



29 September 2023

45 Pipitea Street, Wellington 6011

Phone +64 4 495 7200

Najeeb Z via FYI

dia.govt.nz

[fyi-request-23678-](mailto:fyi-request-23678-5d371b74@requests.fyi.org.nz)

[5d371b74@requests.fyi.org.nz](mailto:fyi-request-23678-5d371b74@requests.fyi.org.nz)

Tēnā koe Najeeb

OIA request 23/24 0077 Updated data for citizenship by grant

I am writing to advise that we have identified that the data provided for your Official Information Act (Act) response 2324-0077 by the Department of Internal Affairs (Department) on 31 August 2023 was not correctly filtered.

You requested –

Could I please request the following data for-Citizenship Application By Grant (Submitted online) for the month's August (1st August) 2022 to November (30th Nov) 2022?

Content requested.

Submitted Month

Number of Approved Applications (Submitted Online) Number of Processing Applications (Submitted Online) Number of applications (Submitted Online) waiting to be allocated to a case officer Number of applications (Submitted Online) each month in different workstreams i.e., requesting the number of applications in each workstream separately (August 2022 to November 2022)

Also, if you can provide a breakup of,

What is the submission month for the allocated/processing applications in each bucket at the moment (the day you answer)? For example: Workstream 1: Currently processing Applications submitted in May 2022 Workstream 2: Currently processing applications submitted in July 2022.

Due to human error, the filter for digitised (paper) applications was not removed. This resulted in the data showing both online and paper applications, rather than just online applications as you requested.

I apologise for this error and any inconvenience it may have caused. I have provided you with updated information in Appendix A attached alongside this letter.

The information contained in Appendix A has been amended to reflect the data as at 9 August 2023 with the correct filters applied. I note that data for Workstream 6 has been removed as this relates only to digitised (paper) applications.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on its website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

A handwritten signature in black ink, appearing to be 'KR', written over the text 'Ngā mihi'.

Kate Raggett
Manager Operational Policy and Official Correspondence
Service Delivery and Operations