



Weekly Status Report

Hon Damien O'Connor
Minister of Agriculture
Minister for Biosecurity
Minister for Rural Communities

For the week ending 09 Hakihea (December)

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Out of Scope



BIOSECURITY

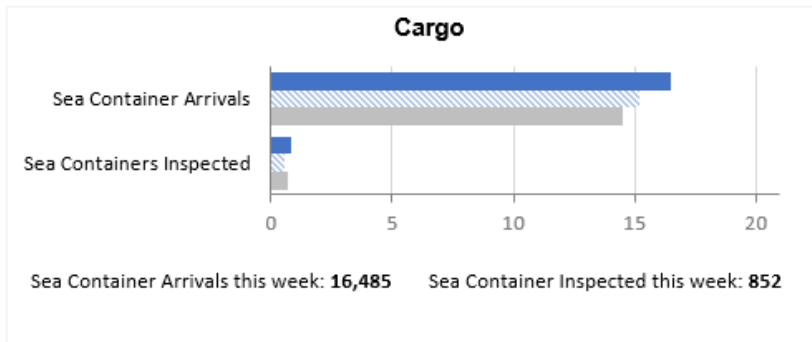
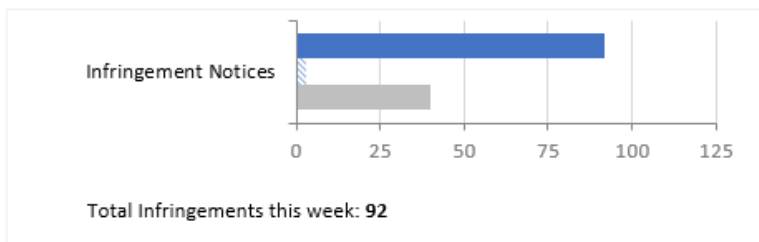
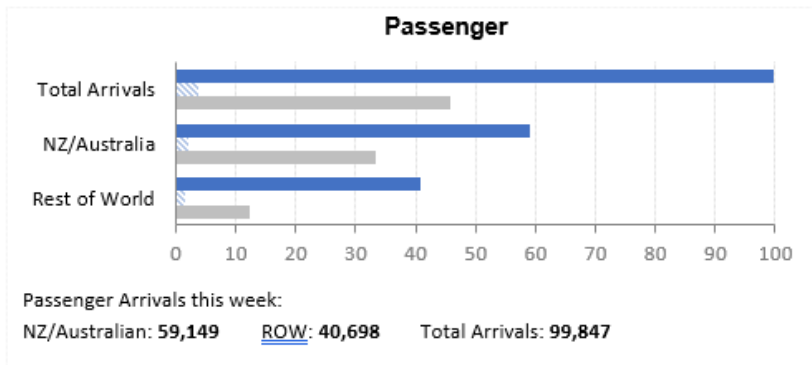
Border Clearance Activities

Lead Minister: Minister O'Connor

Steve Gilbert, Central / South Regional Commissioner

Border Clearance Activities (Week Ending): 04/12/2022

Please note all tables, except for the Infringement Notices & Mail Volumes tables, are in thousands.



Passenger Numbers – Operation Toro identified 1062 passengers this week ex Indonesia (they would have all transitioned through Australia and are being picked up through voluntary declaration and alert).

Infringements - In relation to the 92 infringements, only 11 were for meat products.

Cargo – Of the 16,485 container arrivals – 271 related to Indonesia. There were zero animal or meat products. The remainder related to toilet tissue, tobacco, timber products and glass.

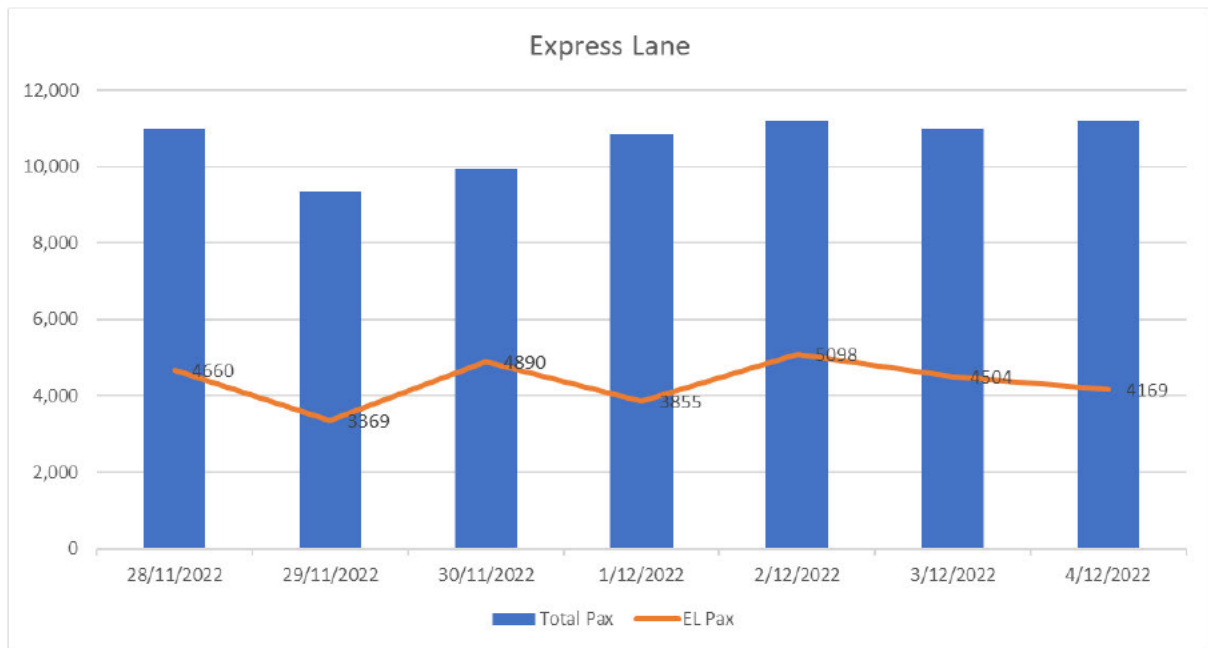
Weekly update on Auckland Airport situation

