full name, residential address, date of birth and any prescribed documents to determine the person's identity, travel movements, and their entitlement to travel.
- The prescribed documents must be inspected and returned immediately, unless further enquiries need to be made. If the prescribed documents are in electronic form, the thresholds under s228 do not apply to view these.

4 (Slide Layer)


SECTION 201
EVIDENCE OF IDENTITY, ENTITLEMENT TO TRAVEL, ETC

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s201 Here's an example

A man is walking past the immigration booths at Auckland International Airport. He is not an employee of the airport or an airport retailer. You don't believe he is a passenger. You ask for him to identify himself as he is in a CCA that is licensed for the purposes of processing people arriving into New Zealand.


It is an obligation for the person to provide their full name, residential address, date of birth and any prescribed documents to determine their identity, travel movements, and their entitlement to travel when asked for by the Customs officer.



3.6 Section 205

SECTION 205
QUESTIONING PERSONS ABOUT GOODS AND DEBT

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION



This is your power to question people about the goods and debt owed to the Crown under the CEA 2018. Click on the tabs to learn more.

Notes:

1 (Slide Layer)

SECTION 205
QUESTIONING PERSONS ABOUT GOODS AND DEBT

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s205

Question.

2 (Slide Layer)

SECTION 205
QUESTIONING PERSONS ABOUT GOODS AND DEBT

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s205

A person:

- who arrived in New Zealand within the last 72 hours
- on board or getting off a craft that has arrived in New Zealand
- departing New Zealand
- on board or getting onto a craft departing from New Zealand
- in a CCA that's licensed for the purposes in s56(1)(c) to (f)
- in a duty-free store.

3 (Slide Layer)

SECTION 205
QUESTIONING PERSONS ABOUT GOODS AND DEBT

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s205

You can ask questions relating to:

- if the person has or had possession of Dutiable, Prohibited, Uncustomed or Forfeited (DPUF) goods
- the DPUF goods
- debt they owe to the Crown under the CEA 2018.

4 (Slide Layer)

SECTION 205
QUESTIONING PERSONS ABOUT GOODS AND DEBT


1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s205

Here's an example

You are working at the port and meet an arriving vessel. You board and question the first mate about how many cigarettes he has in his possession. Section 205 is the questioning power exercised because:

- the first mate is a person who has arrived in New Zealand within the last 72 hours under s205(1)(a); and
- you are questioning about dutiable goods and their details under s205(2)(a-b).



3.7 Section 229

SECTION 229
QUESTIONING EMPLOYEES OF AIRLINES AND SHIPPING COMPANIES ABOUT INTERNATIONAL CARGO OR DOMESTIC CARGO

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION



This is your power to question the following people about international or domestic cargo

- employees of airlines or shipping companies
- employees of licensees of CCAs; and
- anyone in a specific CCA

Click on the tabs to learn more.

Notes:

1 (Slide Layer)

SECTION 229
QUESTIONING EMPLOYEES OF AIRLINES AND SHIPPING COMPANIES ABOUT INTERNATIONAL CARGO OR DOMESTIC CARGO

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s229 Question.

2 (Slide Layer)

SECTION 229
QUESTIONING EMPLOYEES OF AIRLINES AND SHIPPING COMPANIES ABOUT INTERNATIONAL CARGO OR DOMESTIC CARGO

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s229

- An employee of an airline or a shipping company involved in the receipt, handling, custody, or dispatch of international or domestic cargo by their company.
- An employee of a licensee of a CCA licensed for the purposes under s 56(1)(c), (e), or (f).
- A person in a CCA that is licensed for the purposes under s56(1)(c), (e), or (f).

3 (Slide Layer)

SECTION 229
QUESTIONING EMPLOYEES OF AIRLINES AND SHIPPING COMPANIES ABOUT INTERNATIONAL CARGO OR DOMESTIC CARGO

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s229 You can ask questions relating to **international or domestic cargo**.

