



4 July 2023

Ross Turley (via email)
fyi-request-22991-1ec4e7cb@requests.fyi.org.nz

Dear Ross,

Local Government Official Information and Meetings Act (LGOIMA) 1987 request for dog registration information

I refer to your official information act request dated 3 June 2023 for dog registration information.

Our response to the information requested is listed below.

- **The number of dogs in Masterton, and the number living rural.**

The number of known dogs Masterton District as of 8 April 2023 - 6,485

The number of known dogs in Masterton urban area 8 April 2023 - 3,283

The number of known dogs in Masterton rural area 8 April 2023 - 3,196

- **The revenue gathered from all the fees.**

Row Labels	Full Year Forecast 2022/23	Full Year Budget 2022/23	Annual Plan 2023/24	
Income	(553,737)	(545,472)	(597,897)	
Fines / Penalties	(49,564)	(38,500)	(50,000)	
Other Revenue	(35,611)	(40,672)	(41,597)	Includes impounding fees and sales of Dog collars and worming tablets
Registration Fees	(468,562)	(466,300)	(506,300)	

- **A breakdown of where all the income goes.**

Row Labels	Full Year Forecast 2022/23	Full Year Budget 2022/23	Annual Plan 2023/24	
Operating Expenditure	523,652	485,693	518,652	
Operating Expenses	122,091	123,591	129,283	Costs associated with running the service such as Accommodation, Insurance and Vehicle costs
Employee Costs	358,749	319,845	341,931	Includes salary, Fringe Benefit Tax, Superannuation, Medical Insurance
Internal Charges	26,732	31,922	32,547	

Other Expenditure	16,079	10,335	14,891	Costs such as Subscriptions for Security Devices and Staff Training
Other Expenditure	201,680	194,704	225,468	
Internal Charges	8,947	4,168	7,232	
Overheads	166,105	166,110	184,034	Allocation of Corporate Services such as Customer Services and Front of House, IT Services, HR, Finance, Communications
Depreciation	3,453	4,039	6,885	
Interest Expenses	10,699	7,626	15,693	
Other Expenditure	12,477	12,761	11,624	
Grand Total	171,595	134,925	146,223	Rates funding required

- **Does it just get spent on dog requirements or does any go to other areas to help fund external projects, or is it all spent beneficial to the dog owners of Masterton and rural who pay.**

No, just dog-related expenses.

- **Can you justify the increase in the last 12 months why this is needed where the extra income is going.**

There are increasing costs due to inflation. For example:

- Insurance
- Vehicle costs
- Supplies for both shelter and vehicles
- Vets costs

- **Can you list all the services available to a paid up dog owner.**

There is an officer on call 24 hours a day, 7 days a week, this includes public holidays.

Dog owners who register by 30 June are automatically entered into a prize draw for one of 3 prize packs.

Dog owners who register by 31 July are automatically entered into a prize draw to win the cost of their dog registration back.

Dog details loaded onto the National Dog Database, which is accessible to all councils in New Zealand, if dogs are lost, found or stolen in areas different to where their dog are registered owners can still be identified and contacted.

Animal Services will get in touch with dog owners directly to collect their dog should they have been found wandering (not involved in an attack), and their dog is contained by a member of the public and the member of the public can provide the registration tag number.

Collecting and keeping safe your dog should your dog be impounded. Dogs are cleaned out, fed and exercised twice daily to meet with the Animal Welfare Code requirements. Dogs are kept warm with recycled blankets.

The installation of dog poo bins throughout the district and officers emptying the bins to keep costs low. Dog poo bags are supplied at Henley Lake weekly.

Checking microchips and confirming the microchip number. Officers are also available to implant a microchip.

Protecting dog owners' rights to own a dog by dealing with dog-related problems.

Providing dog owners with education on dealing with dog-related problems.

Running the preferred owner scheme, which includes inspection at the owner's home.

Officers take a proactive approach when actioning concerns about dogs causing a nuisance to neighbours or the community. They will engage with dog owners to offer options to remedy the nuisance being caused.

Invite directly registered dog owners to take part by giving feedback on the Masterton Dog Policy review.

We'll send you a condolence card should you inform the Animal and Bylaws team that your dog has passed during the registration year.

Registration fees provide funds for:

- implementing the Dog Control Act 1996
- responding to reports of uncontrolled dogs
- receiving and caring for abandoned and impounded dogs
- monitoring and enforcing the dog control bylaws and policy
- promoting better care and control of animals
- taking action against owners of unregistered and uncontrolled dogs.
- providing information and education to local schools and communities.
- administration of a dog registration database of over 6,200 dogs
- carrying out enforcement with non-compliant dog owners.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely,



Steve May
Manager Regulatory
Services