



9 March 2023

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Tēnā koe Anabella

OIA request 22/23 0591 Request for citizenship processing timeframes

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 16 February 2023.

You requested –

- *The following data for-Citizenship Application submitted in May 2022 (intent is to understand how many of the applications submitted in May 2022 have been progressed, not interested in applications submitted in previous months and worked on in May 2022).*

Content requested:

Submitted Month

Number of Approved Application

Number of Processing Application

How many buckets are allocated per month No of applications submitted in May 2022 waiting to be allocated to a case officer in different buckets i.e., requesting the number of applications in each bucket separately

We have interpreted your request to be for, the processing status of citizenship by grant applications received in May 2022 and the number of unassigned applications, received in May 2022, broken down by buckets.

In response to your request please refer to Appendix A, attached. Appendix A provides you with a breakdown of the following information:

- Table one – Citizenship by grant applications received in May 2022 and their status
- Table two – Number of unassigned citizenship by grant applications, by bucket, received in May 2022

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

A handwritten signature in black ink, appearing to read 'John Crawford-Smith', written in a cursive style.

John Crawford-Smith
Manager Operational Policy and Official Correspondence (Acting)
Service Delivery and Operations