

12 April 2023

Rose Taffard
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Our ref: OIA 103437

Tēnā koe Rose

Official Information Act request: Tenancy Tribunal website

Thank you for your email of 21 March 2023, requesting under the Official Information Act 1982 (the Act), information concerning the Tenancy Tribunal website. Specifically, you requested:

*My question is whether or not any in Ministry of Justice that are involved in running, updating, and adding to the website are aware of this issue?
And, will there be any future fixes to rectify this problem?*

Your request has been referred to me for response, as it falls within my responsibilities as Deputy Secretary, Corporate and Digital Services and is being managed in accordance with the provisions of the Act.

Thank you for bringing this issue with the Tenancy Tribunal's (the Tribunal's) website to my attention. I apologise for any inconvenience this may have caused you. This issue was unknown to the Ministry of Justice (the Ministry). Our Corporate and Digital Services Group is responsible for updating and fixing issues with the Tribunal's website. They are currently working to resolve the issue you have raised.

If you require any further information, please contact Media & Social Media Manager Joe Locke at media@justice.govt.nz.

If you are not satisfied with this response, you have the right to make a complaint to the Office of the Ombudsman under section 28(3) of the Act. The Office of the Ombudsman may be contacted by email to info@ombudsman.parliament.nz or by phone on 0800 802 602.

Nāku noa, nā



Tina Wakefield
Deputy Secretary, Corporate and Digital Services