



30 October 2023

Erika Whittome

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Kia ora Erika

**Your Official Information Act request, reference: GOV-028540**

Thank you for your request of 22 October 2023, asking for the following information under the Official Information Act 1982 (the Act):

*When reviewing claims for an adverse event from a medicine, would you kindly share details on this claim process:*

- 1. Does Fairway review the reports from the product' manufacturer on the product's adverse events/effects?*
- 2. In the case of a provisionally approved medicine (eg Fluvax, Comirnaty), does Fairway review the Periodic Safety Update reports from the manufacture? For example, this is a periodic safety report from Pfizer on Comirnaty*
- 3. Does Fairway review the post marketing report published by Pfizer in the case of Comirnaty for claims of adverse events for this provisionally approved medicine? Is this document*

**If ACC is unable to resolve a review directly with the customer, an Independent Reviewer is engaged**

The Independent Reviewer may be associated with Fair Way or the Independent Review and Complaints Authority (ICRA). In accordance with sections 138 and 140 of the Accident Compensation Act 2001, Independent Reviewers must act independently, comply with the principles of natural justice, exercise due diligence in decision-making, and adopt an investigative approach.

Like judges or other adjudication roles, reviewers do not tend to do their own research. Instead, they consider the evidence and relevant file information put forward by ACC and the client. This information may include the resources you have noted, if they are appropriate and relevant to the issue at review.

**As this information may be of interest to other members of the public**

ACC has decided to proactively release a copy of this response on ACC's website. All requester data, including your name and contact details, will be removed prior to release. The released response will be made available [www.acc.co.nz/resources/#/category/12](http://www.acc.co.nz/resources/#/category/12).

**If you have any questions about this response, please get in touch**

You can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

Ngā mihi

Sara Freitag

**Acting Manager Official Information Act Services**  
Government Engagement