

12 July 2023

Cody C  
[fyi-request-23126-84c24723@requests.fyi.org.nz](mailto:fyi-request-23126-84c24723@requests.fyi.org.nz)

REF: OIA- 12896

Dear Cody

**Request made under the Official Information Act 1982**

Thank you for your email of 14 June 2023 requesting the following information under the Official Information Act 1982 (the Act):

- *the most recent internal progress update on the National Ticketing Solution.*

Waka Kotahi NZ Transport Agency is extending the 20 working days available to us to respond to your request, as allowed for under section 15A of the Act. We need eight more working days to respond to your request. We will send you our response on or before 25 July 2023.

We are extending the deadline because the consultations required for Waka Kotahi to respond to your request are such that a decision could not be made within 20 working days. It will take us more than 20 working days to thoroughly respond to your request.

Under section 28 of the Act, you have the right to complain to the Ombudsman about the extension. More information about the Ombudsman is available online at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

If you would like to discuss the extension with Waka Kotahi, please email Ministerial Services at [official.correspondence@nzta.govt.nz](mailto:official.correspondence@nzta.govt.nz).

Yours sincerely



**James Sorensen**  
Manager Ministerial Services – Enterprise