

7 August 2023

William Foster  
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Kia ora William,

**Your request for information under the Local Government Official Information and Meetings Act 1987 (LGOIMA) – (case number CAS-752713-M6X2S9)**

I refer to your official information request dated 4 July 2023 regarding Auckland Transport response to the Mayors December 2022 letter of expectation.

**What, if any, organisation and staff changes have been or are being implemented to meet the Mayor's financial and service expectations for AT for 2023/24.**

142 roles have been disestablished to contribute to the Mayor's financial expectations for AT. In addition, specific role outcomes have also been reshaped to better meet service expectations.

**How "deeply understanding and responding to what matters most to Aucklanders in transport" has changed AT's approach to delivering transport infrastructure and services to the people and rural areas of Rodney.**

The Puhoi-Warkworth motorway has of course recently opened, together with the diversion of route 995 bus route, and the Warkworth Transport hub. We are working closely with the local board to identify possible public transport improvements in the area, making sure the needs of the community are fully considered.

We have the following bus service improvements planned for FY24:

- A new service, 123, will soon be added, to serve Huapai South
- Improved connections between Huapai and Westgate.

These service changes are going live as part of the NW bus improvements project in November 2023.

We are also delivering new footpaths funded by the Rodney targeted rate, but this does not mean that we have changed our engagement with the Rodney Local Board (RLB). The RLB is still required to approve all projects, so our approach remains the same.

We trust this clarifies your request, but should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review in regard to this matter.

Ngā mihi,



Phil Wratt  
Customer Care Engagement Manager