

## Message

**From:** Ben Oakley [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=391C1876F31E4EB892492A7B7BFCD7B1-BEN OAKLEY]  
**Sent:** 22/05/2023 10:42:21 a.m.  
**To:** Robert Deuchars [Robert.Deuchars@comcom.govt.nz]; Hannah Lacey [Hannah.Lacey@comcom.govt.nz]  
**CC:** Trish Cleland [Trish.Cleland2@comcom.govt.nz]  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Thanks both for your help updating the doc and the email.

Probably looking at next Monday to publish (at best) now.

Ngā mihi  
Ben



**Ben Oakley** (he/him)

Manager, Telecommunications

Commerce Commission | *Te Komihana Tauhokohoko*

44 The Terrace | PO Box 2351 | Wellington 6140 | New Zealand

DDI +64 04 924 3710 | [ben.oakley@comcom.govt.nz](mailto:ben.oakley@comcom.govt.nz)

[www.comcom.govt.nz](http://www.comcom.govt.nz)

**From:** Robert Deuchars <Robert.Deuchars@comcom.govt.nz>  
**Sent:** Friday, 19 May 2023 6:45 pm  
**To:** Hannah Lacey <Hannah.Lacey@comcom.govt.nz>; Ben Oakley <Ben.Oakley@comcom.govt.nz>  
**Subject:** Re: Terms of Reference - Rural Connectivity Study

Thanks Hannah

That should be a quick and easy decision to make on Monday. Thanks for all your help.

Robert

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**From:** Hannah Lacey <Hannah.Lacey@comcom.govt.nz>  
**Sent:** Friday, May 19, 2023 6:02:18 PM  
**To:** Robert Deuchars <Robert.Deuchars@comcom.govt.nz>; Ben Oakley <Ben.Oakley@comcom.govt.nz>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Thanks Robert, and no worries at all. Mark has also now reviewed and is happy with the draft. [REDACTED]

I think it's a good suggestion, but will leave it with you. Otherwise happy for it to go out.

Hope you both have great weekends,  
Hannah

**From:** Robert Deuchars <Robert.Deuchars@comcom.govt.nz>  
**Sent:** Friday, 19 May 2023 5:22 pm

**To:** Hannah Lacey <Hannah.Lacey@comcom.govt.nz>; Ben Oakley <Ben.Oakley@comcom.govt.nz>  
**Subject:** Re: Terms of Reference - Rural Connectivity Study

Hi Hannah

Thanks for your comments well spotted! We'll be getting this doc out on Monday. We're not keen to send it out so late on a Friday but thanks again for taking the time to have a careful read and make the document internally coherent

Have a great weekend  
Robert

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**From:** Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>  
**Sent:** Friday, May 19, 2023 5:15:48 PM  
**To:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>  
**Subject:** Fwd: Terms of Reference - Rural Connectivity Study

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**From:** Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>  
**Sent:** Friday, May 19, 2023 17:03  
**To:** Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

I just noticed a typo below! Sorry, should have said “**of the performance and development of telecommunications services in rural areas.**”

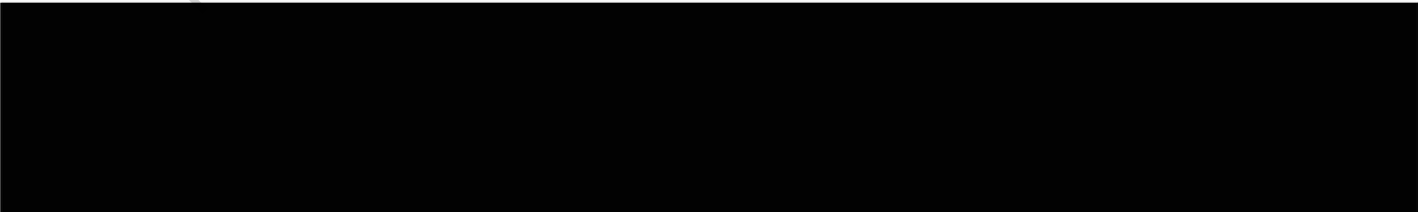
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**From:** Hannah Lacey  
**Sent:** Friday, 19 May 2023 4:06 pm  
**To:** Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Hi Robert

Thanks for these and sorry for the delayed response – I have been tied up on something else.

The doc is with Mark W – I've asked him to provide his feedback asap and to let me know if he won't be able to get to it today (I know Ben wants this to go out today). I'll keep you posted.



