



10 FEB 2015

Mr Dave Body  
[fyi-request-2406-099ec986@requests.fyi.org.nz](mailto:fyi-request-2406-099ec986@requests.fyi.org.nz)

Dear Mr Body

On 15 January 2015 you emailed the Ministry of Social Development requesting, under the Official Information Act 1982, information concerning the total cost for the outsourced facilities management of the Ministry's Data Centres for the last five years.

The Information and Communication Technology (ICT) needs of the Ministry's 9,500 permanent staff are met by an Information Technology (IT) team of 340 people. This team manages the Ministry's business critical systems and provides a full range of in-house IT services.

New Zealand's public service is responsible for ensuring that funds provided to it by the Crown are spent prudently. In its capacity as a provider of a wide range of support services to over 1.2 million New Zealanders the Ministry of Social Development has guidelines in place that ensure sensible stewardship of public monies. The Ministry's financial policies are governed by the overarching consideration of probity.

The Ministry outsources the facilities management of its two Data Centres to Hewlett Packard. The Data Centre facilities management includes all costs involved in housing third party and the Ministry's own racks.

The table below shows Hewlett Packard's total actual cost for the facilities management of the Ministry's Data Centres.

Financial Year	Data Centre Total Actual Costs (excluding GST)
2013/14	\$1,057,982
2012/13	\$830,243
2011/12	\$747,024
2010/11	\$755,986
2009/10	\$869,909

Please note that the increase in costs for the 2013/14 financial year was due to a contract review that led to an increase in pricing for the Southern Data Centre.

I am unable to provide the total costs for the 2014/15 financial year as this will not be known until after the completion of the year.

I hope you find this information about the annual costs of the Ministry's Data Centres helpful. You have the right to seek an investigation and review of my response by the Ombudsman, whose address for contact purposes is:

The Ombudsman  
Office of the Ombudsman  
PO Box 10-152  
WELLINGTON 6143

Yours sincerely

A handwritten signature in black ink, appearing to read 'D. Habershon', with a small flourish at the end.

David Habershon  
**Chief Information Officer**