

18 December 2023

Barry Murphy  
[fyi-request-24298-71a24e1c@requests.fyi.org.nz](mailto:fyi-request-24298-71a24e1c@requests.fyi.org.nz)

Tēnā koe Mr Murphy

Thank you for your request to Kāinga Ora – Homes and Communities, dated 28 November 2023, which you made through the [www.fyi.org.nz](http://www.fyi.org.nz) website. You requested the following information under the Official Information Act 1982 (the Act):

*Please provide all emails or letters received from the public*

*Regarding: Teitei Drive*

*From: any member of the public*

*To: Renee Regal or to [Kaingaora.Correspondence@Kaingaora.govt.nz](mailto:Kaingaora.Correspondence@Kaingaora.govt.nz) or forwarded from Ruapehu District Council*

*Please also provide a total count of items that match the search criteria.*

*We will then review the emails and confirm the count ourselves.*

A search of our email archives indicated a total of 2,025 emails to Renee Regal, or Kāinga Ora Correspondence email or from Ruapehu District Council during the period 1 November 2022 to 28 November 2023. This is the number we would have to search through to determine which emails could be considered to be from "members of the public".

I note that the Kāinga Ora Correspondence email is an administrative email address that is primarily used to respond to requesters. It is not an address that is intended to be used to "receive" correspondence and is not published on our website as a contact address.

In our response to you of 16 November 2023, we advised that we had received a number of enquiries from the public about the proposed housing development at Teitei Drive, Ohakune, through a variety of avenues, including emails to shared inboxes, emails to individual staff members, phone calls and in-person meetings. It is not possible to provide a breakdown of how many enquiries could be considered complaints, without manually reviewing each piece of correspondence. This request was refused under section 18(f) as it would require substantial collation.

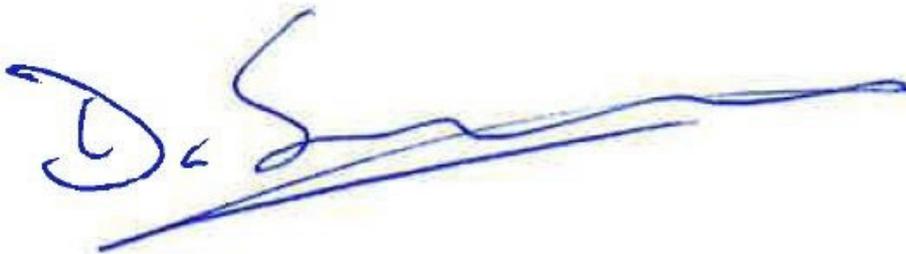
You are now asking for copies of emails to specific email addresses and indicate that you would review the emails and confirm the "count" yourselves.

I consider that your request is not being made in the spirit of the Act. Responding to your request would impose an excessive and unreasonable burden on Kāinga Ora and appears to lack any serious purpose or value. As such, I am refusing your request under section 18(h) of the Act as we consider your request to be frivolous or vexatious. I am also refusing your request under section 18(f) as it would require substantial collation.

You have the right to seek an investigation and review by the Ombudsman of my decision on your request. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Please note that Kāinga Ora proactively releases its responses to official information requests where possible. Our response to your request may be published at <https://kaingaora.govt.nz/publications/official-information-requests/>, with your personal information removed. I note that we have published most Teitei Drive related requests and these can be accessed from the Teitei Drive page (under OIA's of note) at: <https://kaingaora.govt.nz/en/NZ/urban-development-and-public-housing/public-housing/public-housing-developments/manawatu-whanganui-region/teitei-drive/>

Nāku noa, nā

A handwritten signature in blue ink, appearing to read 'D. Soughtton', with a long horizontal line extending to the right.

Daniel Soughtton  
**Deputy Chief Executive – Central Region**