

## Message

**From:** Hannah Lacey [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=667C29258B5C405B9E4388BE18AAF13F-D0597B27-CE]  
**Sent:** 2/06/2023 1:39:41 p.m.  
**To:** Ben Oakley [Ben.Oakley@comcom.govt.nz]; Jordan Hamilton [Jordan.Hamilton@comcom.govt.nz]  
**CC:** Trish Cleland [Trish.Cleland2@comcom.govt.nz]; Kate Robinson [Kate.Robinson2@comcom.govt.nz]; John Gandy [John.Gandy@comcom.govt.nz]  
**BCC:** {F355940}.IMANAGE@wcs10.comcom.govt.nz  
**Subject:** Rural connectivity study RFI's - draft wording [CCNZ-IMANAGE.FID355940]

Hi all

Further to our meeting earlier this week regarding the RCS RFI's, as discussed I've put together some drafting to accompany the voluntary information requests that Jordan is preparing.

As discussed, I think we have identified three categories of responders:

- Category 1: Those who are in scope for RCS and usually get the AMR questionnaire;
- Category 2: Those who are in scope for RCS and don't usually get the AMR questionnaire;
- Category 3: Those who would get the AMR questionnaire but are out of scope for the RCS.

The template below covers categories 1 and 2. Category 3 TBC whether we will go out to them at this time. If so, wording can easily be lifted from 2022 AMR email.

I'm also doing some further digging into section 98 process and templates and we can discuss further when we catch up next week.

Thanks  
Hannah

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Tēnā koutou

We are undertaking a comprehensive study into rural connectivity in New Zealand. We're launching this Rural Connectivity Study (RCS) so that we have better information about the technologies available outside fibre areas – we want to be able to map the areas where they are offered, and who they are offered by. We are also interested in the pricing of these technologies, the performance of them, and what the consumer experience looks like. The Terms of Reference for the study are available here: [Terms of Reference](#).

**[ONLY RELEVANT FOR STAKEHOLDERS WHO RECEIVE THE AMR REQUEST]:** Some of the information we need for the study will overlap with data that would ordinarily be requested in the annual telecommunications industry questionnaire, which informs our Annual Monitoring Report (AMR). In order to minimise the burden on industry of receiving multiple information requests, we have prepared the attached combined questionnaire for completion. The information collected may be used for either the RCS or AMR, both of which are conducted under our monitoring function in section 9A of the Telecommunications Act 2001. After reviewing the information and documents provided, we may make further requests for information.

**[FOR THOSE ONLY IN SCOPE FOR RCS AND DON'T RECEIVE THE AMR]:** This study will be a key vehicle for closing the information gap we have between urban and rural, and the outputs will also be helpful for policy makers, advocacy groups and rural consumers. In order to obtain the information we need, we have prepared the attached questionnaire for completion.

**Use of information provided and confidentiality**

We are requesting this information voluntarily. If you supply this information voluntarily, it is your legal obligation to provide complete, truthful and accurate responses. If you are unwilling to assist, it may be that the Commission is statutorily authorised to require you to produce the information.

We recognise that much of the information we receive is commercially sensitive or confidential. Individual responses to our questionnaire are not made public or shared outside the Commission and we generally only publish aggregate industry numbers, such that individual responses cannot reasonably be identified.

Please note that the Commission is subject to the Official Information Act (OIA). Under the OIA all information is to be made available unless good reasons exist to withhold it, such as where release would unreasonably prejudice the commercial position of the supplier or subject of the information. If we receive a request under the OIA for information that you have provided to the Commission, we will consult with you before making any decision whether to release the information.

### Due date and how to provide your response

We require your completed questionnaire by **[insert date]**.

Given the commercially sensitive nature of much of the information contained in the questionnaire we encourage you to provide your completed questionnaire to the Commission by uploading it to your private Commerce Commission Box.com folder.\*

If you prefer, you can send it to [market.regulation@comcom.govt.nz](mailto:market.regulation@comcom.govt.nz) with the subject line "[insert]".

Please contact [Jordan Hamilton]:

- have any questions or concerns about meeting our proposed timeframes;
- do not yet have a private Box.com folder with the Commerce Commission and would like to set one up; or
- are having any issues with your private Box.com folder, eg, need to give additional staff access.

### Timeframe for publication of outputs

We will use the information collected to inform and prepare our RCS [and AMR] report[s]. We expect to publish the RCS Report in Q1 2024 [and the Annual Monitoring Report in [insert date]].

Please contact [Jordan Hamilton] if you have any questions about this request.



**Hannah Lacey** ([she/her](#))

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