Many thanks,  
Hannah

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**From:** Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>  
**Sent:** Friday, 19 May 2023 1:41 pm  
**To:** Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Hi Hannah

I think I have finished with the docs so here they are.

Cheers  
Robert

---

**From:** Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>  
**Sent:** Friday, 19 May 2023 1:11 pm  
**To:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>  
**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Thanks Ben – all makes sense and agree with your plan re: proposed sign off.

If @Robert Deuchars can shout when the document has been updated, I'll give it a quick further read before sharing with Mark W (I've flagged to him it's likely to be ready this afternoon and enquired as to his availability to review but am waiting a response).

Cheers,  
Hannah

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**From:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>  
**Sent:** Friday, 19 May 2023 12:01 pm  
**To:** Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>  
**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Thanks Hannah.



Ngā mihi  
Ben

**Ben Oakley** ([he/him](#))

**Manager, Telecommunications**

Commerce Commission | *Te Komihana Tauhokohoko*

44 The Terrace | PO Box 2351 | Wellington 6140 | New Zealand

DDI +64 04 924 3710 | [ben.oakley@comcom.govt.nz](mailto:ben.oakley@comcom.govt.nz)

[www.comcom.govt.nz](http://www.comcom.govt.nz)



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**From:** Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>

**Sent:** Friday, 19 May 2023 11:14 am

**To:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>

**Subject:** RE: Terms of Reference - Rural Connectivity Study

Cheers Ben. Looks good. I've included a few comments below (drafting suggestions in red/questions from comments from in highlighted text). I'm also not sure, having cross checked with Elisabeth's email, that we've captured the point highlighted below in the doc. Thoughts?

- 

Thanks,  
Hannah

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**From:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>