Lead Minister: Minister O'Connor

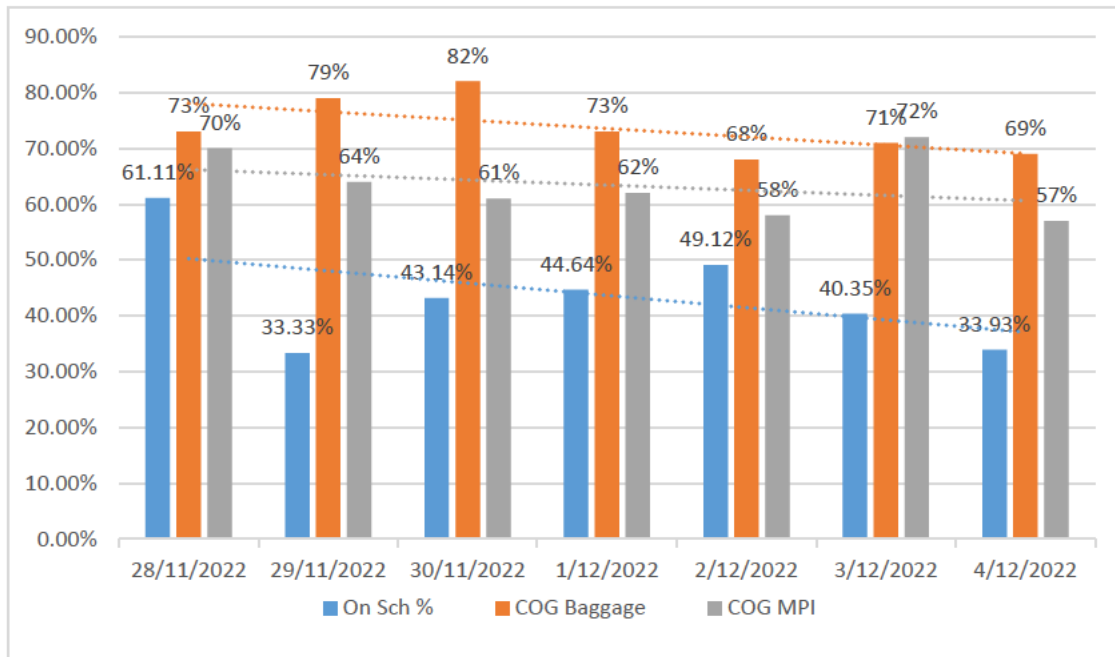
Mike Inglis, North Regional Commissioner

The increase in international passenger arrivals has led to longer queue times at the Auckland International Airport (AIAL). MPI are working on options to help passenger facilitation while not compromising biosecurity.

- Off Schedule Flights:** Off schedule arrivals (57 percent) continue to impact MPI operations. We are managing off schedule flights between 0000 to 0400 [REDACTED] [REDACTED]. In addition, Cohort 2 are currently training at the airport and once fully trained, will help boost staff numbers. There is clear action from the cross-agency Working Group for BARNZ/AIAL to improve off schedule arrivals and AIAL are working on better queue facilitation across peak times.
- Mishandled Luggage:** A process to manage mishandled luggage is under review between AIAL, Airline Ground Handlers and MPI. All luggage remaining longer than 14 days will be removed, by ground handlers, out of the arrival hall.
- Daily Meeting:** A daily operational stand-up meeting between AIAL, Customs and MPI has been effective, allowing operational leads to communicate on resourcing, flight schedules and any requests to alleviate possible pressures in advance of the evening peaks.
- Construction:** AIAL construction is going into the "brown out" period where no construction work will be undertaken for the summer peak resulting in less impact for MPI. MPI has also received handover of the temporary infringement office and dog rest room.
- Letter from CE Auckland Airport:** Carrie Hurihanganui wrote to yourself, Minister Wood, Minister Nash and Minister McAnulty regarding issues at Auckland Airport. A reply is being drafted.
- Express Lane:** MPI is using an express lane at Auckland Airport for all passport holders based on thorough risk assessment and utilisation of dogs as a verification tool. Over last week, an average of 41 percent of passengers were processed through the express lane per day. As of 4 December, 115,637 passengers have gone through the express lane.



- Seizures:** In the past week, there have been 20 seizures reported in the express lane; these are detailed as: sandwiches/burgers (7), bananas (5), oranges/mandarins (4), apples (4), fruit salad (1), lychee (1) and pork crackling (1) (NB: this adds over 20 as three passengers had two items). Of these, 11 passengers were infringed with the remaining nine given a verbal warning.
- Performance:** The average MPI processing performance for the previous week was 63 percent of passengers were processed in 16 minutes (target is 85 percent).





Weekly Status Report

Hon Damien O'Connor
Minister of Agriculture
Minister for Biosecurity
Minister for Rural Communities


For the week ending 16 Hakihea (December)

