

22 March 2023

Tryphena Perry
fyi-request-22030-6416bfe6@requests.fyi.org.nz

Tēnā koe Tryphena

Your request for Official information, reference: HNZ00013058

Thank you for your email on 7 March 2023 asking for the following which has been considered under the Official Information Act 1982 (the Act). You have specifically requested:

"I would like to know the percentage of prescriptions that are supplied in compliance packaging (sachet/blister form)."

Adherence packaging (compliance packaging) is not funded by Te Whatu Ora. Adherence packaging is privately funded by service users. The information is held by individual community pharmacy providers. Therefore, Te Whatu Ora is refusing your request under section 18(g) of the Act as the information you have requested is not held by Te Whatu Ora and we have no grounds to believe that the information is held by another department or Minister of the Crown or organisation.

How to get in touch

If you have any questions, you can contact us at hnzOIA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available on our website.

Nāku noa, nā



Adeline Cumings

**Group Manager, Primary Health Care System Improvement and Innovation
National Commissioning**