

National Headquarters

Fire and Emergency New Zealand
National Headquarters
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28 April 2023

JT

By email: fyi-request-22508-e0c7bf59@requests.fyi.org.nz

Tēnā koe

Information Request – Southland Hospital Invercargill incidents

I refer to your official information request dated 19 April 2023 asking for a copy of the SMS Incident Report for two call outs Fire and Emergency New Zealand attended at the Southland Hospital, Invercargill. Incident F3713922 which occurred on 8 April 2023 and F3720068 which occurred on 17 April 2023.

In accordance with the provisions of the Official Information Act 1982 (OIA), I *enclose* the SMS Incident Reports for these two incidents. Some personal information has been withheld to protect the privacy of natural persons under section 9(2)(a) of the OIA. We do not consider that there is a public interest in the release of the information which outweighs withholding it. We have redacted the names of the firefighters who attended this incident. However, if you want their names, please let us know. We may need to consult with the individuals concerned, which may take some time.

Please note the SMS Incident Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system (SMS Report). In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa nā

Julia McCook-Weir Manager, Information Requests

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