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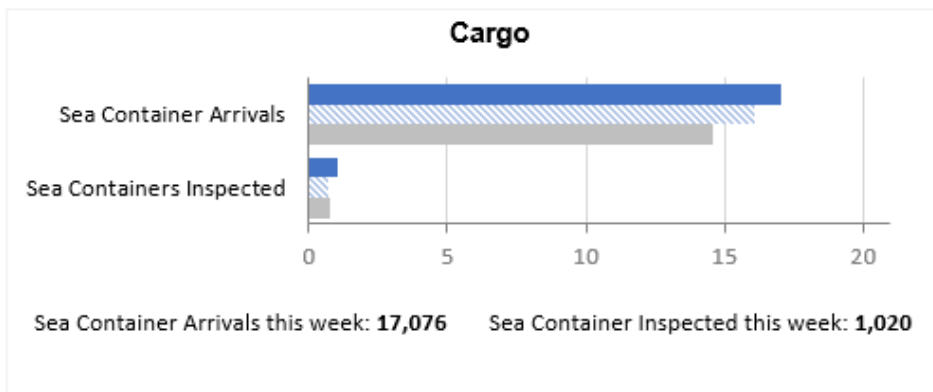
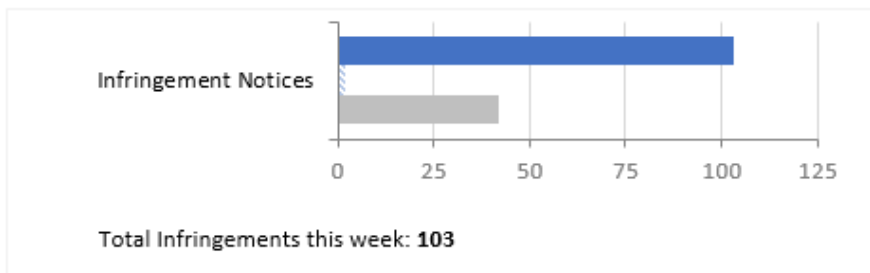
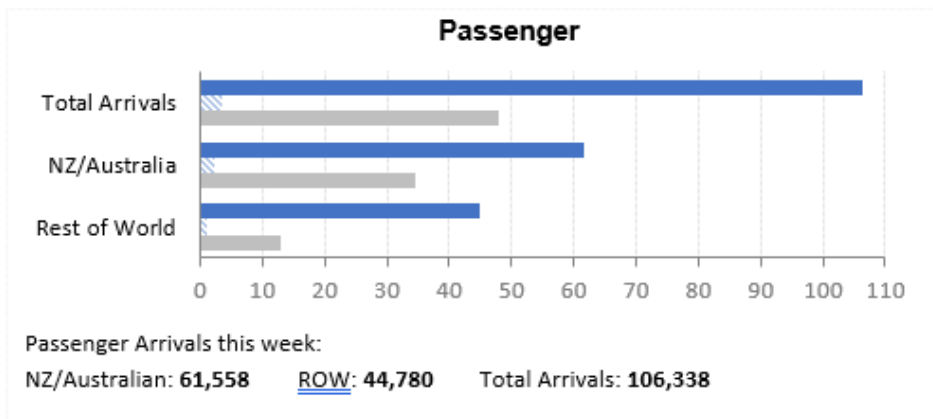
Border Clearance Activities

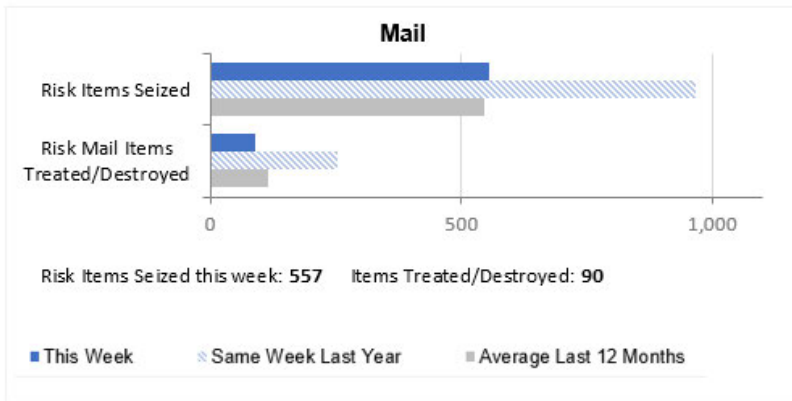
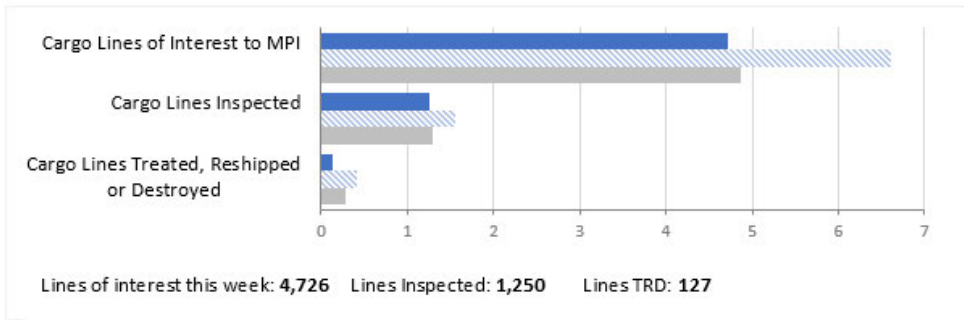
Lead Minister: Minister O'Connor

Steve Gilbert, Central / South Regional Commissioner

Border Clearance Activities (Week Ending): 11/12/2022

Please note all tables, except for the Infringement Notices & Mail Volumes tables, are in thousands.

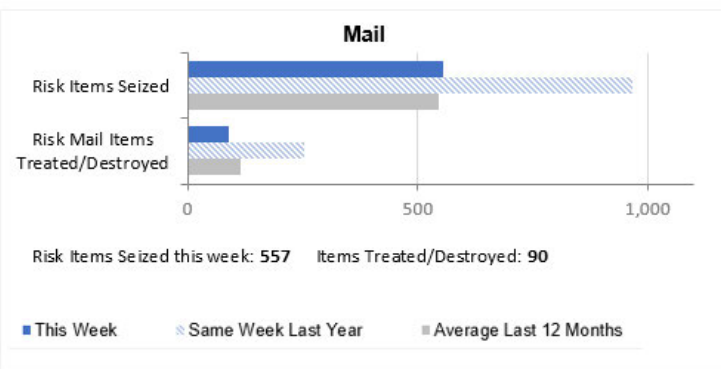
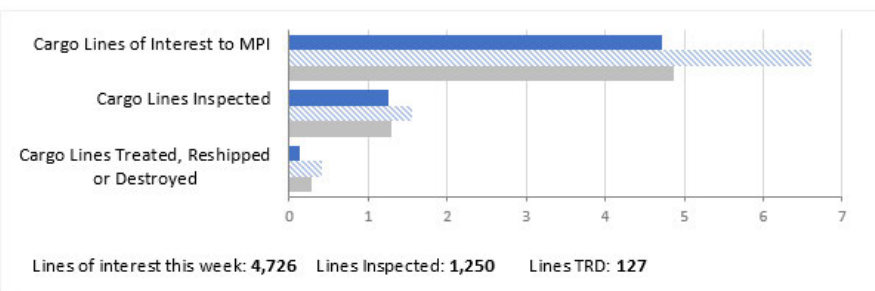




Passenger Numbers – Operation Toro identified 939 passengers this week ex Indonesia (they would have all transitioned through Australia and are being picked up through voluntary declaration and alert).

