

SMS Incident Report

12/06/2023 13:03:25

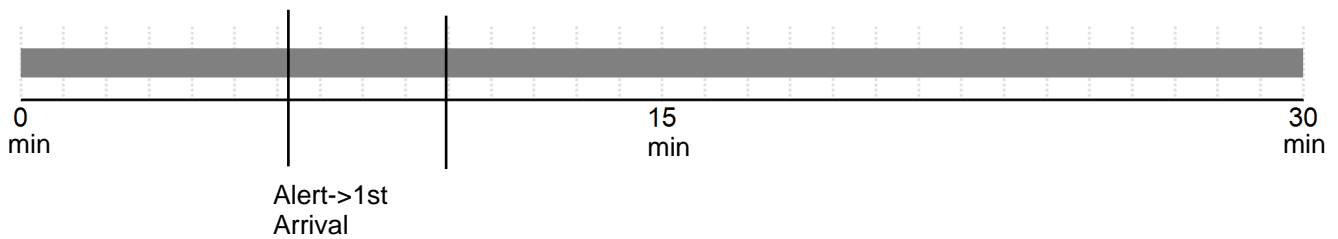
Summary

CAD Number F3758620 **Status** Closed
Station Auckland City Station
Incident Started 09/06/2023 09:28:41 **Incident Ended** 09/06/2023 10:17:02
Incident Type 1102: Structure fire with no damage
Common Name CARLAW PARK COMMERCIAL PRECINCT
Address 8-20 Nicholls Lane Auckland Central
Alarm Method 111 Telephone **Alarm Level** 2
PFA Number
Zone 142501
Map Grid E 1758273 **Map Grid N** 5919955
First Caller **First Caller Contact** [REDACTED]
Incident Closed 09/06/2023 10:17:02
Report Completed 14:9, Sat 10 Jun 2023 by [REDACTED]

Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
AUCK207	PR	09:29:53 09 Jun 2023	09:30:03 09 Jun 2023	09:33:36 09 Jun 2023	10:15:05 09 Jun 2023
PARN251	P1	09:29:50 09 Jun 2023	09:31:19 09 Jun 2023	09:35:25 09 Jun 2023	10:05:28 09 Jun 2023
PARN255	HPNP	09:29:59 09 Jun 2023	09:31:43 09 Jun 2023	09:35:29 09 Jun 2023	10:00:28 09 Jun 2023
AUCK205	HP	09:37:43 09 Jun 2023	09:38:01 09 Jun 2023	09:38:21 09 Jun 2023	09:50:43 09 Jun 2023
REMU211	P1	09:29:56 09 Jun 2023	09:31:10 09 Jun 2023	09:39:55 09 Jun 2023	10:02:31 09 Jun 2023
AUCK2018	CUHU	09:36:33 09 Jun 2023	09:37:33 09 Jun 2023	09:43:13 09 Jun 2023	09:48:32 09 Jun 2023
GREY261	P1	09:36:40 09 Jun 2023	09:38:10 09 Jun 2023	09:44:25 09 Jun 2023	09:45:40 09 Jun 2023
GMCOUMA02	OF	09:38:41 09 Jun 2023	09:38:42 09 Jun 2023	09:55:15 09 Jun 2023	10:04:08 09 Jun 2023
AUCKOSU2	SV	09:42:32 09 Jun 2023	09:42:34 09 Jun 2023	09:58:03 09 Jun 2023	10:04:44 09 Jun 2023
AUCKOSU	SV	09:36:33 09 Jun 2023			10:04:51 09 Jun 2023

Start->Alert 7 min 10 min



Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
AUCK207	00:01:12	00:03:43	00:04:55	00:46:24
PARN251	00:01:09	00:05:35	00:06:44	00:36:47
PARN255	00:01:18	00:05:30	00:06:48	00:31:47
AUCK205	00:09:02	00:00:38	00:09:40	00:22:02
REMU211	00:01:15	00:09:59	00:11:14	00:33:50
AUCK2018	00:07:52	00:06:40	00:14:32	00:19:51
GREY261	00:07:59	00:07:45	00:15:44	00:16:59
GMCOUMA02	00:10:00	00:16:34	00:26:34	00:35:27
AUCKOSU2	00:13:51	00:15:31	00:29:22	00:36:03
AUCKOSU	00:07:52			00:36:10

