

15 September 2023

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Tēnā koe Delia

Official information request reference: HN200026927

Thank you for your email on 31 July 2023, asking for the following which has been considered under the Official Information Act 1982 (the Act):

- 1. what is the total cost of contracts te whatu ora holds with PWC, and what are the deliverables/milestones of those contracts*
- 2. what is the total cost of contracts te whatu ora holds with EY and what are the deliverables/milestones of those contracts*
- 3. what is the total cost of contracts te whatu ora holds with Deloitte's, and what are the deliverables/milestones of those contracts*
- 4. what is the total cost of contracts te whatu ora holds with KPMG, and what are the deliverables/milestones of those contracts.*
- 5. In what areas of your organisation do people employed by PWC, EY, Deloitte's or KPMG regularly attend leadership and management meetings - such as public health service? What is the rationale for embedding contractors from these firms in routine management/ leadership meetings?*

On 9 August, Government Services advised you that processing your request in its current form would represent a significant amount of effort which would interfere with the day-to-day operations of Te Whatu Ora. You were invited to refine your request if possible. We acknowledge your willingness to wait for a substantive response, and your suggestion to receive contracts entered into by the National Office first, followed by contracts entered into by our regions.

It remains the case that to provide details of deliverables/milestones of each individual contract entered into by the wider organisation and these four firms represents substantial collation and research. As such, we are refusing these portions of your request under section 18(f) of the Act.

However, the Finance team were able to readily provide you with the total amounts Te Whatu Ora paid to PWC, EY, Deloitte and KPMG between 1 July 2022 and 31 July 2023. This information is enclosed as a table in **Annex One**.

Whilst Te Whatu Ora is unable to disclose specific details about individual contracts for the reasons outlined above, an example of the type of work where a portion of this spending is likely to have occurred is around engaging consultations to support change and transformation work resulting from the health reforms. For example, Te Whatu Ora has engaged consultants to assist with the development of new national operating models, to establish the Pae Ora Delivery Unit within the organisation (which provides support, governance and oversight of our key strategic change initiatives) and to assist with the implementation of new structures.

Regarding the final part of your request, without collating the individual contracts, Te Whatu Ora is unable to comment on the rationale for representatives of these firms to attend meetings as requested. As such, we are also refusing this part of your request under section 18(f) of the Act.

How to get in touch

If you have any questions, you can contact us at h.nz.OIA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Rosalie Percival
Chief Financial Officer

Annex One

Total amounts paid by Te Whatu Ora to consultancy firms between 1 July 2022 and 31 July 2023:

<i>Firm</i>	<i>Amount</i>
PWC	\$9,375,092.63
EY	\$7,928,375.86
Deloitte	\$43,604,134.01
KPMG	\$8,671,167.89