Infringements - In relation to the 103 infringements, only 15 were for meat products.

Cargo – Of the 17,076 container arrivals – 276 related to Indonesia. There were zero animal or meat products. The remainder related to timber, manufactured wooden products, glass, toilet tissue and tyres.



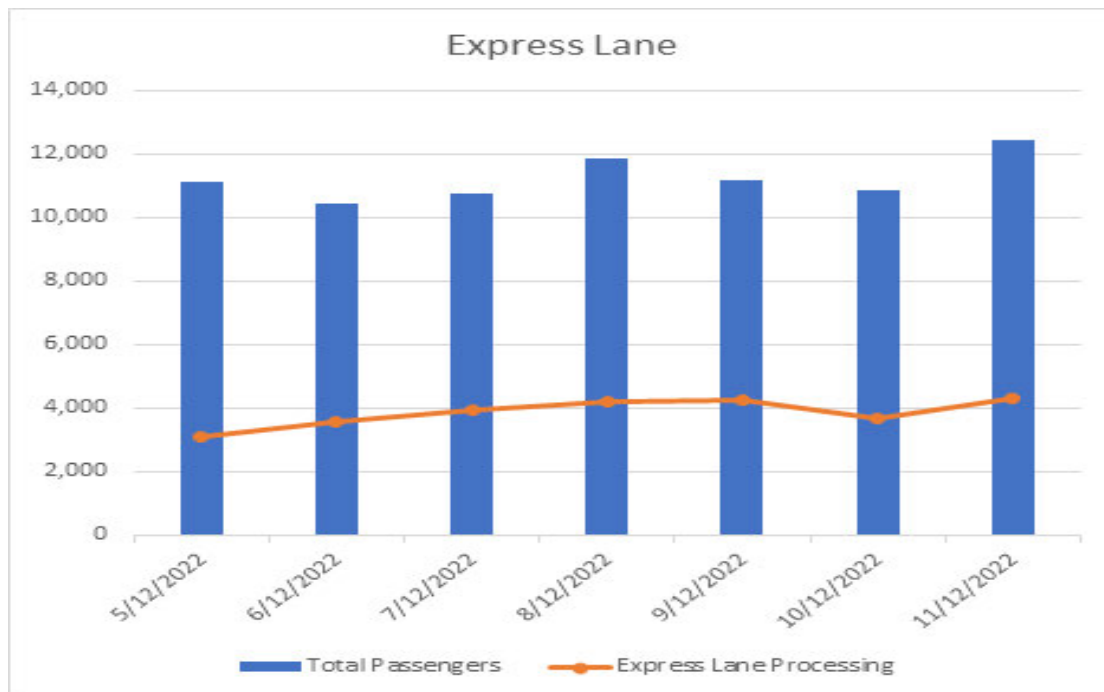
Weekly Update on Auckland Airport Situation

Lead Minister: Minister O'Connor

Mike Inglis, North Regional Commissioner

The increase in international passenger arrivals in New Zealand has led to longer queue times at the Auckland International Airport (AIAL) and MPI are working on options to help passenger facilitation while not compromising biosecurity.

- Mishandled Luggage:** The volume of mishandled bags compared to pre-COVID-19 has significantly increased resulting in congestion in the baggage hall. For example, the industry standard for mishandled luggage is six to eight per 1,000 passengers – Ground Handlers at AIAL are currently dealing with some carriers where it is upwards of 200 items per 1,000 passengers. MPI is working with AIAL and Ground Handlers to help process mishandled luggage, especially as the current air fuel issue will likely compound these volumes. We have worked with AIAL to increase MPI bench/search space by reconfiguring the luggage storage room. We have also changed the process for ‘urgent’ bag searches to try and accommodate AIAL Handlers during busy periods.
- Comms:** Airlines are planning additional messaging to passengers regarding the potential for delays to front foot expectations when they arrive in New Zealand.
- Off Schedule Flights:** Off schedule arrivals (53 percent) continue to impact MPI operations. There is clear action from the cross-agency Working Group to improve off schedule arrivals and better queue facilitation across peak times.
- Express Lane:** Over the past week, an average of 34 percent of passengers were processed through express lane per day (~4000 per day). As of 11 December, 142,713 passengers have gone through the express lane.



- Seizures:** In the past week, seizures have been reported from 32 passengers in the express lane; sandwich/burger (11), apple (8), banana (5), orange (3), cucumber (2), carrot (1), cooked chicken (60g), prosciutto ham (1), a rose (1), and a mince pie (1). Of these, 24 passengers were infringed with the remaining given a verbal warning.
- Performance:** The average MPI processing performance for the previous week was 63 percent of passengers were processed in 16 minutes (target is 85 percent).



Weekly Status Report

Hon Damien O'Connor
Minister of Agriculture
Minister for Biosecurity
Minister for Rural Communities

For the week ending 27 Kohitātea (January)