4 (Slide Layer)

SECTION 229
QUESTIONING EMPLOYEES OF AIRLINES AND SHIPPING COMPANIES ABOUT INTERNATIONAL CARGO OR DOMESTIC CARGO

1 WHAT CAN I DO? 2 WHO/WHAT DOES IT APPLY TO? 3 WHAT ARE THE LIMITATIONS? MORE INFORMATION

s229


Here's an example

You enter Mainfreight (a freight forwarding company) to conduct a routine examination of a shipment of goods. When you get there, the shipment is nowhere to be seen. You ask the Mainfreight store person about where the shipment is and what documentation was presented. You can question the person about international cargo under s229(1)(b) because the person is employed by a licensee of a CCA as described by s56(1)(c).

3.8 Question One

(Multiple Choice, 10 points, 1 attempt permitted)

QUESTION ONE



You are working at the Ports of Auckland clearing a cruise ship and its passengers on board. The port company has set up a make shift immigration area for the arrival of the vessel. Before the vessel arrives you notice someone walk into the processing area and onto the area where the vessel will berth.

Can you ask who this person is under the CEA 2018?

Select an answer and click Submit.

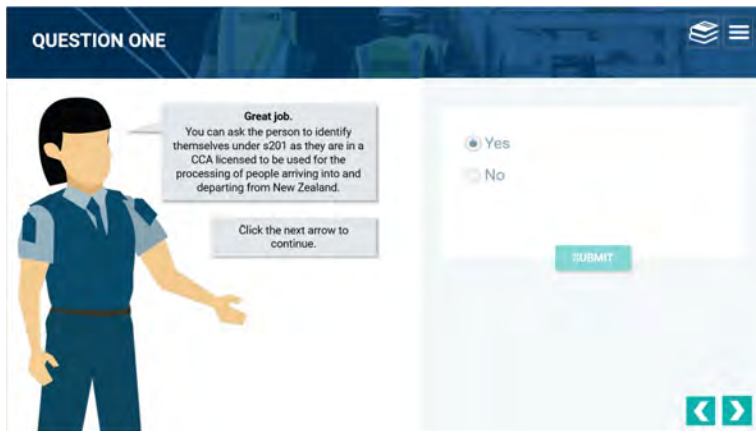
Yes
 No

SUBMIT

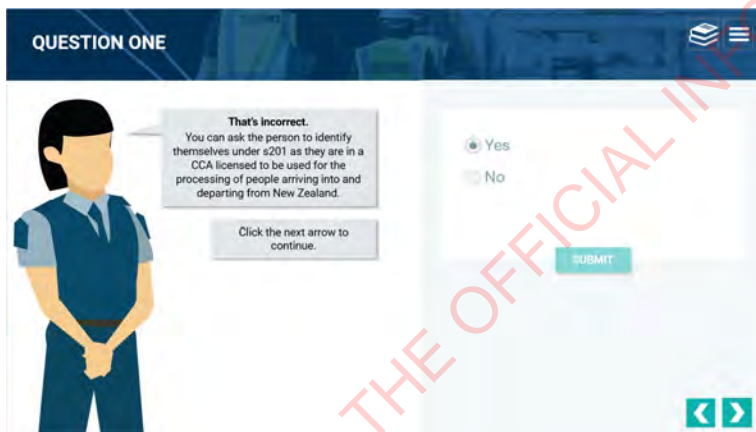
Correct	Choice
X	Yes
	No

Notes:

Correct (Slide Layer)




Incorrect (Slide Layer)



3.9 Question Two

(Multiple Choice, 10 points, 1 attempt permitted)

QUESTION TWO



The person above says that he is joining the cruise upon its arrival to continue onto Australia. Can you ask to see what is in his luggage under s201?

Select an answer and click Submit.


Yes
 No

SUBMIT

Correct	Choice
	Yes
X	No

Correct (Slide Layer)

QUESTION TWO



Great job.
The purpose of s201 is to establish the person's identity, travel movements, or entitlement to air or sea travel for a domestic sector. To ask what the contents are of his luggage would be under s205.

Click the next arrow to continue.

Yes
 No

SUBMIT

◀ ▶

Incorrect (Slide Layer)

QUESTION TWO

That's incorrect.
The purpose of s201 is to establish the person's identity, travel movements, or entitlement to air or sea travel for a domestic sector. To ask what the contents are of his luggage would be under s205.

Click the next arrow to continue.