**Sent:** Friday, May 19, 2023 7:47 AM

**To:** Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>

**Subject:** RE: Terms of Reference - Rural Connectivity Study

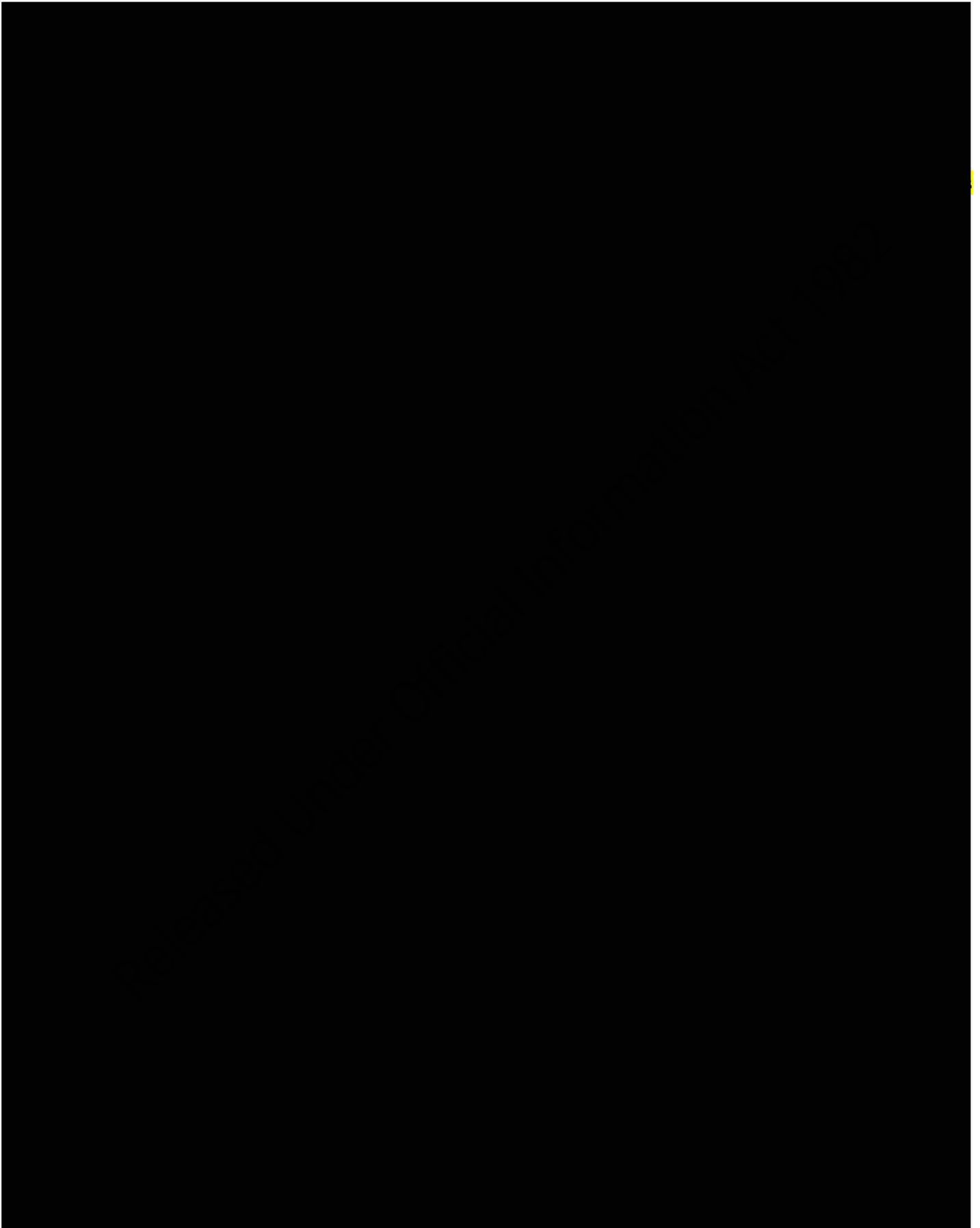
Hi Hannah and Robert

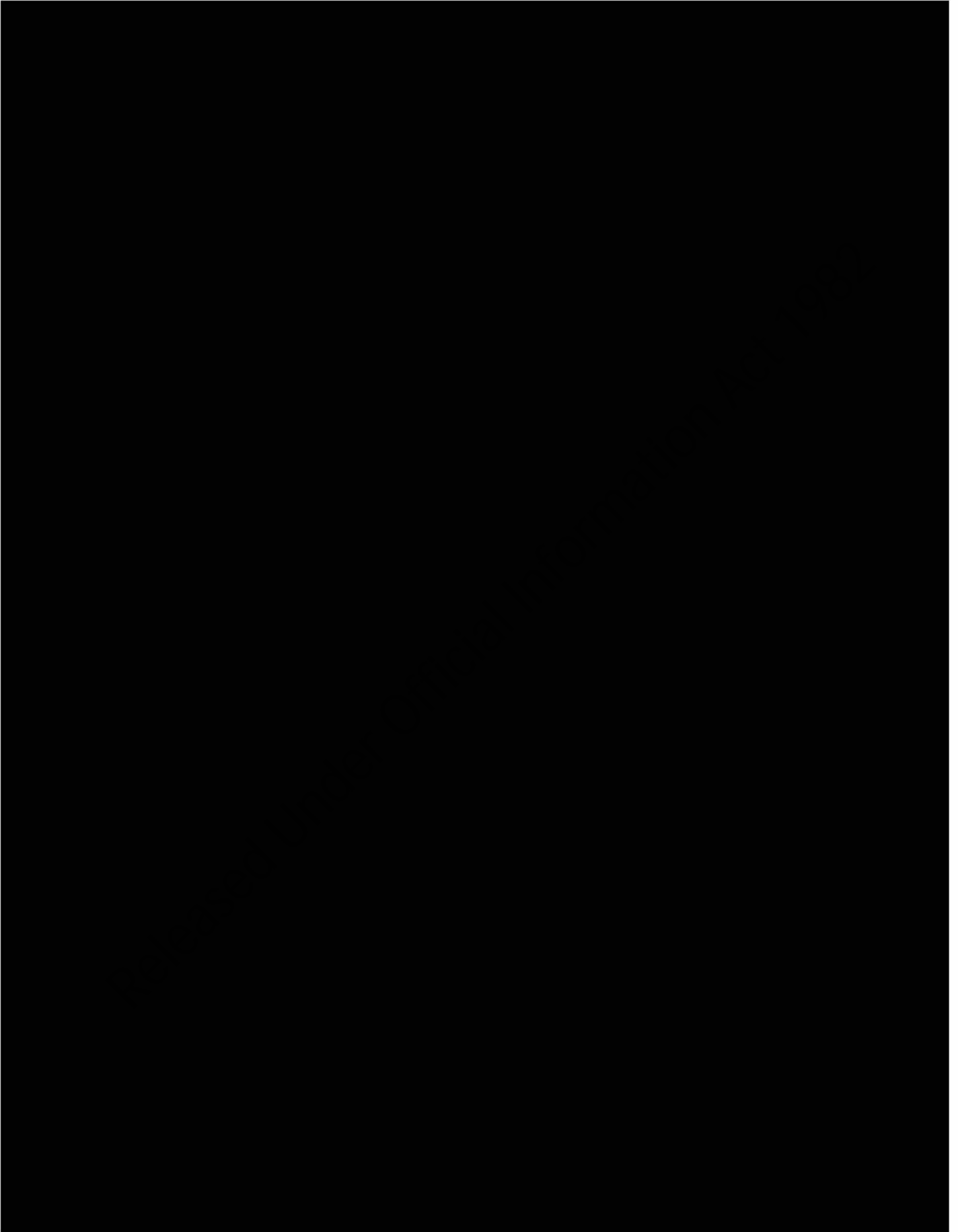
I thought Elisabeth in particular would need a bit more detail so I've added it to the email below. Let me know what you think.

