

5 October 2023

H Nixon  
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Tēnā koe

**Official information request HN200030089**

Thank you for your email on 18 September 2023, asking for the following which has been considered under the Official Information Act 1982 (the Act):

*I request a copy of your Staff Communications Policy and Code of Conduct.*

Your request for a copy of our 'Staff Communications Policy' is refused under section 18(e) of the Act, as the information requested does not exist. However, you may be interested to review a copy of our interim media policy. Please find the following documentation attached:

- Te Whatu Ora (Interim) Media Policy
- Te Whatu Ora (Interim) Code of Conduct

It is important to note that the attached are the interim policies for Te Whatu Ora national office staff only.

The Policy Harmonisation programme is in the process of reviewing and standardising national organisational (non-clinical) policies. The programme will assess what is relevant for all Te Whatu Ora staff and align it with legislation and best practice to create a repository of clear, up-to-date policies. While in the process of standardising these policies, Te Whatu Ora has developed a set of interim policies for national office staff. Hospital areas have been advised to continue using their existing local policies.

**How to get in touch**

If you have any questions, you can contact us at [hnzOIA@health.govt.nz](mailto:hnzOIA@health.govt.nz).

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Michael Cleary  
**Acting OIA Manager**  
**Government Services**