Notifications

Date	Time	Party Notified
09 Jun 2023	09:36:12	POLICE VIA INTERCAD
09 Jun 2023	09:36:13	AMBULANCE VIA INTERCAD
09 Jun 2023	09:36:27	VECTOR
09 Jun 2023	09:40:04	PAGED DUTY GM RE SECOND ALARM
09 Jun 2023	09:40:27	GMAUCKL02 ██████ ACKNOWLEDGED VIA AMS
09 Jun 2023	09:42:51	GM WAITMATA 02 ██████ MONITORING
09 Jun 2023	10:08:09	GMCOUMA02 ██████ ACKNOWLEDGED VIA AMS

Message Log

Time	Message
09:29:19	INC INFO: SMELL OF BURNING ON LEVEL THREE
09:29:20	** LOI search completed at 09/06/23 09:29:20
09:29:29	** Requirement AERIAL added for alarm level 1
09:29:42	** Recommended unit PARN251 for requirement PPARN25A (>1.2 km) ** Recommended u
09:29:42	nit AUCK207 for requirement PUMP (>1.1 km) ** Recommended unit REMU211 for requ
09:29:42	irement PUMP (>3.9 km) ** Recommended unit PARN255 for requirement AERIAL (>1.2

09:29:42 km)

09:29:46 MSU Selcal used to Initiate Alerting. (PARN251 D0F982)

09:29:46 MSU Selcal used to Initiate Alerting. (AUCK207 D0F922)

09:29:46 MSU Selcal used to Initiate Alerting. (REMU211 D0FE02)

09:29:46 MSU Selcal used to Initiate Alerting. (PARN255 D0F412)

09:29:50 ALERTING_COMPLETED PARN251

09:29:53 ALERTING_COMPLETED AUCK207

09:29:56 ALERTING_COMPLETED REMU211

09:29:59 ALERTING_COMPLETED PARN255

09:30:03 Unit AUCK207 [K1 : PROCEEDING TO INCIDENT]

09:31:04 Unit PARN255 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

09:31:10 Unit REMU211 [K1 : PROCEEDING TO INCIDENT]

09:31:19 Unit PARN251 [K1 : PROCEEDING TO INCIDENT]

09:31:36 Radio used to Initiate Alerting.

09:31:36 ALERTING_COMPLETED PARN255

09:31:43 Unit PARN255 [K1 : PROCEEDING TO INCIDENT]

09:33:36 Unit AUCK207 [K77 : NOTHING SHOWING]

09:35:25 Unit PARN251 [K2 : IN ATTENDANCE AT INCIDENT]

09:35:29 Unit PARN255 [K2 : IN ATTENDANCE AT INCIDENT]

09:35:32 Unit AUCK207 [KP : PRIORITY MESSAGE]

09:35:54 Unit AUCK207 [SITREP :] TX 2ND ALARM

09:36:08 INC INFO: SMELL OF BURNING ON LEVEL THREE - TX 2ND ALARM

09:36:09 ** Event A01121720 of AMBO/N copied from F3758620 of NZFS/AK at: 09/06/23 09:36:09

09:36:10 ** Event P054933798 of NZP/AC copied from F3758620 of NZFS/AK at: 09/06/23 09:36:10

09:36:10 AMBO EVENT 0307-1-2023/06/09-FIR LINKED AT 09/06/2023 09:36:10

09:36:10 :10

09:36:11 ** Requirement AERIAL removed for alarm level 1

09:36:21 ** Units excluded from recommendation: STHE241

09:36:24 ** Units restored to recommendation: STHE241

09:36:26 ** Alarm level updated to 2

09:36:26 ** Recommended unit AUCK2018 for requirement COMU (>3.7 km)

