

13 October 2023

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Tēnā koe T Smith

Your request for official information, reference: HNZ00030708

Thank you for your Official Information Act 1982 (the Act) request of 1 September 2023 and your further request of 29 September 2023 for information relating to contracted and funded mental health services, specifically:

Original Request:

I request a list of (external) services that are funded/contracted by Hauora a Toi Bay of Plenty within the mental health and wellbeing sector, and what each service is expected to deliver/provide.

Further Request:

Could you please provide more detail regarding what each service is expected to deliver/provide the provided service descriptors lack detail? When reading your response it looks like Hamner clinic provides alcohol to the community

For clarity, I note that our response to your original request was provided on 25 September 2023, reference HNZ00029360. Please find our response to your further request below, as **Appendix 1** to this letter.

How to get in touch

If you have any questions, you can contact us at hnzOIA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available on our website.

Nāku iti noa, nā



Debbie Brown
Senior Advisor Governance and Quality
Te Whatu Ora Hauora a Toi Bay of Plenty

Appendix 1: Service providers and description of services

Provider name	Service descriptor based on purchase unit code
Odyssey House Trust	<ul style="list-style-type: none"> Treatment services for people who have particular requirements that are unable to be met in less structured or supported settings. Such requirements include ongoing medication prescribed as part of a comprehensive management plan, and those experiencing co-existing mental health problems.
The Salvation Army New Zealand Trust	<ul style="list-style-type: none"> Community based assessment and treatment services that provide integrated care for those experiencing co-existing problems of addiction and mental health. The service is provided by nursing and allied health staff.
The LIFEWISE Trust	<ul style="list-style-type: none"> Individualised support and rehabilitation service in an alcohol and drug free supported accommodation environment for Service Users who have alcohol and other drug dependency including any co-existing mental health issues and have support needs related to community living and self-management of their problems.
Get Smart Tauranga Trust	<ul style="list-style-type: none"> A community-based assessment and treatment service for children, adolescents and youth with alcohol and or other drug problems and or dependence. The service is provided by nurses and/or allied health staff and social support trained in mental and alcohol and drug intervention, treatment and support.
Hanmer BOP Charitable Trust	<ul style="list-style-type: none"> Community based assessment and treatment services that provide integrated care for those experiencing co-existing problems of addiction and mental health. A service by nurses and/or allied health staff to provide a specialised recovery-oriented service that provides interventions for people with co-existing problems of mental illness and alcohol and/or other drug misuse.

Western Bay of Plenty Primary Health Organisation	<ul style="list-style-type: none"> • Integrated Primary Mental Health and Addiction services within general practice aimed at increasing access and choice. The service is provided by Nurses and Allied Health Professionals. • Integrated Primary Mental Health and Addiction services aimed at increasing access and choice. The service is provided by Health Coaches and Support Workers. • Primary Health Care Strategy (PHCS) Mental health and alcohol and other drug (AOD) initiatives in primary care setting for people who have high prevalence conditions (mild to moderate anxiety, depression, alcohol and drug issues or co-existing conditions and medically unexplained symptoms). • Mental health and alcohol and other drug (AOD) responses in primary care settings for youth who have high prevalence conditions (mild to moderate anxiety, depression, AOD issues or co-existing conditions and medically unexplained symptoms).
Eastern Bay Primary Health Alliance	<ul style="list-style-type: none"> • Integrated Primary Mental Health and Addiction services within general practice aimed at increasing access and choice. The service is provided by Nurses and Allied Health Professionals. • Integrated Primary Mental Health and Addiction services aimed at increasing access and choice. The service is provided by Health Coaches and Support Workers. • Primary Health Care Strategy (PHCS) Mental health and alcohol and other drug (AOD) initiatives in primary care setting for people who have high prevalence conditions (mild to moderate anxiety, depression, alcohol and drug issues or co-existing conditions and medically unexplained symptoms). • Mental health and alcohol and other drug (AOD) responses in primary care settings for youth who have high prevalence conditions (mild to moderate anxiety, depression, AOD issues or co-existing conditions and medically unexplained symptoms).
EMERGE Aotearoa Limited	<ul style="list-style-type: none"> • Community-based housing and recovery-focused support services provided for people who experience mental health disorders, with higher levels of acuity with 24-hour support.
Tauranga Community Housing Trust	<ul style="list-style-type: none"> • A service provided by non-clinical staff to ensure that people receiving interventions and support from mental health services are able to also