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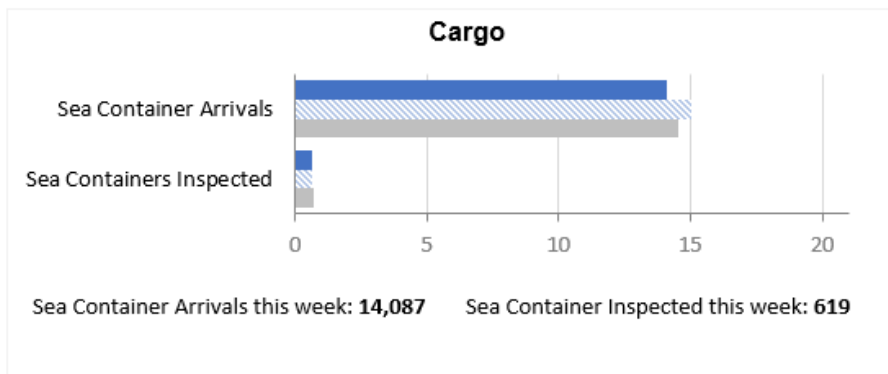
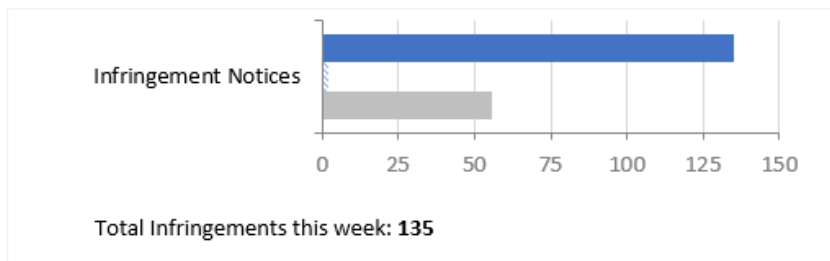
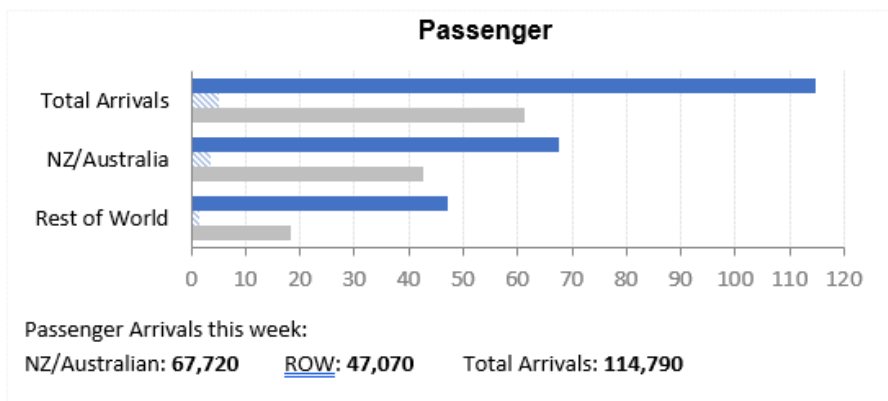
Border Clearance Activities

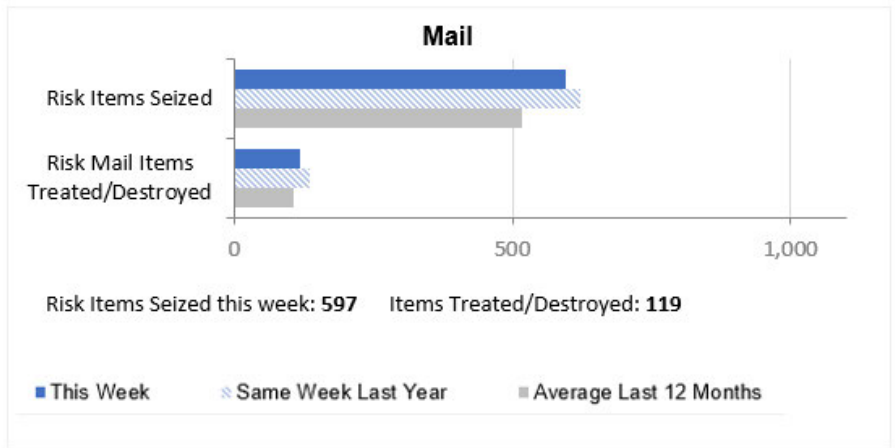
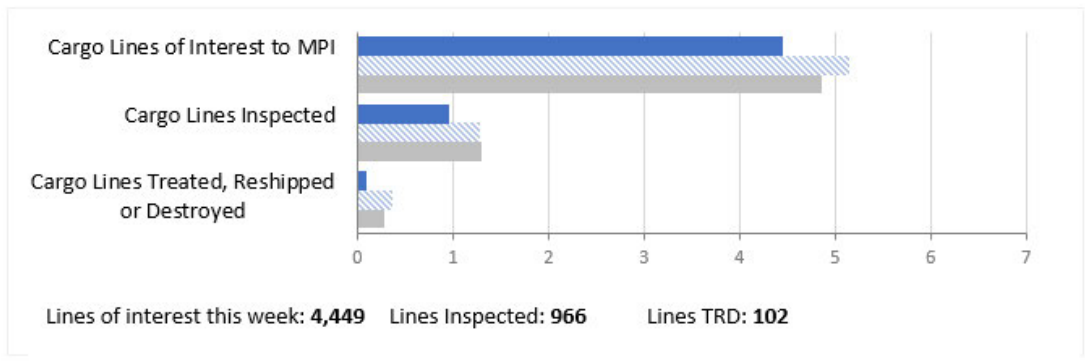
Lead Minister: Minister O'Connor

Steve Gilbert, Central / South Regional Commissioner

Border Clearance Activities (Week Ending): 22/01/2023

Please note all tables, except for the Infringement Notices & Mail Volumes tables, are in thousands.





Passenger Numbers – Operation Toro identified 1,015 passengers this week ex Indonesia (they would have all transitioned through Australia and are being picked up through voluntary declaration and alert).

Infringements - In relation to the 140 infringements, only 21 were for meat products.

Cargo – Of the 14,037 container arrivals – 254 related to Indonesia. There were 0 animal or meat products. The remainder related to toilet paper, homeware and timber.

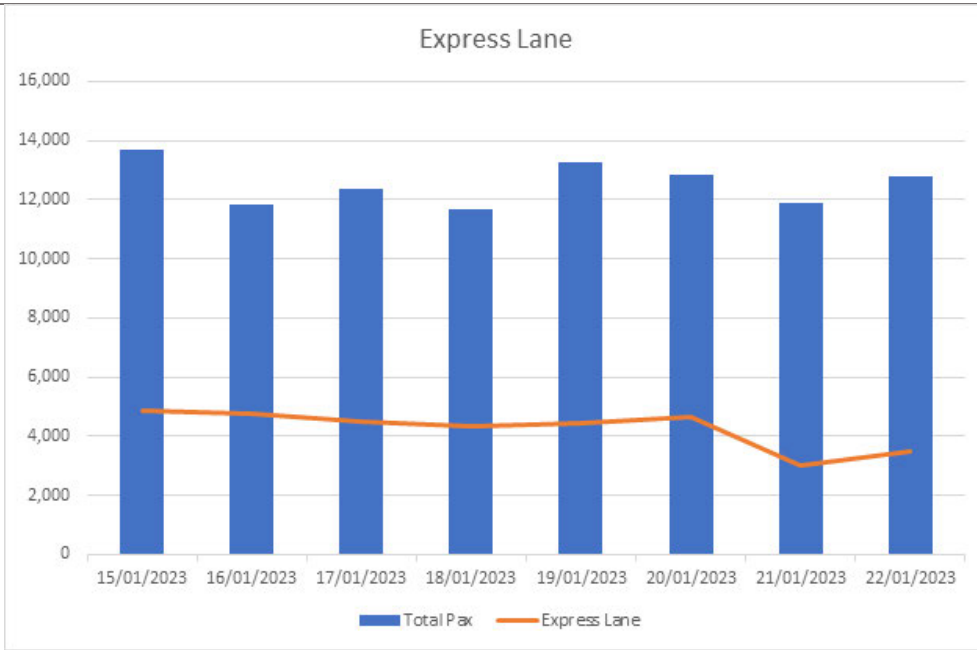
Weekly Update on Auckland Airport Situation

