## Transcription of call recording between caller (Harry Tam) and Electoral Commission Operator (Shinayd)

\*Call gets transferred over to Electoral Commission from Telnet (0800 service)\*

ECO: Hello, Shinayd speaking, how can I help?

Caller: Yeah, hi Shinayd, my name's Harry Tam and we are just in the process of organising a meeting with the members of the Mongrel Mob, um, on the 3<sup>rd</sup> of June and-

ECO: OK

Caller: The meeting is to try and get our members enrolled to vote in this year's election.

ECO: OK yes.

Caller: Yeah, and we'd like someone from your office to come down and sign them up, enrol them while they're there.

ECO: OK

Caller: We did this a few years ago as well, yeah.

ECO: Oh, OK that's fine, where are you based?

Caller: Um, we're looking at having the meeting at Meta Street Takapau, in central Hawkes Bay at 11.00am.

ECO: Umm, Hawkes Bay, umm I will just confirm. So, you said that was on the 3<sup>rd</sup> of June at 11.00am is it?

Caller: Yeah.

ECO: OK, and it was number, what's the name of the street?

Caller: Ah Meta, M-E-T-A.

ECO: OK, Meta Street, and where is that?

Caller: Ah Takapau, Takapau. T-A-K-A-P-A-U.

ECO: OK, in Hawkes Bay?

Caller: Yeah.

ECO: OK, um OK and your name is Harry Tam, T-A-M, is it?

Caller: That's right.

ECO: OK

Caller: T-A-M, yup.

ECO: And, OK, and can I get some contact details from you so like a mobile number, so what's best,

um, is it a-

Caller: Yup

ECO: mobile? Or email to contact you on?
Caller: Yup, I'll give you both.
ECO: Ok sure.
Caller: Yup, I'll give you both, the mobile is
ECO: Yes
Caller:
ECO: Yes
Caller:
ECO: Yup.
Caller: And my email um is
ECO: Yes.
Caller:
ECO: Yes.
Caller:
ECO: Ok, so I will just confirm that you umm, the mobile number is
Caller: That's right.
ECO: And the email address is
Caller: Yup
ECO: meeting that you're organising is on the 3 <sup>rd</sup> of June at 11.00am.
Caller: Yes.
ECO: OK just OK and you would like someone to um come and have a chat about getting pe-
Caller: Yeah, yeah be good if they can just give a run down, explain the process of the party vote and the electoral vote and stuff like that for our people. Some-
ECO: OK
Caller: Of them will be on the general roll, some of them will need to be on the Māori roll so yeah, it's just really sort of raising their awareness of what the elections about and how it all works so if you guys can give a little bit of a talk on that, that would be helpful.
ECO: OK

Caller: And then if yous can bring the registration forms so whilst people are there they can, they can register rather than yeah cause otherwise they probably won't do it.

ECO: OK, no that is fine, I understand. OK so what I will do is I'll take the information that you've given me, and I will pass it onto one of our Community Engagement Advisors and they-

Caller: Yup and can you just-

ECO: Mmhmm?

Caller: Yeah, and just ah send me an email confirmation of that.

ECO: OK, I can, I can email you to let you know that I've passed your information on.

Caller: Yup.

ECO: OK.

Caller: Yup.

ECO: OK, that's fine-

Caller: CC, CC me into the person that you're hooking this up with so we can communicate directly.

ECO: Ah OK yes, I can do that. OK.

Caller: Cool, awesome.

ECO: OK no worries, OK thank you.

Caller: Thank you

ECO: Have a good day.

Caller: Bye.

ECO: See you, bye.