	<p>access a range of housing options that assist them on their recovery path.</p>
Dalcam Company Limited	<ul style="list-style-type: none"> • Community-based housing and recovery-focused support services provided for people who experience mental health disorders, with higher levels of acuity with 24-hour support.
EMERGE Aotearoa Limited	<ul style="list-style-type: none"> • A recovery-oriented peer support service for people with a lived experience of mental illness or addiction (peers) giving and receiving help based on key principles of respect, shared responsibility and mutual agreement regarding what is helpful for the service user.
EBAT Charitable Trust Day Activity & Living Skills Vocational Support Service Peer Support Service for Adult Family/whanau support, education	<ul style="list-style-type: none"> • A recovery-oriented service by non-clinical support staff to assist people with mental illness to develop their life and living skills and enjoy their relationships with others. • A recovery-oriented vocational support service, provided by non-clinical support staff to assist service users attain their vocational goals. • A recovery-oriented peer support service for people with a lived experience of mental illness or addiction (peers) giving and receiving help based on key principles of respect, shared responsibility and mutual agreement regarding what is helpful for the service user. • A strengths-based and resilience and time limited service to help and support children, adolescents and youth and their families/whanau who are experiencing severe mental illness and are an identified consumer of clinical mental health services. The service is provided by non-clinical support staff who interact with the service users and who are not subjected to regulatory requirements under legislation or by any other means. • Community based service to provide support, education, information and advocacy to the family and whanau of mental health service users at the place they prefer. The service will be flexible in its hours to allow contact with family and whānau who work during the day. The service is provided to families by non-clinical staff.
Pathways Health Limited Adult Crisis Respite Youth MH Respite	<ul style="list-style-type: none"> • A service that is home-based or residential as an option for people who would otherwise require admission to acute inpatient mental health services. • A home-based crisis respite service with accommodation for infants, children adolescents and youth who would otherwise require admission to acute inpatient mental health services. The crisis respite option aims

	<p>to provide a place of safety for the patient and their family/whanau, provide stability and achieve crisis resolution.</p>
<p>EBAT Charitable Trust Planned adult respite</p>	<ul style="list-style-type: none"> • A service that is home-based or residential as an option for people who would otherwise require admission to acute inpatient mental health services.
<p>Tauranga Youth Development Team - Voice of Youth</p>	<ul style="list-style-type: none"> • Mental Health Fluro Fest Event for MH Awareness Week.
<p>Youth Horizons Trust Kia Puawai</p>	<ul style="list-style-type: none"> • Mobile service to provide intensive clinical assessment and treatment to enable children, adolescents and youth with serious mental health problems and needs achieve their maximum possible level of wellbeing. The service includes: parental mental illness, poverty, and/or long term exclusion from school. The service is to be delivered by nurses and/or allied health and social support with skill and experience in mental health intervention, treatment and support.
<p>Brave Hearts NZ</p>	<ul style="list-style-type: none"> • Supporting families of Meth users - Service that works in partnership with mental health and/or addiction staff and consumer advisors to assist the delivery of services that is responsive to the needs of families/whānau.
<p>Allied Potential Group Limited</p>	<ul style="list-style-type: none"> • Grief Support Services - Community based service to provide support, education, information and advocacy to the family and whanau of mental health service users at the place they prefer. The service will be flexible in its hours to allow contact with family and whānau who work during the day. • Turning Point Trust - Day Activity & Living Skills, Vocational Support Services • A recovery-oriented vocational support service, provided by non-clinical support staff to assist service users attain their vocational goals. • A recovery-oriented service by non-clinical support staff to assist people with mental illness to develop their life and living skills and enjoy their relationships with others. • Peer support service-Adults: A recovery-oriented peer support service for people with a lived experience of mental illness or addiction (peers) giving and receiving help based on key principles of respect, shared responsibility and mutual agreement regarding what is helpful for the service user.

	<ul style="list-style-type: none"> • Residential Services and Adult Community Support Service • A person centred service for people living with mental illness who live independently but not necessarily alone in their community. The service provides support in relation to family-whanau, community living, education, employment and self-management of their wellbeing. The service is provided by non-clinical support staff with appropriate training and qualifications to meet the support needs of people with mental illness.
Healthcare of New Zealand Limited	<ul style="list-style-type: none"> • A person centred service for people living with mental illness who live independently but not necessarily alone in their community. The service provides support in relation to family-whanau, community living, education, employment and self-management of their wellbeing. The service is provided by non-clinical support staff with appropriate training and qualifications to meet the support needs of people with mental illness.
Gender Dynamix New Zealand (Supporting the Trans* Community)	<ul style="list-style-type: none"> • Community Day Programme – Clinical • A service by nurses and/or allied staff to provide an assessment, treatment, therapy and support, recovery-oriented rehabilitative programme.
	<ul style="list-style-type: none"> • Adult Community Support Service • A person centred service for people living with mental illness who live independently but not necessarily alone in their community. The service provides support in relation to family-whanau, community living, education, employment and self-management of their wellbeing. The service is provided by peer support groups with appropriate training and qualifications to meet the support needs of people with mental illness.
	<ul style="list-style-type: none"> • Peer support service for youth • Service providing appropriate peer support to children, adolescents and youth. The nature of the support is tailored to suit the age of the service user. Service delivered by peer support workers assisted to access training to their specific roles.
Kaupapa Māori services	
Te Puna Ora o Mataatua Charitable Trust	<ul style="list-style-type: none"> • Kaupapa Maori community clinical support service – Cultural - Oriented community based assessment, treatment and therapy service for mental health and addiction problems that is accessible, co-ordinated and effectively targeted for Māori. The service will be based within a