Lead Minister: Minister O'Connor

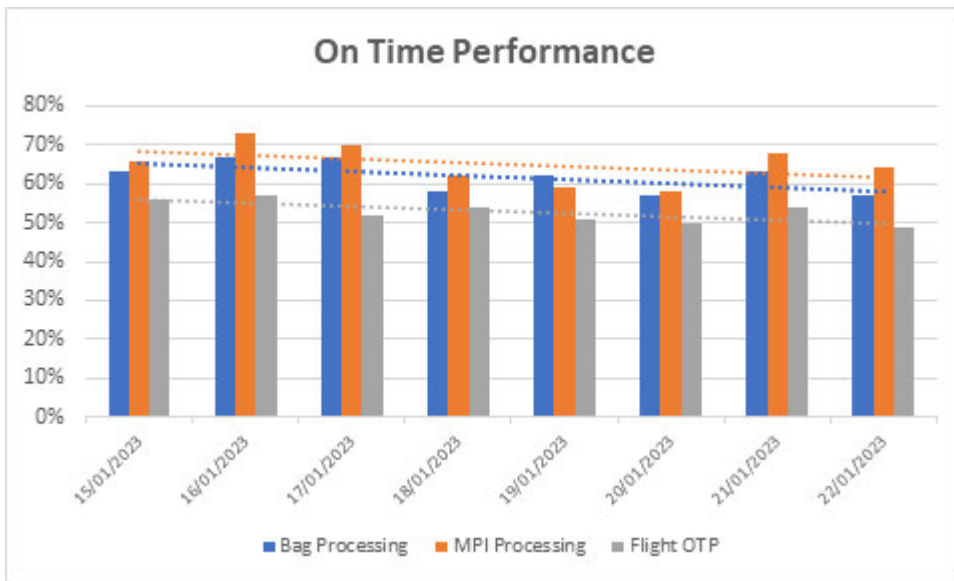
Mike Inglis, North Regional Commissioner

The increase in international passenger arrivals in New Zealand and wider global system issues has led to longer queue times and more mishandled baggage (MHB) at the Auckland International Airport (AIAL). Biosecurity New Zealand (BNZ) is continuing to problem solve and make continuous deliberate changes to ensure system wide improvements and a successful summer period for passengers whilst focussed on biosecurity excellence.

1. **Passenger Numbers:** The number of passengers for the week 15-22 January was on average, 12,534 per day, slightly up from 12,040 passengers per day for the same period last month. Nationally passenger numbers in December 2021 were 15,030 and in December 2022 were 500,949.
2. **Mishandled Baggage:** The increasing volume of MHBs arriving at AIAL remains problematic. This is mainly due to a failure by airlines to carry bags alongside passengers. We are working with AIAL and ground handlers to help process MHB and x-raying an average of 250 MHB per day and doing a full inspection for 93 of these. Pre-COVID-19, we were x-raying around 100 MHB per day and a full inspection for 10 to 15 of these. Up to nine officers per day are now rostered to x-ray MHB (pre-COVID-19, this was one officer per day) and we have provided one dedicated officer and one OCS staff member to work full-time at the Baggage Tracing Unit Monday to Friday. We are also working with Airlines/AIAL on the process to dispose of over 90 abandoned MHB.
3. **Jetstar Meeting:** Mike Inglis met with Jetstar Senior Leadership on 17 January. Jetstar stated they are working on process improvement regarding MHB as this is not well documented as well as looking at technological options (i.e. QR codes) to streamline processing. They were clear at meeting they would be held accountable for their improvement in this space.
4. **RAT Kits:** On 4 January 2023, the Minister for COVID-19 Response announced enhanced arrangements for passengers on direct flights from mainland China, Hong Kong, and Macau. BNZ's involvement is limited to work with OCS to distribute RAT kits (and Welcome Pack) to passengers on flights from China for an initial four-week period from 20 January (over this period there are 95 direct commercial passenger flights planned, with an estimated 7,175 passengers per week). On 20 January (day one), BNZ successfully commenced enhanced RAT kit distribution with an 89 percent uptake rate (258 of the 291 passengers took the kits voluntarily). It takes about one hour per flight for one Quarantine Officer supported by two OCS staff to manage this process.
5. **On Time Performance (OTP):** The percentage of flights that arrive on time continues to remain low at around 47 percent causing ongoing operational system issues. The daily inter-agency meetings are having a positive effect and have influenced better data sharing (and quality) to focus on actual arrivals (not planned and off-schedule), so resourcing can be more deliberately deployed. This now forms part of a leadership structure to ensure clear lines of accountability and decision making (Airport Operation Centre).
6. **Express Lane:** Over the past week, an average of 34 percent of passengers (pax) were processed through express lane per day (~4250 per day).



7. **MPI Performance:** Despite a significant increase in passenger numbers, the average MPI processing performance from the same period last month has improved from 63 percent to 65 percent of passengers being processed in 16 minutes (target is 85 percent).



