



**Te Pūkenga**

Level 2, Wintec House  
Cnr Anglesea and Nisbet St.  
Hamilton 3204

0800 86 22 84  
info@tepūkenga.ac.nz  
tepūkenga.ac.nz

13 July 2023

William James

By email: [fyi-request-23151-adfe6973@requests.fyi.org.nz](mailto:fyi-request-23151-adfe6973@requests.fyi.org.nz)

Tēnā koe William

### **Request under the Official Information Act 1982 - Notification of extension**

Thank you for your email of 15 June 2023, requesting information from Te Pūkenga – New Zealand Institute of Skills and Technology (Te Pūkenga). You requested a detailed breakdown of the telecommunications spend incurred by Te Pūkenga across all business units, divisions, and subsidiaries for the period from 1 January 2020 to 15 June 2023.

We wrote to you on 6 July inviting you to refine and clarify parts of your request. On the same day you kindly narrowed the scope of your request to the same data as originally requested for the previous 12-month period, instead of 3.5 years as initially requested. Your narrowed request is set out below:

*The total telecommunications spend incurred by Te Pūkenga across all business units, divisions, and subsidiaries for the period 15 June 2022 to 15 June 2023.*

*A detailed breakdown of the telecommunications spend, including but not limited to:*

- a) Expenditure on landline phone services, and the providers that are currently being served by each business division, if available, and when they were selected as part of a tender offer.*
- b) Expenditure on mobile phone services, and the providers that are currently being served by each business division, if available, and when they were selected as part of a tender offer.*
- c) Expenditure on internet connectivity and broadband services nationally.*
- d) Expenditure on data services, such as leased lines or dedicated circuits nationally.*
- e) Expenditure on audio or video conferencing services nationally.*
- f) Expenditure on any other telecommunication services or solutions nationally.*

*Any contracts or agreements related to telecommunications services that Te Pūkenga has entered into during the specified period. This includes contracts with telecommunications service providers or any other relevant vendors. Please provide copies of these contracts or, if not possible, a summary of their key terms.*

*Any relevant policies, guidelines, or procedures that govern the procurement and management of telecommunications services within Te Pūkenga.*

*Any internal reports or assessments conducted by Te Pūkenga regarding the efficiency, cost-effectiveness, or performance of telecommunications services during the specified period.*

You also clarified your request under point f above to the following:

*To clarify, in point (f), I am interested in receiving a detailed breakdown of any telecommunication services or solutions nationally that are not covered by mobile telecommunications spend (mobility). This includes investment into ICT, networking, video conferencing solutions, and/or cybersecurity solutions. For each telecommunications vendor (e.g., Spark, One NZ, 2Degrees), I request their service type (e.g., mobility/ICT cloud services) and the associated 12-month spend. If obtaining certain data would require an unreasonable amount of effort, please list those cases in bullet points, along with the reasons for their exclusion (e.g., time constraints or lack of data).*

Additionally, within your email of 6 July you added a further request for the following information:

*Furthermore, I would appreciate information on Te Pūkenga's plans to centralize their telecommunications contact. If decisions on which telecommunications vendor/supplier to use have already been made, please provide details. If such decisions have not been made, I would like to know the name of the department/business unit/chapter or tribe that holds the decision-making authority under the current Te Pūkenga organizational design. Please include this information when the message is received by Te Pūkenga staff.*

We appreciate you refining your request to the previous 12 month period. As mentioned in our email of 6 July, we need to extend the timeframe for making a decision on your full request.

Your request still involves a large amount of information and gathering information within scope of your request necessitates a search through a large quantity of information. Meeting the original timeframe would unreasonably interfere with the operations of Te Pūkenga. Additionally, once all information has been collated, consultations necessary to make a decision on the request are such that a proper response to the request cannot reasonably be made within the original time limit.

Therefore, we are extending the timeframe for making a decision on your request, by 40 working days, to 8 September 2023. This extension is being made under sections 15A(1)(a) and (b) of the Official Information Act (OIA). Please be assured we will provide a response prior to this time if at all possible.

You have the right to make a complaint to the Ombudsman under section 28(3) of the OIA if you are not happy with this extension. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by calling 0800 802 602.

Ngā mihi



Peter Winder  
**Tumuaki** | Chief Executive