	<p>Kaupapa Māori framework and responsive to the needs of tāngata whaiora and their whānau. The service is delivered by cultural staff.</p> <ul style="list-style-type: none"> • Youth alcohol and drug community services • Co-existing disorders (mental health & addiction) Support Services • Adult Community Support Services
Te Ika Whenua Counselling Services Trust	<ul style="list-style-type: none"> • Community based alcohol and other drug specialist services • Early intervention and other drug service
Maketu Health & Social Services	<ul style="list-style-type: none"> • Kaupapa Maori whanau ora worker service • Early intervention & other drug service child adolescent youth support services
Rau O Te Huia Community Trust	<ul style="list-style-type: none"> • Housing and Recovery Services • A service to provide community-based housing and recovery-focused support services for people who experience mental health disorders, and who would respond positively to a housing and recovery environment and actively agree to access this type of service.
Te Tomika Trust	<ul style="list-style-type: none"> • Youth community mental health services - A community strength and resilience based mental health treatment and therapies service across a range of settings for infants, children, adolescents and youth. The service is provided by nurses and/or allied health staff trained in mental health intervention treatment and support, and it includes but not limited to: a specialist assessment and diagnosis, psychotherapy and ongoing monitoring of symptoms • Kaupapa Maori community clinical support service - Oriented community based assessment, treatment and therapy service for mental health and addiction problems that is accessible, co-ordinated and effectively targeted for Māori. The service will be based within a Kaupapa Māori framework and responsive to the needs of tāngata whaiora and their whānau. The service is delivered by non-clinical staff. • Community Clinical Mental Health Service - A service by nurses and/or allied staff to provide a recovery-oriented community-based assessment, treatment and therapy service for people with severe mental health problems/disorders including DSM4 Axis 2 Personality Disorders. • Housing and Recovery Services - A service to provide community-based housing and recovery-focused support services for people who experience mental health disorders, and who would respond positively

	to a housing and recovery environment and actively agree to access this type of service.
Nga Kakano Foundation Charitable Trust	<ul style="list-style-type: none"> • Kaupapa Maori community clinical support service • Community based alcohol and other drug specialist services
Ngati Awa Social and Health Services Trust	<ul style="list-style-type: none"> • Co-existing disorders (mental health & addiction) • Kaupapa Maori community clinical support service
Rakeiwhenua Trust t/a Tuhoe Hauora	<ul style="list-style-type: none"> • Early intervention & other drug service child adolescent youth • Youth alcohol and drug community services • Kaupapa Maori community clinical support service
Poutiri Charitable Trust	<ul style="list-style-type: none"> • Adult Community Support Services • Child, adolescent and youth alcohol and drug community services • Kaupapa Maori community clinical support service - Cultural • Family whanau support education, information and advocacy service • Youth community mental health services • Community based alcohol and other drug specialist services
Tuwharetoa Ki Kawerau Health, Education and Social	<ul style="list-style-type: none"> • Youth community mental health services • Early intervention & other drug service child adolescent youth • Community based alcohol and other drug specialist services • Kaupapa Maori whanau ora worker service - Cultural • Family whanau support education, information and advocacy service • Needs Assessment and Service Coordination • Crisis Intervention Service

Te Pou Oranga O Whakatohea Limited	<ul style="list-style-type: none"> • Peer support service for children and youth • Adult Community Support Services • Peer support service-Adults • Community based alcohol and other drug specialist services • Co-existing disorders (mental health & addiction) • Community Clinical Mental Health Service • Family whanau support education, information and advocacy service • Youth alcohol and drug community services • Youth community mental health services • Needs Assessment and Service Coordination • Kaupapa Maori whanau ora worker service • Crisis Intervention Service
Te Runanga O Ngai Te Rangi Iwi Trust	<ul style="list-style-type: none"> • Kaupapa Maori community clinical support service
Nga Mataapuna Oranga Limited Primary Integrated MH&A	<ul style="list-style-type: none"> • Integrated Primary Mental Health and Addiction services within general practice aimed at increasing access and choice. The service is provided by Nurses and Allied Health Professionals. • Integrated Primary Mental Health and Addiction services aimed at increasing access and choice. The service is provided by Health Coaches and Support Workers.
Te Arawa Whanau Ora Charitable Trust Primary Integrated MH&A	<ul style="list-style-type: none"> • Integrated Primary Mental Health and Addiction services within general practice aimed at increasing access and choice. The service is provided by Nurses and Allied Health Professionals. • Integrated Primary Mental Health and Addiction services aimed at increasing access and choice. The service is provided by Health Coaches and Support Workers.
Waiariki Whanau Mentoring Limited	<ul style="list-style-type: none"> • Kaupapa Maori community clinical support service