NB: On Time Performance is calculated as flights arriving on blocks within +/-15 minutes of the scheduled arrival slot



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Minister for Rural Communities

For the week ending 02 Hakihea (December)

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BIOSECURITY

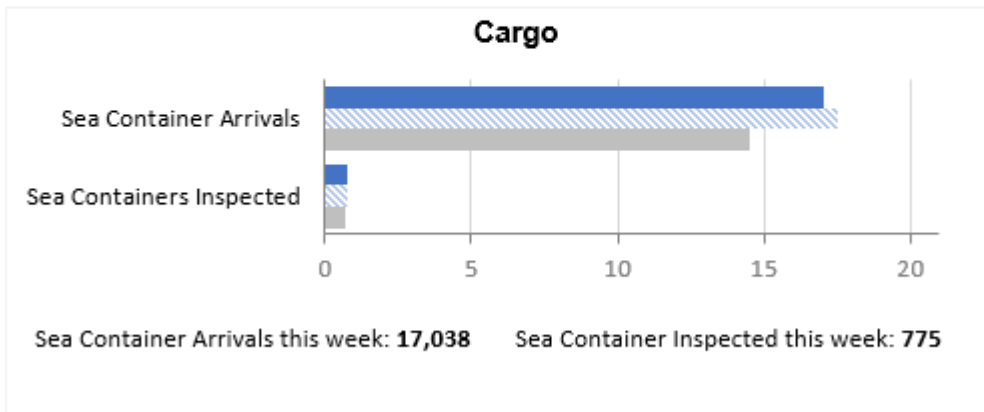
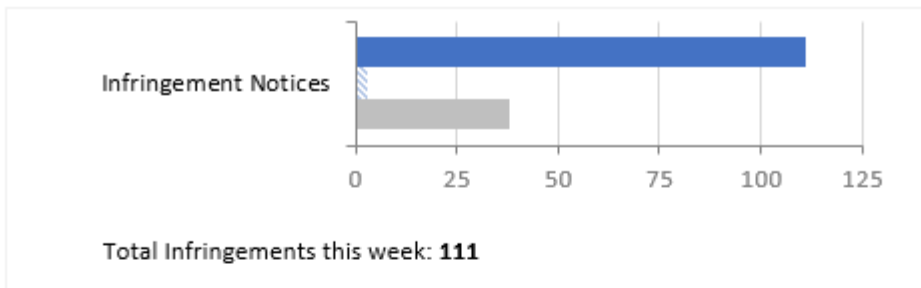
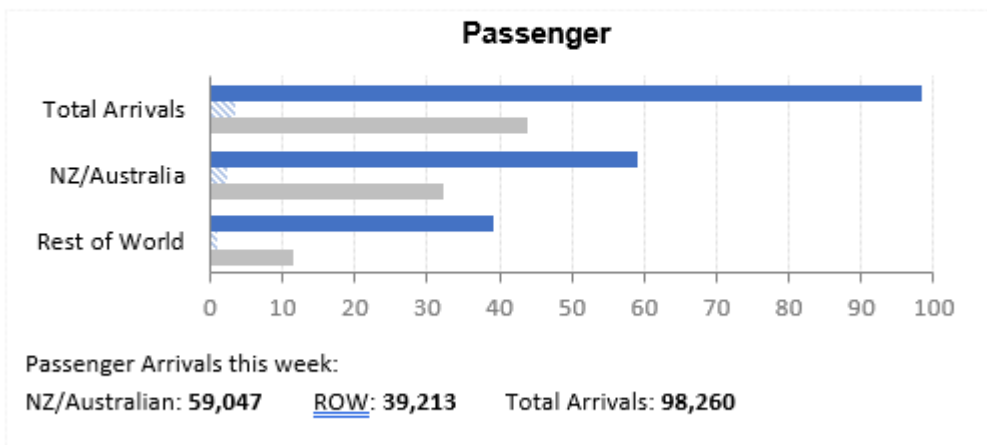
Border Clearance Activities

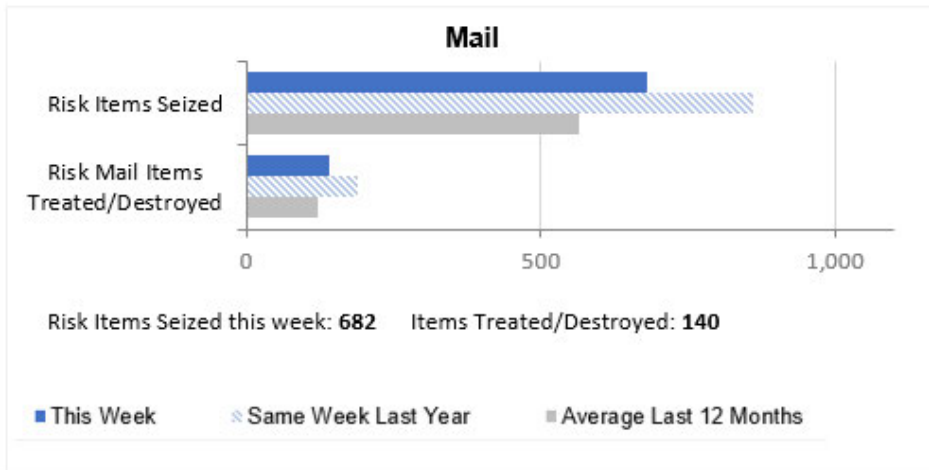
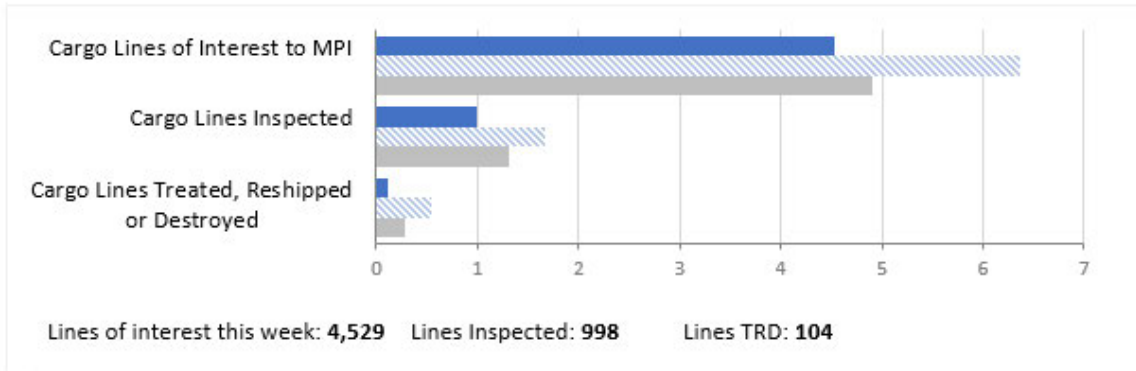
Lead Minister: Minister O'Connor

Steve Gilbert, Central / South Regional Commissioner

Border Clearance Activities (Week Ending): 27/11/2022

Please note all tables, except for the Infringement Notices & Mail Volumes tables, are in thousands.





