

22 May 2023

Anthony Jordan

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Kia ora Anthony

Your Official Information Act request, reference: GOV-024653

Thank you for your email of 25 April 2023, asking for the following information under the Official Information Act 1982 (the Act):

1. *Number of Personal Grievances for 2023 - 2022 - 2021 made against the ACC*
2. *Number of these settled without Mediation*
3. *Number Settled with Mediation*
4. *Number Settled in the Employment Court*
5. *Collective cost to the ACC per respective year*

Personal grievances lodged by ACC employees

We have identified discrepancies in the information we previously provided (our reference GOV-019340).

We apologise for this error and have now provided the correct information below.

Period	Lodged	Withdrawn by the employee		Settled after Court/Legal		Settled after Mediation	
		(Number)	(Costs)	(Number)	(Cost)	(Number)	(Cost)
1 October 2020 – 30 June 2021	18	None	Nil	None	Nil	9	\$256,162
1 July 2021 – 30 June 2022	10	None	Nil	1	*	11	\$63,704
1 July 2022 – 30 April 2023	11	None	Nil	None	Nil	3	\$18,000

* Settled after Court/Legal costs have been withheld as it would be identifiable and confidential to that individual. This decision has been made under section 9(2)(a) of the Act, to protect their privacy. In doing so, we have considered the public interest in making the information available and have determined that it does not outweigh the need to protect our staff member's privacy.

If you have any questions about this response

You can email me at GovernmentServices@acc.co.nz. If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi



Sara Freitag

Acting Manager Official Information Act Services

Government Engagement