Yes
 No

SUBMIT

< >

3.10 Question Three

QUESTION THREE

You are working at the port and meet an arriving vessel. You board and question the first mate about the cigarettes he has in his possession. Identify which questions he is compelled to answer under s205. Then drag them to the correct box and submit your answers.

How many cigarettes do you have?

How much did you pay for them?

When did you start smoking?

Do you smoke before dinner?

Where did you purchase the cigarettes from?

Who are the cigarettes for?

COMPELLED TO ANSWER

NOT COMPELLED TO ANSWER

SUBMIT

Notes:

Well done (Slide Layer)

QUESTION THREE

Well done

The first mate is required to answer those questions because he is a person who has arrived in New Zealand within the preceding 72 hours under s205(1)(a) and you are questioning him about dutiable goods and their details under s205(2)(a-b).

CONTINUE

COMPELLED TO ANSWER	NOT COMPELLED TO ANSWER
How many cigarettes do you have?	When did you start smoking?
How much did you pay for them?	Do you smoke before dinner?
Where did you purchase the cigarettes from?	
Who are the cigarettes for?	

COMPELLED TO ANSWER

NOT COMPELLED TO ANSWER

< >

Try again (Slide Layer)

QUESTION THREE

Not quite

The options highlighted in green are those you got correct. Refer to s205 and click Try Again.

TRY AGAIN

How many cigarettes do you have?	How much did you pay for them?	When did you start smoking?
Do you smoke before dinner?	Where did you purchase the cigarettes from?	Who are the cigarettes for?

COMPELLED TO ANSWER

NOT COMPELLED TO ANSWER

3.11 Question Four

(Multiple Response, 10 points, 2 attempts permitted)

QUESTION FOUR

Who can we question under s205?

Select all options that could apply and click Submit.

- A Customs broker in his office
- Ground staff unloading the craft
- The storeman at a winery
- A person in the meet and greet area
- Cleaners on the craft
- Duty free workers

SUBMIT

Correct	Choice
	A Customs broker in his office
X	Ground staff unloading the craft
	The storeman at a winery
	A person in the meet and greet area
X	Cleaners on the craft
X	Duty free workers

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

Correct (Slide Layer)

QUESTION FOUR

Great job.
Click the next arrow to continue.

- A Customs broker in his office
- Ground staff unloading the craft
- The storeman at a winery
- A person in the meet and greet area
- Cleaners on the craft
- Duty free workers

SUBMIT

< >

This screenshot shows a quiz interface for 'QUESTION FOUR'. On the left, a character in a blue uniform is speaking. A speech bubble contains the text 'Great job. Click the next arrow to continue.' On the right, there is a list of six options with checkboxes. The second, fifth, and sixth options are checked. A 'SUBMIT' button is located below the list. At the bottom right, there are left and right navigation arrows.

Incorrect (Slide Layer)

QUESTION FOUR

That's incorrect.
Under s205, Customs officers can question people on board craft that aren't travelling, such as cleaners and ground staff, and people in the duty free stores or on the airport tarmac or a wharf. We can't question people waiting for an arriving passenger in a meet and greet area, or in their private place of business, such as a winery or a Customs broker office.

Click the next arrow to continue.

- A Customs broker in his office
- Ground staff unloading the craft
- The storeman at a winery
- A person in the meet and greet area
- Cleaners on the craft
- Duty free workers

SUBMIT

< >

This screenshot shows the same quiz interface as the 'Correct' slide, but with a different feedback message. The character on the left has a sad expression. The speech bubble says 'That's incorrect.' followed by a detailed explanation of the correct answer. The 'SUBMIT' button is still present, and the navigation arrows are at the bottom right.

Try Again (Slide Layer)

QUESTION FOUR

Not quite.
Click Try Again to have another go.

- A Customs broker in his office
- Ground staff unloading the craft
- The storeman at a winery
- A person in the meet and greet area
- Cleaners on the craft
- Duty free workers

TRY AGAIN

This screenshot shows the quiz interface with a 'TRY AGAIN' button instead of 'SUBMIT'. The character on the left has a neutral expression. The speech bubble says 'Not quite. Click Try Again to have another go.' The list of options and the navigation arrows are the same as in the previous slides.

