



7 July 2023

AS Van Wey
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Kia ora

Your Official Information Act request, reference: GOV-026095

Thank you for your email of 29 June 2023, asking for various documentation under the Official Information Act 1982 (the Act).

Please find attached as Appendix 1, the documents identified as being in scope of your request

Below, is a table showing how the documents relate to each of your questions.

<i>ACC seeking and obtaining expert medical advice</i>	<ol style="list-style-type: none">1. Seek External Clinical Advice2. Seek Internal Guidance3. Arrange Medical Case Review (MCR) Assessment4. Treatment Injury Letter of Agreement
<i>Informing claimants prior to seeking advice</i>	<ol style="list-style-type: none">1. Obtain Client Authority to Collect Information2. Decline or Withdraw Client Authority to Collect Information3. ACC6300 Authority to collect medical and other records form

Also see step 2.0 in the 'Seek External Clinical Advice' process.

<i>Medical experts and their vocational scope of practice</i>	See the 'Seek External Clinical Advice' process, including step 1.0 (b).
<i>Reporting privacy breaches</i>	<ol style="list-style-type: none">1. Privacy and privacy breaches Policy2. Report a Privacy Breach
<i>Discussing decisions with clients and accuracy of records used</i>	<ol style="list-style-type: none">1. Summary of the Information Privacy Principles Policy2. Issue Cover Decision (Treatment Injury)
<i>Correction of personal information</i>	<ol style="list-style-type: none">1. Manage a client's request to correct personal information

As names were not requested, they have been deemed out of scope of your request and removed from the documents.

As this information may be of interest to other members of the public

ACC may decide to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

Ngā mihi

Sara Freitag
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Government Engagement