



27 November 2023

Ref: DOIA 2324-0980

Colin L Campbell

Email: fyi-request-24626-992a9b8b@requests.fyi.org.nz

Tēnā koe Colin

Thank you for your request through the FYI website of 1 November 2023 to the Ministry of Business, Innovation and Employment (MBIE) requesting, under the Official Information Act 1982 (the Act), the following information:

Can you please supply the following regarding "Complaint to Tenancy Services CP16962":

1) All communications regarding the complaint

2) Your file on said complaint

3) The results of said complaint

Please include details of all involved parties, names of MBIE employees are not required but position/section titles of MBIE employees are expected at a minimum.

Please find attached the documentation relevant to your request. A list of involved parties is included at the end of this response.

Please note some information has been withheld under section 9(2)(a) of the Act, to protect the privacy of natural persons, including that of deceased natural persons.

I do not consider that the withholding of this information is outweighed by public interest considerations in making the information available.

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact OIA@mbie.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa, nā

Brett Wilson

National Manager, Tenancy Compliance and Investigation
Building and Tenancy



MBIE Staff involved in complaint file

Staff name	Role at MBIE
Clare Lyons-Montgomery	Regional Operations Manager, Tenancy Compliance and Investigation Team.
Vanessa O'Keefe	Investigator, Tenancy Compliance and Investigation Team.
Marty Holmes	Investigator, Tenancy Compliance and Investigation Team.