3.12 Question Five

(Multiple Choice, 10 points, 2 attempts permitted)

QUESTION FIVE

You call a Customs broker to ask about the value of goods in an import entry they entered. What is your power to question?

Select an answer and click Submit.

- Section 75(4)
- Section 201
- Section 205
- Section 229

SUBMIT

Correct	Choice
X	Section 75(4)
	Section 201
	Section 205
	Section 229

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

Correct (Slide Layer)

QUESTION FIVE

Great job.
Section 75(4) is the power to question any person about the goods they have entered in an import entry.

Click the next arrow to continue.

Section 75(4)
 Section 201
 Section 205
 Section 229

SUBMIT

< >

This screenshot shows a quiz interface for 'QUESTION FIVE'. On the left, a character in a blue uniform is pointing towards the right. A speech bubble above the character says 'Great job. Section 75(4) is the power to question any person about the goods they have entered in an import entry.' Below the character is a button that says 'Click the next arrow to continue.' On the right, there is a list of radio buttons for the answer options: 'Section 75(4)' (selected), 'Section 201', 'Section 205', and 'Section 229'. Below the list is a green 'SUBMIT' button. At the bottom right, there are navigation arrows: a left arrow and a right arrow.

Incorrect (Slide Layer)

QUESTION FIVE

That's incorrect.
Section 75(4) is the power to question any person about the goods they have entered in an import entry.

Click the next arrow to continue.

Section 75(4)
 Section 201
 Section 205
 Section 229

SUBMIT

< >

This screenshot shows the same quiz interface as the previous one, but with a different feedback message. The character on the left now has their hands clasped in front of them. The speech bubble says 'That's incorrect. Section 75(4) is the power to question any person about the goods they have entered in an import entry.' Below the character is a button that says 'Click the next arrow to continue.' The answer options on the right are the same, but 'Section 75(4)' now has a checkmark next to it, indicating it was the selected answer. The 'SUBMIT' button is still present, and the navigation arrows are at the bottom right.

Try Again (Slide Layer)

QUESTION FIVE

Not quite.
Click Try Again to have another go.

Section 75(4)
 Section 201
 Section 205
 Section 229

TRY AGAIN

This screenshot shows the quiz interface after a 'Try Again' action. The character on the left is now smiling. The speech bubble says 'Not quite. Click Try Again to have another go.' The answer options on the right are the same, with 'Section 75(4)' still selected. Below the list is a green 'TRY AGAIN' button. The navigation arrows are at the bottom right.

3.13 Question Six

(Multiple Choice, 10 points, 1 attempt permitted)

QUESTION SIX

Flight NZ1 arrives from London. You want to gather information around cargo that is on board the flight. The cargo in question is a commercial import of clothing suspected to be counterfeit.

Can you question the flight attendants about this cargo under a2297?

Select an answer and click Submit.

Yes

No

SUBMIT

Correct	Choice
	Yes
X	No

Correct (Slide Layer)

QUESTION SIX

Great job.

The flight attendants are not responsible for managing or carrying out the receipt, handling, custody, or dispatch of the cargo for the airline.

Click the next arrow to continue.

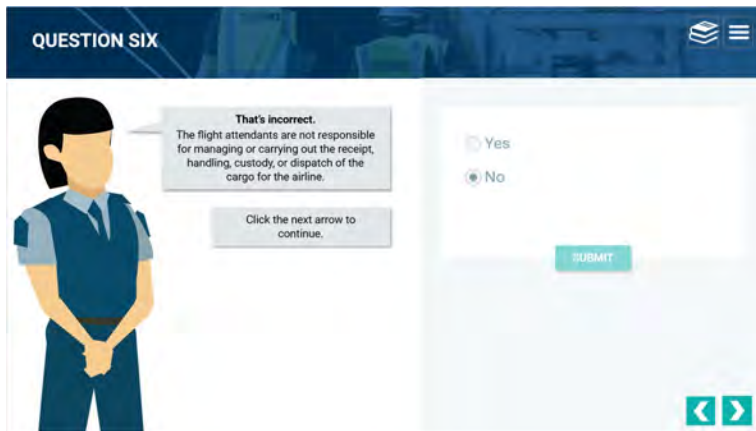
Yes

No

SUBMIT

◀ ▶

Incorrect (Slide Layer)



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