

Phased Go-Live Approach – Air Roadmap

Objective

Investigate Trials and Phased Go-Live options for implementing the NZTD in order to ensure an operationally feasible delivery, that continues to meet the NZTD programme investment objectives.

Proposal:

That the NZTD air solution deployment approach will be in three phases:

- Air Phase 1: NZTD deployed to two airports (Wellington & Christchurch) mid-July 2023
- Air Phase 2: NZTD deployed to Queenstown end –July 2023
- Air Phase 3: Auckland only deployment in late August once the other three airports are stable with the solution.

General Considerations:

- Careful consideration is required for the Auckland Airport operating environment, with a longer preparation and trial period and more 'hands on' support for Auckland during the trials and deployment process.
- Planning options have been developed in conjunction with operational agency representatives, NZTD product management, change communications and technical team input.
- The NZTD maritime solution deployment plan is under going further review based on the finalisation of the NZTD air solution plan.

- The high-level roadmap presented in this paper is the culmination of the analysis of a variety of options considered and discounted on the basis of operational, budget, time and resource limitations. The option presented is the recommended option.
- There will be regular opportunities to review programme progress through a range of regular post-trial reviews, governance meetings and decision points such as the Steering Committee 'Go/No-Go' decision points for trials and deployment.
- Agency requirements will be reviewed at each of these points to confirm agreement to proceed.
- The detailed planning to fully determine and map out the critical steps and deliverables to meet the deployment dates across technology, training and operations are still being worked through – but that they are being done so to align with the phased approach as stated.

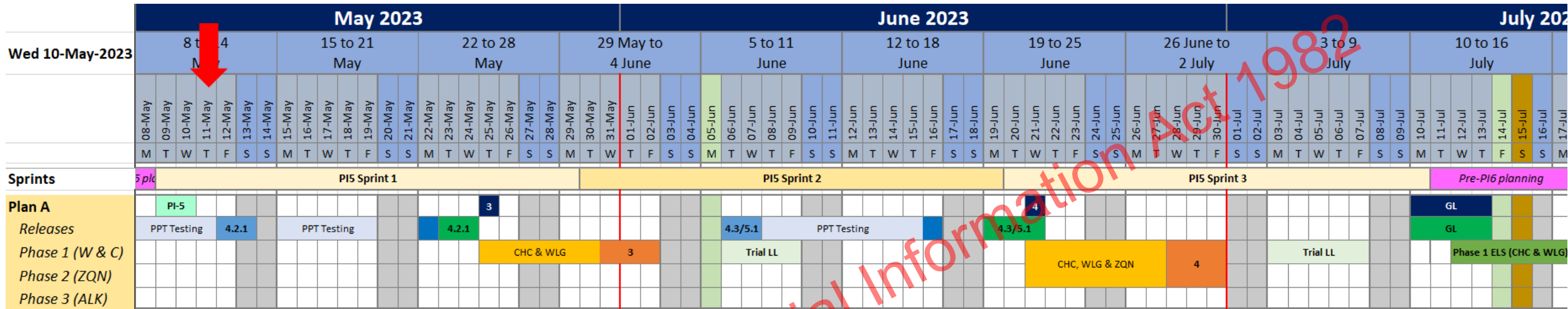
Paper-form

- Based on the phased approach to the digital declaration deployment, and the nature of the new NZTD paper-form encouraging travellers to complete a digital declaration, the current passenger arrival card will be continue to be accepted throughout the NZTD deployment and transition periods. The NZTD paper declaration is not expected to roll out until the phase 3 (Auckland) deployment upon which the passenger arrival card will be transitioned out of use phased on agreed criteria.

FIFA Women's World Cup

- Consideration of the FIFA Women's World Cup (20 July – 20 August) and other key peaks timings (school holidays) have been considered in formulation of the recommended option.

Phased Go-Live (Air) Approach (May – Mid July)



- The main objectives of Trials 3 & 4 are to prepare Wellington, Christchurch and Queenstown airports for deployments in the week starting 10 July and finishing by the end of July. This would also include a dedicated focus on the Queenstown airport to trial and gain feedback from their experience with the 'phase 1 go live product', before going live later in July.
- Careful selection of flights are intended to ensure wherever possible non-NZers are able to participate in the trials to ensure a focus on placing as many travellers as practicable on each trial , which supports a robust trial and review process.
- Trial 4 will consist of trialling the NZTD solution ahead of the July deployments to Wellington, Christchurch and Queenstown. It will be determined in the trial 4 review of the readiness of all three airports before their respective deployments.

