

27 November 2023

Joshua Rogers  
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Tēnā koe Joshua

***Request for information***

Thank you for your Official Information Act 1982 (OIA) request of 25 October 2023, in which you asked for information regarding Shoplifting Jobs in Hamilton. You requested the following:

*Could you please provide a breakdown of the following in an excel format.*

*All shoplifting cases in Hamilton from the period 01/01/2018-current with the following sections:*

- Date & time of event*
- Date & time of report*
- Location*
- CARD event number or file number (or both if application)*
- Reporting method (111, CRL/105, Online, Auror)*
- Outcome of case (charged, diversion, not charged, no outcome, referred to TPO etc)*
- Response time by police if 111*
- Job result code if 111 (K9, K6, K1)*
- Any further information available and relevant.*

Police publishes summary statistics on victimisations including shoplifting. These statistics can be viewed and downloaded online from [policedata.nz](https://www.police.govt.nz/about-us/publications-statistics/data-and-statistics/policedatanz) (<https://www.police.govt.nz/about-us/publications-statistics/data-and-statistics/policedatanz>).

A victimisation counts each occasion of a person being victimised for each given type of offence division. Victimisations are classified according to the most serious offences within an offence division.

You have asked for additional detailed information in relation to shoplifting victimisations. I considered the possibility of fulfilling your request at an individual unit record level, so as to provide *date and time of event/report* and *response time by police if 111* information.

However, I have determined that it is appropriate to withhold this level of detail pursuant to section 9(2)(a) of the OIA, *to protect the privacy of natural persons, including that of deceased natural persons*. Police considers the interests requiring protection by withholding the information are not outweighed by any public interest in release of the information.

While I cannot meet your exact request, I am able to provide the attached table of reported victimisations for Shoplifting offences in Hamilton Police Area for the period from January 2018 to September 2023, by reported month.

Police do not consistently record the reporting method in a directly accessible field for extraction, however it is possible to identify those that are reported via the third-party Auror and I have provided that. Due to the substantial amount of work that would be required to research and collate the further information you have requested, I am refusing your request for further reporting method details under section 18(f) of the OIA. I have considered whether charging or extending the timeframe for responding to your request would help, as required by section 18A of the OIA. However, because this information is not recorded in a consistent manner it would require manual inspection of each case.

Rather than refusing your request for information about *response time by Police if 111* because it is not possible to identify just those events that originate from a 111 call, I have provided the median Emergency Response Duration in minutes for events flagged as P1 (emergency event) from acceptance to closure of the event.

Please note that as part of its commitment to openness and transparency, Police proactively releases some information and documents that may be of interest to the public. Therefore, an anonymised version of this response may be publicly released on the New Zealand Police website.

You have the right to ask the Ombudsman to review my decision if you are not satisfied with the response to your request. Information about how to make a complaint is available at: [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

I trust this information is sufficient for your purposes. If you have any questions regarding this data, please feel free to contact me via [data@police.govt.nz](mailto:data@police.govt.nz).

Yours sincerely



**Zane Kearns**  
Director (Acting)  
Performance and Data  
New Zealand Police