

12 February 2015

Rob Ford
fyi-request-2373-0dadcca9@requests.fyi.org.nz

Dear Mr Ford

Local Government Official Information and Meetings Act 1987 (LGOIMA)

CAS-471588-V5H6Q9

Thank you for contacting Auckland Transport on 5 January 2014 requesting punctuality and service delivery information for all trains travelling between Pukekohe and Britomart excluding bus replacement services for the year 2014.

The attached document displays data related to all Pukekohe services (those that ran to or from Pukekohe) excluding the recently added weekend Pukekohe shuttles. This data has been further summarised in the table below:

	Pukekohe/Britomart
Services Planned	11,909
Services Cancelled in full or part	325
Services Delayed >5 mins	1,822

Punctuality (arrival at end station within 5 minutes of scheduled time) = 84.3%
Service Delivery (arrival at destination station) = 97.3%

Please note that for published statistics, where a replacement bus is provided, this is recorded as a cancelled service.

We trust the above information has addressed the matters raised however, should you believe that we have not responded appropriately to your request, you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman to seek an investigation and review in regard to this matter.

If you have any further queries please contact Auckland Transport on 355 3553 quoting Official Information request number CAS-471588-V5H6Q9.

Yours sincerely


Mark Lambert
Group Manager Public Transport

TDN	Quarter Commencing	Day type	Origin	Destination	Line	Booked	Times Run	Punctuality%	< 0 mins	0 mins	%	1-4 mins	%	5.9 mins	%	10-14 mins	%	15-19 mins	%	20-29 mins	%	30-59 mins	%	60+ mins	%	Express	Short Arrival	Short Departures	F/Canc			
3100	Jan/14	Week	PUK	BRT	Southern	54	53	92.6259	0	0	41	77.38	8	92.615	4	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	1	
3100	Jan/14	Week	PUK	NMT	Southern	5	4	100	0	0	3	75	1	100	0	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	1	
3100	Apr/14	Week	PUK	BRT	Southern	61	59	91.3769	0	0	45	77.59	8	91.38	5	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3100	Jul/14	Week	PUK	BRT	Southern	65	65	98.923	0	0	59	98.23	5	98.923	2	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3100	Oct/14	Week	PUK	BRT	Southern	47	48	97.826	0	0	39	94.78	6	97.826	0	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3101	Jan/14	Week	OHU	PUK	Southern	59	58	98.2068	0	0	25	43.1	25	98.21	3	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3101	Apr/14	Week	OHU	PUK	Southern	61	57	94.2368	0	0	30	83.16	18	94.74	3	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3101	Jul/14	Week	OHU	PUK	Southern	66	66	90.7662	0	0	51	78.46	8	90.77	8	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3101	Oct/14	Week	OHU	PUK	Southern	60	57	92.8624	0	0	42	73.68	11	92.88	3	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3102	Jan/14	Week	PUK	BRT	Southern	49	48	83.3333	0	0	28	59.33	12	83.33	6	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3102	Apr/14	Week	PUK	BRT	Southern	61	59	89.2957	0	0	38	84.29	14	89.29	3	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3102	Jul/14	Week	PUK	BRT	Southern	66	65	89.2957	0	0	54	83.09	4	89.29	6	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3102	Oct/14	Week	PUK	BRT	Southern	60	57	86.4912	0	0	42	73.68	13	86.49	2	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3103	Jan/14	Week	BRT	PUK	Southern	49	49	79.8918	0	0	23	46.94	16	79.89	10	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3103	Apr/14	Week	BRT	PUK	Southern	61	57	84.2105	0	0	21	39.84	27	84.21	6	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3103	Jul/14	Week	BRT	PUK	Southern	66	66	87.8787	0	0	38	87.88	20	87.88	7	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3103	Oct/14	Week	BRT	PUK	Southern	60	56	91.0714	0	0	31	55.38	20	91.07	5	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3104	Jan/14	Week	PUK	BRT	Southern	54	53	88.8792	0	0	37	69.81	10	88.88	0	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3104	Jan/14	Week	PUK	NMT	Southern	