Passenger Numbers – Operation Toro identified 989 passengers this week ex Indonesia (they would have all transitioned through Australia and are being picked up through voluntary declaration and alert).

Infringements - In relation to the 111 infringements, only 17 were for meat products.

Cargo – Of the 17,038 container arrivals – 379 related to Indonesia. There were 0 animal or meat products. The remainder related to manufactured wooden products, glass, homeware and timber.

Weekly update on Auckland Airport situation

Lead Minister: Minister O'Connor

Mike Inglis, North Regional Commissioner

The increase in international passenger arrivals in New Zealand has led to longer queue times at the Auckland International Airport (AIAL). MPI is working on options to help passenger facilitation while not compromising biosecurity.

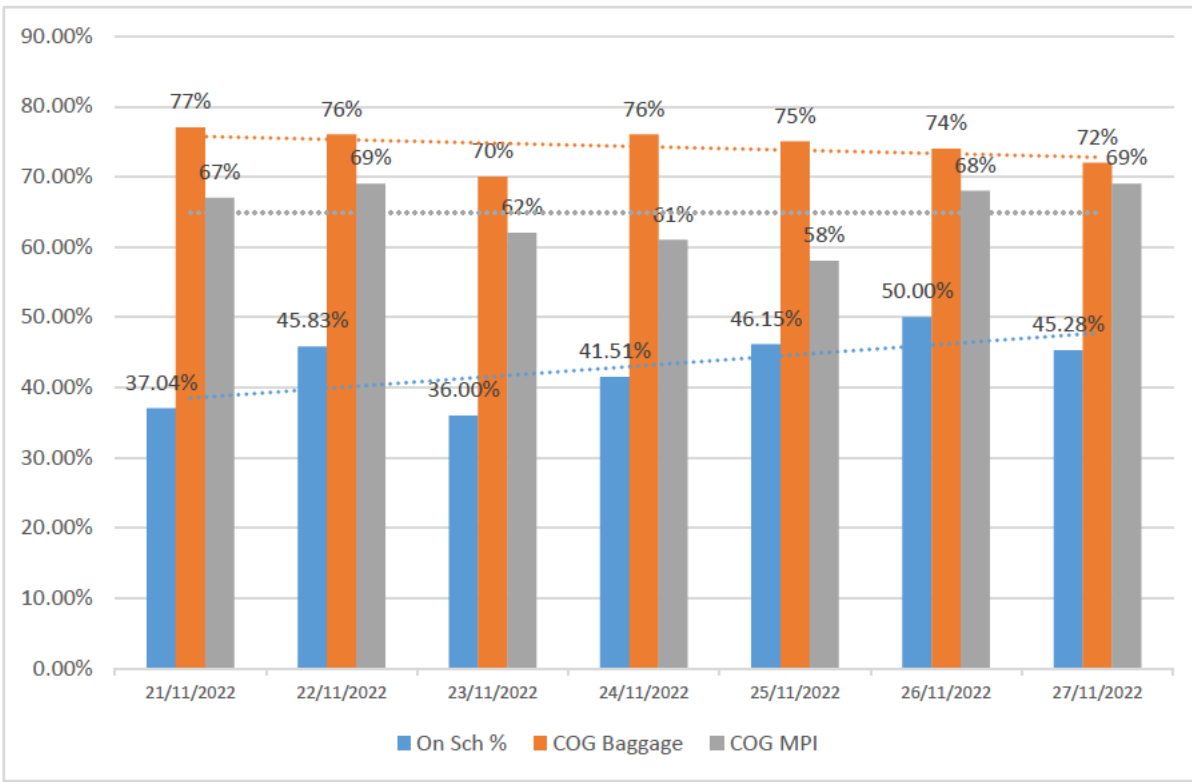
- Off schedule Flights:** Off schedule arrivals (58 percent) continue to impact MPI operations, mainly from 0000 to 0400. [REDACTED]
- Baggage Handling:** Baggage handlers (Swissport) are experiencing extreme staffing shortages, which has a flow on effect to queues as baggage is not loaded onto the carousels or is left waiting for a significant time to be loaded after the aircraft arrives.
- Additional Space:** Additional queueing space is now in operation due to the removal of carousel 7. We have reviewed the layout of Risk Assessment to optimise space and increase capability at the Risk Assessment line; allowing operations to ramp up and roll back in accordance with flight and passenger profiles at the time.
- Senior Meeting:** The Second Senior Operational Meeting (Customs, MPI, AIAL and BARNZ¹) was held on 24 November. Discussions were had on options to get flights to arrive on time through financial/slot decisions. To aid queue management, arrival hall systems/processes, and options to stagger the movement of passengers as flights arrive was also discussed.
- Express Lane:** MPI is using an express lane at Auckland International Airport for all passport holders based on thorough risk assessment and utilisation of dogs as a verification tool. On average, 33 percent of passengers are processed through express lane per day. To date, 85,092 passengers have gone through the express lane.



- Seizures:** In the past week, there have been 27 seizures reported at the AIAL, these are: sandwiches/burgers (12), apples (5), bananas (4), orange/mandarin (3), sliced cucumber (1), pork salad (1) and pork dumplings (1). Of these, 22 received infringements with the remaining passengers given a verbal warning as there were mitigating circumstances.

¹ Board of Airline Representatives of New Zealand

- Performance:** The average MPI processing performance for the previous week was 65 percent of passengers were processed in 16 minutes (target is 85 percent).



Out of Scope



Biosecurity

MPI Ref	Title	Date Due
16. AM22-0744	Update on Auckland Airport situation	6-Dec-22
Out of Scope		