I'll have another look at this (and the point in red) when I get into the office, but my battery is about to die!

Cheers  
Ben

Kia ora Commissioners





We have also updated all the process dates assuming a publication date of 24 May.

Ngā mihi  
Ben

**Ben Oakley** ([he/him](#))

**Manager, Telecommunications**

Commerce Commission | *Te Komihana Tauhokohoko*

44 The Terrace | PO Box 2351 | Wellington 6140 | New Zealand

DDI +64 04 924 3710 | [ben.oakley@comcom.govt.nz](mailto:ben.oakley@comcom.govt.nz)

[www.comcom.govt.nz](http://www.comcom.govt.nz)



**From:** Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>

**Sent:** Monday, 15 May 2023 4:21 pm

**To:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>; Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>; Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>; Mark Worsley <[Mark.Worsley@comcom.govt.nz](mailto:Mark.Worsley@comcom.govt.nz)>; Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>; Andrew Harrison <[Andrew.Harrison@comcom.govt.nz](mailto:Andrew.Harrison@comcom.govt.nz)>

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Kia Ora

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Happy to discuss.  
Kind regards  
Elisabeth

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**From:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>  
**Sent:** Thursday, May 11, 2023 4:18 PM  
**To:** Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>; Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>; Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>  
**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>  
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Thanks Nathan for you comments – we'll look to address those.

No worries Elisabeth, I can work with Tristan to tweak the wording in the symposium speech. Our back up date for publishing the ToR is 22 May, which would mean finalising the document by 19 May. Do you think you'll be able to get us your feedback by mid next week?

Ngā mihi  
Ben

**Ben Oakley** ([he/him](#))

**Manager, Telecommunications**

Commerce Commission | *Te Komihana Tauhokohoko*

44 The Terrace | PO Box 2351 | Wellington 6140 | New Zealand

DDI +64 04 924 3710 | [ben.oakley@comcom.govt.nz](mailto:ben.oakley@comcom.govt.nz)

[www.comcom.govt.nz](http://www.comcom.govt.nz)




---

**From:** Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>  
**Sent:** Wednesday, 10 May 2023 5:16 pm



**To:** Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>; Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>; Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>  
**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>  
**Subject:** RE: (4679589.2) v0.6 Terms of Reference - Rural Connectivity Study.docx

Thanks Ben and team for sending this through.

Kind regards  
Elisabeth

---

**From:** Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>

**Sent:** 09 May 2023 20:36

**To:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>; Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>

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Thanks Ben and team

Ngā mihi

Nathan

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**From:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>

**Sent:** Tuesday, 9 May 2023 4:30 pm

**To:** Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>; Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>

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Kia ora Commissioners

Here is an updated version of the Rural Connectivity Study Terms of Reference, following feedback from Division last week.

As agreed at Division, we will work with Tristan to finalise this document before publishing it on (or just after) 17 May.

Please let me know if you are happy with the changes, or if there is any other feedback you'd like us to consider when finalising it. It would be great if you could do this by **COB Thursday** so that we can lock down the TOR and the corresponding media release before the end of the week.

Key changes we made (tracked in the doc):

- Made the link to our routine monitoring (specifically the Annual Monitoring Report) stronger.
- Softened the link to the 69AH copper review – we have done this by putting it at the bottom of the list of things it will inform, and made it clearer that review is a separate process.
- Included capital investment in rural services in the scope of the study.

Ngā mihi

Ben

**Ben Oakley** ([he/him](#))

**Manager, Telecommunications**

Commerce Commission | *Te Komihana Tauhokohoko*

44 The Terrace | PO Box 2351 | Wellington 6140 | New Zealand

DDI +64 04 924 3710 | [ben.oakley@comcom.govt.nz](mailto:ben.oakley@comcom.govt.nz)

[www.comcom.govt.nz](http://www.comcom.govt.nz)