5	5	100	0	0	3	60	0	100	0	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3104	Apr/14	Week	PUK	BRT	Southern	61	63	86.2069	0	0	30	62.07	14	86.21	7	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3104	Jul/14	Week	PUK	BRT	Southern	66	66	90.909	0	0	42	83.84	18	90.91	3	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3104	Oct/14	Week	PUK	BRT	Southern	60	59	93.1034	0	0	42	72.41	12	93.1	3	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3105	Jan/14	Week	BRT	PUK	Southern	49	48	93.75	0	0	31	64.59	14	93.75	3	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3105	Apr/14	Week	BRT	PUK	Southern	61	61	88.5245	0	0	28	56.28	28	88.52	6	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3105	Jul/14	Week	BRT	PUK	Southern	66	65	92.3076	0	0	45	89.23	16	92.31	5	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3105	Oct/14	Week	PUK	BRT	Southern	60	58	98.2758	0	0	37	83.78	20	98.28	1	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3106	Jan/14	Week	PUK	BRT	Southern	49	47	59.5744	0	0	17	38.17	11	59.57	17	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3106	Apr/14	Week	PUK	BRT	Southern	61	60	76	0	0	17	28.53	28	75	11	93.33	2	96.67	0	96.67	1	96.33	1	100	0	100	0	0	0	0	0	
3106	Oct/14	Week	PUK	BRT	Southern	60	57	75.4395	0	0	20	35.09	23	75.44	13	98.25	0	98.25	2	98.48	1	98.48	1	100	0	100	0	0	0	0	0	
3107	Jan/14	Week	BRT	PUK	Southern	49	48	77.0833	0	0	13	27.09	24	77.08	10	97.62	1	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3107	Apr/14	Week	BRT	PUK	Southern	61	57	87.7162	0	0	37	84.91	13	87.72	4	94.74	1	96.49	2	96.49	2	96.49	2	100	0	100	0	0	0	0	0	
3107	Jul/14	Week	BRT	PUK	Southern	66	65	93.3481	0	0	50	76.92	11	93.35	4	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3107	Oct/14	Week	BRT	PUK	Southern	60	58	93.1034	0	0	38	85.52	19	93.1	4	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3108	Jan/14	Week	PUK	BRT	Southern	54	53	94.3366	0	0	37	80.81	13	94.34	1	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3108	Jan/14	Week	PUK	NMT	Southern	5	5	100	0	0	4	80	1	100	0	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3108	Apr/14	Week	PUK	BRT	Southern	61	61	86.8852	0	0	36	59.02	17	86.89	7	98.38	0	98.38	0	98.38	1	98.38	1	100	0	100	0	0	0	0	0	
3108	Jul/14	Week	PUK	BRT	Southern	66	65	88.1558	0	0	35	53.85	21	88.15	8	95.38	2	98.46	0	98.46	1	98.46	1	100	0	100	0	0	0	0	0	
3108	Oct/14	Week	PUK	BRT	Southern	60	59	94.8152	0	0	37	82.71	19	94.82	3	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	
3109	Jan/14	Week	BRT	PUK	Southern	49	47	48.9391	0	0	13	27.88	10	48.94	20	91.49	4	100	0	100	0	100	0	100	0	100	0	0	0	0	0	0
3109	Apr/14	Week	BRT	PUK	Southern	61	59	54.2372	1	1	1	20.34	20	54.24	16	84.75	4	91.53	2	94.82	2	94.82	2	99.31	1	100	0	0	0	0	0	0
3109	Jul/14	Week	BRT	PUK	Southern	66	62	72.8906	0	0	30	48.59	15	72.89	10	88.71	4	96.16	3	96.16	3	96.16	3	100	0	100	0	0	0	0	0	0
3109	Oct/14	Week	BRT	PUK	Southern	60	59	67.2413	0	0	20	34.48	19	67.24	15	95.1	4	100	0	100	0	100	0	100	0	100	0	0	0	0	0	0
3110	Jan/14	Week	PUK	BRT	Southern	54	53	94.3366	0	0	36	87.02	14	94.34	1	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	0
3110	Jan/14	Week	PUK	NMT	Southern	5	5	100	0	0	4	80	0	100	0	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	0
3110	Apr/14	Week	PUK	BRT	Southern	61	60	88.3333	0	0	35	58.33	18	88.33	5	96.87	1	98.33	0	98.33	1	98.33	1	100	0	100	0	0	0	0	0	0
3110	Jul/14	Week	PUK	BRT	Southern	66	64	86.0255	0	0	36	58.25	21	86.03	6	98.44	0	98.44	0	98.44	1	98.44	1	100	0	100	0	0	0	0	0	0
3110	Oct/14	Week	PUK	BRT	Southern	60	60	90	0	0	32	53.33	22	90	8	100	0	100	0	100	0	100	0	100	0	100	0	0	0	0	0	0
3111	Jan/14	Week	BRT	PUK	Southern	54	54	81.4914	0	0	21	38.99	23	81.48	9	99.15	1	100	0	100	0	100	0	100	0	100	0	0	0	0	0	0
3111	Jan/14	Week	NMT	PUK	Southern	5	5	100	0	0	2	40	2	80	0	80	0	80	1	100	0	100	0	100	0	100	0	0	0	0	0	0
3111	Apr/14	Week	BRT	PUK	Southern	61	60	81.8999	0	0	23	39.33	26	81.87	8	91.87	5	100	0	100	0	100	0	100	0	100	0	0	0	0	0	0
3111	Jul/14	Week	BRT	PUK	Southern	66	66	78.7978	0	0	28	54.55	16	78.79	11	96.46	2	96.46	1	96.46	1	96.46										

