

18 October 2023

Rodney Whitworth

fyi-request-24297-b2d530a5@requests.fyi.org.nz

Kia ora Rodney

Your Official Information Act request, reference: GOV-028125

Thank you for your email of 1 October 23, asking for information related to page 20 of the *Client Service Delivery Phase Three Consultation and Feedback* (the Document) under the Official Information Act 1982 (the Act).

We have interpreted the term 'policy advisor' in your request as referring to the 'principal advisor' role. There are no policy advisors recorded in the organisational chart on page 20 of the Document you have mentioned.

Our response

Page 19 of the Document provides an explanation of what the role of principal advisor was intended for and provides details pertaining to the ninth Client Service Leader in Partnered Recovery.

The Document was a proposal; not the final decision document. The *Client Service Delivery Phase Three Consultation, Final Decision* document is available on the ACC website, here: [csd-phase-three-decision.pdf](#) ([acc.co.nz](#)). Please note the final document had 2 permanent and 1 Fixed term position for the Principal advisor roles.

As this information may be of interest to other members of the public

ACC has decided to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available [www.acc.co.nz/resources/#/category/12](#).

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz. If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](#).

Ngā mihi



Sara Freitag

Acting Manager Official Information Act Services
Government Engagement