09:36:26 ** Recommended unit

09:36:26 GREY261 for requirement PUMP (>3.5 km)

09:36:26 ** Recommended unit STHE241 for require

09:36:26 ment PUMP (>7.3 km)

09:36:26 ** Recommended unit AUCKOSU for requirement SUPPT (>11.2 km)

09:36:26)

09:36:29 MSU Selcal used to Initiate Alerting. (AUCK2018 D06F42)

09:36:30 PA Selcal used to Initiate Alerting. (GREY261 at 1426 GREY LYNN 182261)

09:36:30 Pager used to Initiate Alerting.

09:36:30 MSU Selcal used to Initiate Alerting. (AUCK205 D095D2)

09:36:31 FIR2AMB SMELL OF BURNING 2ND ALARM TXTD FOR INFO

09:36:33 ALERTING_COMPLETED AUCKOSU

09:36:33 ALERTING_COMPLETED AUCK2018

09:36:33 ALERTING_COMPLETED AUCKOSU

09:36:40 ALERTING_COMPLETED GREY261

09:36:44 FIR2POL SMELL OF BURNING 2ND ALARM TXTD FOR INFO

09:37:33 Unit AUCK2018 [K1 : PROCEEDING TO INCIDENT]

09:37:36 MSU Selcal used to Initiate Alerting. (AUCK205 D095D2)

09:37:43 ALERTING_COMPLETED AUCK205

09:37:47 FIR2POL FYI ONLY AT THIS STAGE THANKS

09:38:01 Unit AUCK205 [K1 : PROCEEDING TO INCIDENT]

09:38:10 Unit GREY261 [K1 : PROCEEDING TO INCIDENT]

09:38:21 Unit AUCK205 [K2 : IN ATTENDANCE AT INCIDENT]

09:38:42 Unit GMCOUMA02 [K1 : PROCEEDING TO INCIDENT]

09:38:44 COVERING UNIT BALM611 DISPATCHED TO STATION AUCKLAND CITY AT 09/06/23
09:38:44 >

09:38:45 Unit AUCK207 [KC : UNIT CALLING]

09:39:26 FIR2AMB AFFIRM FYI ONLY AT THIS STAGE

09:39:55 Unit REMU211 [K2 : IN ATTENDANCE AT INCIDENT]

09:40:06 Unit AUCK207 [SITREP :] SSO  - THIS IS A FOUR LEVEL BUILDING - 50M X 30M

09:40:06 - USED AS COMBINED OFFICE SPACE - REPORTS OF FIRE BETWEEN WALL ON
LEVEL THREE I

09:40:06 N OFFICE AREA - CREWS INV AND AERIAL APPLIANCE SETTING UP FOR ACCESS

09:40:12 Unit GMCOUMA02 [SITREP :] COPIED

09:40:20 Unit AUCKOSU [K22-1 : APPLIANCE AVAILABLE FOR A FURTHER INCIDENT]

09:42:15 Unit AUCK207 [KC : UNIT CALLING]

09:42:31 Pager used to Initiate Alerting.

09:42:32 ALERTING_COMPLETED AUCKOSU2

09:42:34 Unit AUCKOSU2 [K1 : PROCEEDING TO INCIDENT]

09:42:38 Unit AUCKOSU2 [K38 : ASSOCIATE THIS APPLIANCE TO EVENT (STATE EVENT
ADDRESS)]

09:42:40 Unit AUCKOSU2 [K39-1 : TRANSMIT K1]

09:43:06 Unit AUCK207 [SITREP :] FIRE LOCATED ON LEVEL THREE INVOLVING WIRING AND
TRANS

09:43:06 FORMER - FIRE NOW ATB OUT - BRIG CHECKING FOR FIRE SPREAD

09:43:13 Unit AUCK2018 [K2 : IN ATTENDANCE AT INCIDENT]

