



25 August 2023

Paul White

fyi-request-23843-61e8dd2b@requests.fyi.org.nz

Kia ora Paul

Your Official Information Act request, reference: GOV-027074

Thank you for your request of 15 August 2023, via FYI, asking which Partnered Recovery Units are based in Shamrock House.

If you need help with your claim

The best way to contact ACC for assistance with a claim is by calling us on 0800 101 996 or emailing claims@acc.co.nz. However, if you wish to discuss your claim or need to meet an ACC staff member in person, please contact your Recovery Partner directly.

Anyone needing ACC-related support can also contact a Navigation Service provider. These organisations offer free advice and guidance about an ACC claim. More information is available at www.acc.co.nz/im-injured/resolve-an-issue/navigation-services/.

Partnered recovery units based in shamrock

We have decided to refuse your request under section 18(h) of the OIA because we think it is frivolous or vexatious.

If you are not happy with this response

You can contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi

Sara Freitag

Acting Manager Official Information Act Services
Government Engagement