



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

20 June 2023

Sarah Brodrick

By email: fyi-request-22875-283ee971@requests.fyi.org.nz

Tēnā koe Ms Brodrick

Re: Information request

Our ref: E23HDC00923

Thank you for your email of 21 May 2023, received 22 May 2023, requesting:

1. "All Official information about the Health and Disability Commissioner's role in reasonably accommodating to a complainant who identifies as a disabled persons
2. All Official information about the Health and Disability Commissioner and funding to support disabled persons and the complaint process
3. All Official information about the Health and Disability Commissioner and funding for educational and navigation purposes of disabled persons, complaints and navigation of healthcare providers with the complaint process
4. All Official information about the Health and Disability Commissioner and any statistical information of complainants who have identified as disabled persons (statistical information, I'm not requesting for any specific information about the complaints, or complainants)
5. All Official information about the Health and Disability Commissioner's survey which is part of the acknowledgement email that is sent to a complainant, after a submission of a complaint
6. a) I would like to know the lawful purpose of the HDC in asking census questions about persons who have disabilities and the relevance of asking such invasive questions of complainants when the Human Rights Commissioner is not actively engaged in the treatment and care of disabled persons
b) I would like to know why the HDC is requesting for complainants to provide identifiable information including providing a first name, a surname and or the complaint reference as part of the "voluntary survey" included into the email acknowledgement of a complainant's first complaint submission

- c) I would like know what is the lawful purpose of the HDC to require identifiable information of a complainant, when filling in a "voluntary survey" and where is the personal information of the complainants being stored and used
 - d) I would like know why the HDC does not provide an anonymous survey, if it is voluntary.
 - e) Does the HDC use any of the survey information and personal details of complainants to seek funding
 - f) Does the HDC be provide any of the survey information and personal details of complainants to any third parties and to whom, and why."
- We have considered your request under the Official Information Act 1982 and the Privacy Act 2020."

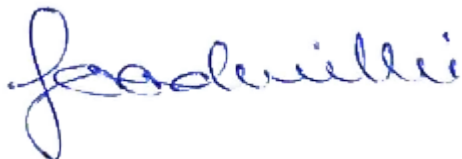
We are currently considering your request under the Official Information Act 1982 and the Privacy Act 2020. We require an extension to respond to your request, as the request is for a large quantity of information, or necessitates a search through a large quantity of information, and meeting the original time limit would unreasonably interfere with the operations of the Health and Disability Commissioner, and/or as the consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit. We anticipate that your request will be processed by **4 July 2023**.

For the avoidance of doubt, this extension is made pursuant to section 15A of the Official Information Act and section 48 of the Privacy Act, and extends the time limits specified in sections 14 and 15 of the Official Information Act and sections 43 and 44 of the Privacy Act.

You may seek a review of this decision from the Office of the Ombudsman.

We apologise for any inconvenience, and thank you for your patience.

Nāku iti noa, nā



Dr Craig Goodwillie
Senior OIA Advisor