09:43:23 Unit AUCK207 [COMCEN COM : MESSAGE] BE ADV VECTOR AND OSU ARE ENROUTE

09:44:25 Unit GREY261 [K2 : IN ATTENDANCE AT INCIDENT]

09:45:40 Unit GREY261 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

09:48:32 Unit AUCK2018 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

09:50:43 Unit AUCK205 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

09:55:15	Unit GMCOUMA02 [K2 : IN ATTENDANCE AT INCIDENT]
09:55:40	Unit AUCK207 [KC : UNIT CALLING]
09:56:26	Unit AUCK207 [SITREP :] CONFIRMATION OF NO FIRE SPREAD - LIAISING WITH ON SITE
09:56:26	BUILDING ELECTRICIAN
09:56:34	Unit AUCK207 [COMCEN COM : MESSAGE] ARE VECTOR STILL REQUIRED?
09:57:09	Unit AUCK207 [SITREP :] STANDBY
09:57:21	Unit AUCK207 [KC : UNIT CALLING]
09:57:37	Unit AUCK207 [SITREP :] VECTOR NO LONGER REQUIRED
09:58:03	Unit AUCKOSU2 [K2 : IN ATTENDANCE AT INCIDENT]
10:00:28	Unit PARN255 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
10:02:31	Unit REMU211 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
10:04:08	Unit GMCOUMA02 [K6 : ON PAGER (STATE LOCATION)]
10:04:45	Unit AUCKOSU2 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
10:04:51	Unit AUCKOSU [K7 : AT NORMAL STATION]
10:05:29	Unit PARN251 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
10:14:20	Unit AUCK207 [KC : UNIT CALLING]
10:14:43	Unit AUCK207 [STOP : MESSAGE] BUILDING LEFT WITH SITE FACILITY MANAGER
10:15:05	Unit AUCK207 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
10:17:01	UNIT 'GMCOUMA02' ALERT TIME '[NULL]' ADJUSTED TO '20230609093841NS' AT '09/06/20
10:17:01	** Assigned Result Code: STRU, Detailed Event Type: 1500

Incident

CAD Number F3758620
Incident Reporter [REDACTED]
Incident Controller
Distance Travelled (km)
Delay In Receiving Call

Property Details

Occupant Nestle NZ
Building Owner Rented property
General Property Use Office, Bank, Embassy, Fire/Aambo/Police station
Special Property Use Office: General business
Purpose Group

Actions

Persons Reported Trapped

Evacuation Status No evacuation
Action Prior 1
Action Prior 2
Action Taken Investigation only (Fire related)

Civilians

Civilians Rescued	0
Civilians Extricated	0
Civilians Assisted	0
Civilians Evacuated	0

Origin

Location	Ceiling and roof assembly
Level	3rd or 4th floor

Equipment Used

Quantity	Equipment
1	Fire Extinguisher
1	Thermal Imaging Camera (TIC)
1	Aerial Ladder/Platform

Equipment Involved

Equipment Involved

Year

Make

Model

Fire

Arrival Condition	Out on arrival
Heat Source	Short circuit arc: Unspecified
Termination Stage	
First Object Ignited	
First Object Material	
Second Object Ignited	
Second Object Material	
Indicated Cause	Undetermined
Certainty of Cause	Medium
Age of Person	No person involved
Ethnicity	

Gender

FAIP Service Offered Unknown

Alarms

Type of Alarm Smoke Detector System (Monitored)
Initiating Call

Performance of Did not operate - detector not in room of origin
System

Failure/Ineffectiveness of system Detector not in room of origin

Number of sprinkler heads operated

0

Comments

6/10/2023 2:09:39 PM

Reporter Comments

Small amount of electrical wiring arcing in ceiling space. initially thought to be a transformer however on arrival of electrician it appeared to be a loose wiring connector. No structural damage to building. Manager stated that they held smelt smoke for about two hours before calling FENZ. I advised them that any smell of smoke in the building they should call immediately.



Released Under the Official Information Act