

18 August 2023

Scott

fyi-request-23677-8d40ff4e@requests.fyi.org.nz

Kia ora

Your Official Information Act request, reference: GOV-026841

Thank you for your email of 3 August 2023, asking for the following information under the Official Information Act 1982 (the Act):

Could you please provide me all the current policies, guidelines that relate to Long Term Service Support

Policies for claims requiring long-term support

We have identified the following policies as relating to claims that require long term support. Please find these attached as Appendix 1:

- Identify and Reassess a Client Requiring Long Term Social Rehabilitation Supports
- Assess and Set Up Long-term Residential Support
- Set up Long Term and Extended Nursing Supports
- Send a Permanent Injury Compensation application pack
- Process a Permanent Injury Compensation application

As staff names were not requested, they have been deemed out of the scope of your request and removed.

As this information may be of interest to other members of the public

ACC may decide to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available www.acc.co.nz/resources/#/category/12.

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz.

Ngā mihi



Sara Freitag

Acting Manager Official Information Act Services
Government Engagement